



**ONGC TRIPURA POWER COMPANY LIMITED**

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**CONTRACT**  
**FOR**  
**OPERATION AND MAINTENANCE**  
**OF**  
**SAP ERP SYSTEM**  
**AT**  
**DELHI OFFICE AND PALATANA PLANT**

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Project: OPERATION & MAINTENANCE OF SAP ERP SYSTEM

# CONTRACT FOR OPERATION AND MAINTENANCE OF SAP ERP SYSTEM AT DELHI OFFICE AND PALATANA PLANT

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**CONTRACT FOR OPERATION AND MAINTENANCE OF SAP ERP SYSTEM  
AT DELHI OFFICE AND PALATANA PLANT**

This contract for operation and maintenance of SAP ERP System at Delhi Office and Palatana Plant ("**Contract**") is signed on the [•] day of [•], by and between:

**ONGC Tripura Power Company Limited**, a public limited company incorporated under the Indian Companies Act, 1956 and having its registered office at Udaipur-Kakraban Road, P.O. Palatana, District Gomati, Tripura - 799105 (India) and one of its offices at 6<sup>th</sup> Floor, IFCI Tower, Nehru Place, New Delhi – 110019 (India) (herein after referred as "**OTPC**" or "**Owner**" which expression shall include its successors and permitted assigns);

AND

[•], a company incorporated under the laws of [•], having its registered office at [•] (hereinafter referred to as (the "**Contractor**" which expression shall include its successors and permitted assigns).

***[Note: Details of the Successful bidder to be inserted.]***

The Owner and the Contractor are hereinafter referred to individually as a "**Party**" and collectively as the "**Parties**".

**WHEREAS:**

1. The Owner has implemented MM, FICO, PM and HCM including Payroll, ESS/MSS modules of SAP ERP System at its Head Office at Delhi and Power Plant at Palatana, which is about 60 (sixty) km from capital city Agartala in the State of Tripura (the "**Project**").
2. The Owner, based on a transparent bidding process, has selected the Contractor as the successful bidder for performing the Services (as defined hereinafter) required for takeover of SAP ERP System from existing contractor and operation & maintenance of SAP ERP System.
3. The Contractor represents that it has the necessary specialized knowledge, expertise and infrastructure for providing Services and to perform its obligations under this Contract.
4. The Owner desires to engage the Contractor to provide the Services required for operation and maintenance of SAP ERP System at its Head Office at Delhi and Power Plant at Palatana in accordance with the terms and conditions specified in this Contract.
5. The Contractor is willing and has agreed to provide the Services required for operation and maintenance of SAP ERP System at its Head Office at Delhi and Power Plant at Palatana in accordance with the terms and conditions specified in this Contract.
6. The Owner and the Contractor desire to enter into this Contract pursuant to which the Contractor shall perform, and the Owner shall engage the Contractor for the performance of the Services, pursuant to the terms and conditions herein set forth.

**NOW, THEREFORE, IN CONSIDERATION OF THE MUTUAL COVENANTS HEREIN SET FORTH, THE PARTIES AGREE AS FOLLOWS:**

**1.0 DEFINITION AND INTERPRETATION**

When used in this Contract, the following terms shall have the meanings specified in this Article 1.0:

1.1 **"Abandonment"** means the substantial cessation of the performance of the Services for a continuous period of 1 (one) day i.e., 24 (twenty-four) continuous hours and which cessation is not excused under this Contract.

1.2 **"Acceptable Bank"** means a bank listed in Annexure 6 (List of Acceptable Banks).

1.3 **"Affiliate"** means, with respect to a Person, any entity which directly or indirectly:

- (i) owns or Controls such Person;
- (ii) is owned or Controlled by such Person; or
- (iii) is under common ownership or Control with such Person.

1.4 **"Applicable Law"** means the substantive or procedural laws of India, whether now or hereafter in effect, including all legislations, acts, rules, regulations, notifications, laws, statutes, awards, orders, decrees, judgments, injunctions, ordinances, codes, requirements, Permits, licenses, Directives, approvals, instructions, standards of any Government Agency, having the force of law.

1.5 **"Arbitral Award"** shall have the meaning ascribed to it in Clause 40.4.4.

1.6 **"Arbitration Act"** shall have the meaning ascribed to it in Clause 40.4.1.

1.7 **"Bankruptcy Event"** means commencement, whether voluntarily or involuntarily, of any proceedings relating to the rescheduling of obligations, bankruptcy, re-organization, insolvency or judicial liquidation or any other similar proceedings.

1.8 **"Change in Law Request Date"** shall have the meaning ascribed to it in Clause 41.2.

1.9 **"Claim"** shall have the meaning ascribed to it in Clause 29.1.

1.10 **"Coercive Practice"** means impairing or harming, or threatening to impair or harm, directly or indirectly, any Person or property to influence any Person's participation or action in relation to negotiation or performance of this Contract.

1.11 **"Confidential Information"** shall have the meaning ascribed to it in Clause 44.1.

1.12 **"Contract Price"** shall have the meaning ascribed to it in Clause 6.1.1.

1.13 **"Contractor Indemnified Parties"** shall have the meaning ascribed to it in Clause 13.2.1.

- 1.14 **"Contractor Staff"** means each individual and collectively the Contractor's employees, labour (skilled, semi-skilled and unskilled), Subcontractors, and their respective employees, contractors (of the Subcontractors), officers, licensees, invitees, agents and representatives, dedicated for the performance of the Services and working at the Site, and any other personnel notified to the Owner by the Contractor as the Contractor's personnel.
- 1.15 **"Contractor's Event of Default"** shall have the meaning ascribed to it in Clause 38.1.1.
- 1.16 **"Control"** means, with respect to any Person, (i) the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of such Person whether through the ownership of voting securities, by agreement or otherwise or the power to elect more than one-half of the directors of such Person; or (ii) the possession, directly or indirectly, of a voting interest of more than 50% (fifty percent); or (iii) the power to veto decisions of such Person, whether through ownership of voting securities, by contract, or otherwise.
- 1.17 **"Corrupt Practice"** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any Person connected with the negotiation, signing or performance of this Contract (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Owner who is or has been associated or dealt in any manner, directly or indirectly with the negotiation, signing or performance of this Contract or has dealt with matters concerning this Contract or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the Effective Date such official resigns or retires from or otherwise ceases to be in the service of the Owner, shall be deemed to constitute influencing the actions of a Person connected with the negotiation, signing or performance of this Contract); or (ii) engaging in any manner whatsoever, whether during the negotiation of this Contract or after the execution of this Contract, as the case may be, any Person in respect of any matter relating to the Project or this Contract, who at any time has been or is a legal, financial or technical adviser of the Owner in relation to any matter concerning the Project.
- 1.18 **"Cost of Completion"** shall have the meaning ascribed to it in Clause 38.6.1.
- 1.19 **"Directive"** means any directive issued by a Government Agency.
- 1.20 **"Direct Tax"** shall have meaning ascribed to it in Clause 8.1.
- 1.21 **"Effective Date"** means the date of Letter of Award.
- 1.22 **"Existing Contractor"** means Sify Technologies Limited.
- 1.23 **"Emergency Event"** means a sudden and unexpected event or circumstance which has caused or reasonably threatens to cause (i) serious bodily injury to any personnel employed at the Site or any other Persons at or in the vicinity of the Site; (ii) serious physical damage to the Plant, including the Facility or other material or property located at or in the vicinity of the Site; (iii) a work stoppage or other serious labour disturbance at the Site; (iv) imposition of fines or other penalties or sanctions under any Applicable Law, which fines, penalties or sanctions would be

likely to affect seriously the ability of Owner or the Contractor to perform any of its or their obligations under this Contract; or (v) an occurrence of any accident materially impacting on the environment.

- 1.24 **"Facility"** or **"Facilities"** means SAP ERP System including Oracle Database implemented in OTPC.
- 1.25 **"Field Quality Program"** means the field quality program prepared by the Contractor and approved by the Owner in accordance with the provisions of Article 25.0 (Field Quality Assurance and Inspections).
- 1.26 **"Force Majeure"** shall have the meaning ascribed to it in Clause 21.1.
- 1.27 **"Fraudulent Practice"** means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation.
- 1.28 **"Government Agency"** means any local, State Government in India or the Government of India or any national authority, inspectorate, ministry, department, instrumentality or agency thereof or any corporation (to the extent acting in a legislative, judicial or administrative capacity and not as a contracting party with the Owner) or commission under the direct or indirect control of such local or State Government or the Government of India or any political subdivision thereof or any court, tribunal, judicial body, quasi-judicial authority or statutory Person (whether autonomous or not) of the Republic of India which has jurisdiction over the Parties to, or the subject matter of, this Contract or any of the Project Agreements, and this definition includes, for the avoidance of doubt, any authority that may affect the Owner's or the Contractor's ability to perform any or all of its or their obligations under this Contract or any authority that gives consents or permits (including Permits) within India.
- 1.29 **"Governmental Authorizations"** means all approvals, authorizations, permits, licenses, consents, clearances, etc., received or required to be received from Government Agency for the Plant.
- 1.30 **"GST"** means Goods and Services Tax.
- 1.31 **"GSTN"** means Goods and Services Tax Network.
- 1.32 **"Hazardous Material"** means (i) "hazardous materials", "hazardous substances", "toxic substances" or "contaminants" as those terms are defined under any Environmental Law, or any other Applicable Laws, (ii) petroleum and petroleum products, including crude oil and any fractions thereof, (iii) any other hazardous, radioactive, toxic or noxious substance, material, pollutant or solid, liquid or gaseous waste, and (iv) any substance that, whether by its nature or its use, is subject to regulation under any Applicable Law or with respect to which any applicable Environmental Law or any Government Agency requires environmental investigation, monitoring or remediation.
- 1.33 **"HES Policy"** means the health, environment and safety policy of the Owner.
- 1.34 **"IL&FS"** means Infrastructure Leasing & Financial Services Limited.

- 1.35 **"Indirect Taxes"** shall have the meaning ascribed to it in Clause 8.2.
- 1.36 **"INR"** or **"Rs"** or **"Indian Rupees"** means the legal currency of the Republic of India.
- 1.37 **"Lenders"** means any and all lenders and institutions providing credit, including interim and long-term financing (including any leveraged lease or any other refinancing thereof) in respect of the development, design, engineering, construction, and operation of the Plant including Facility, and their respective successors and assigns, including any trustee, agent or designee acting on their behalf.
- 1.38 **"Letter of Award" or "LOA"** means the letter dated [●] issued by the Owner in favour of the Contractor.
- 1.39 **"Losses"** means any and all liabilities, losses, damages, claims, costs, obligations, charges, demands, cause of action and expenses (including reasonable attorneys' fees) of whatsoever kind or nature and it does not include indirect and consequential losses.
- 1.40 **"Maintenance Fee"** shall have the meaning ascribed to it in Clause 6.4.1.
- 1.41 **"Maintenance Phase"** means the period starting from 00:00 hrs of 1<sup>st</sup> May 2021 and till the expiry of this Contract i.e., 24:00 hrs of 30<sup>th</sup> April 2023 or termination of this Contract.
- 1.42 **"Obstructive Practice"** means and includes (i) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an Owner's investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or (ii) acts intended to materially impede the exercise of the Owner's inspection and verification rights provided for under this Contract.
- 1.43 **"Operating Year"** means the (i) first operating year period starting from 00:00 hrs of 1<sup>st</sup> May 2021 till 24:00 hrs of 30<sup>th</sup> April 2022 (ii) second operating year period starting from 00:00 hrs of 1<sup>st</sup> May 2022 till 24:00 hrs of 30<sup>th</sup> April 2023.
- 1.44 **"Owner's Event of Default"** shall have the meaning ascribed to it in Clause 38.2.1.
- 1.45 **"Owner Indemnified Parties"** shall have the meaning ascribed to it in Clause 13.1.1.
- 1.46 **"Owner's Staff"** means employees of the Owner employed by the Owner for the construction, operation and maintenance of the Plant including SAP ERP System.
- 1.47 **"Performance Bank Guarantee"** shall have the meaning ascribed to it in Clause 24.1.



- 1.48 **"Person"** means, unless specified otherwise, a natural person, corporation, society, partnership, joint venture, unincorporated association or other entity.
- 1.49 **"Plant"** means 2 x 363.3 MW gas based combined cycle power plant at Palatana, Tripura.
- 1.50 **"Project"** shall have the meaning ascribed to it in Recital 1.
- 1.51 **"Project Manager"** means the project manager appointed by the Owner pursuant to Clause 5.2.1.
- 1.52 **"Promoters"** means ONGC, IL&FS, IDFC and Government of Tripura.
- 1.53 **"Prudent Operating & Maintenance Practices"** means the exercise of that degree of skill, diligence, prudence, foresight, and operating practice taking into account Indian conditions, generally followed internationally by highly qualified, prudent professionals in information technology industry with respect to the testing, repair, operation and maintenance of SAP ERP System facilities including the procurement, construction, installation, testing, operation, maintenance etc in relation thereto; which in any such case should have been expected to accomplish the desired result at the lowest cost, consistent with licensing and regulatory considerations, environmental considerations, reliability, safety and expedition. Prudent Operating & maintenance Practices is not intended to be limited to the optimum practice, method or act, to the exclusion of all others, but rather to be a spectrum of possible practices, methods or acts employed by owners and contractors of facilities similar in size and operational characteristics to the Facility.
- 1.54 **"Punch List"** means the list generated during joint inspection & testing of SAP ERP System by the Owner and the Contractor at the closing stages of completion of Contracts setting out the balance list of works to be fulfilled by the Contractor to fully meet their obligations under this Contracts.
- 1.55 **"SAP ERP System"** means enterprise resource planning system developed by M/s SAP SE and implemented in OTPC.
- 1.56 **"Services"** shall have the meaning ascribed to it in Clause 3.1.
- 1.57 **"Site"** means the area over which the project has been setup.
- 1.58 **"Staffing Plan"** means the staffing plan to be adopted by the Contractor for the performance of Services and as set out in Annexure 1 (Staffing Plan).
- 1.59 **"Subsidiary"** shall have the meaning ascribed to it in Section 4 of the Companies Act, 1956.
- 1.60 **"Takeover Fees"** shall have the meaning ascribed to it in Clause 6.3.1.
- 1.61 **"Takeover Phase"** means the period starting from 00:00 hrs of 20<sup>th</sup> April 2021 and ending on 24:00 hrs on 30<sup>th</sup> April 2021.
- 1.62 **"Technical Specifications"** means the specifications for performing the obligations under this Contract and as set out in Annexure 4 (Technical Specifications).

- 1.63 "Term" shall have the meaning ascribed to it in Clause 4.1.1.
- 1.64 "Termination Date" means the date upon which termination pursuant to Clause 38.5.1 takes effect.
- 1.65 "Warranty" shall have the meaning ascribed to it in Clause 23.1.
- 1.66 "Warranty Period" shall have the meaning ascribed to it in Clause 23.2.
- 1.67 "Willful Misconduct" means, with respect to any Party or Person an intentional or reckless, disregard by such Party or Person, of Applicable Law, any common duty of care, any provision of this Contract, any other document prepared pursuant to this Contract or of Prudent Utility Practice, and relating to the performance by such Party of its obligations there under, but shall not include any error of judgment or mistake made in good faith.
- 1.68 **Rules of Interpretation**
- In the interpretation of this Contract, unless the context otherwise requires:
- 1.68.1 the singular includes the plural and vice versa and in particular (but without limiting the generality of the foregoing) any word or expression defined in the singular has the corresponding meaning used in the plural and vice versa;
- 1.68.2 a reference to any gender includes the other genders;
- 1.68.3 a reference to a Clause, Article, Annexure or Recital is a reference to a Clause, Article, Annexure or Recital in this Contract;
- 1.68.4 the Annexures to this Contract form part of this Contract and will be of full force and effect as though they were expressly set out in the body of this Contract. The provisions of this Contract and the Annexures hereto shall be interpreted harmoniously and only if the provisions of this Contract cannot be interpreted harmoniously with the Annexures or *vice-versa* on account of inconsistencies or ambiguities then the provisions of this Contract shall prevail over the Annexures;
- 1.68.5 in case of any discrepancy between words and figures, the words shall prevail over the figures;
- 1.68.6 a reference to a statute shall be construed as including all statutory provisions consolidating, amending, modifying, supplementing or replacing the statute referred to;
- 1.68.7 a reference to "writing" includes printing, typing, lithography and other means of reproducing words in a visible form;
- 1.68.8 any date of any period set forth in this Contract shall be such date or period as may be adjusted pursuant to the terms and conditions of this Contract;
- 1.68.9 titles or captions of Clauses or Articles contained in this Contract are inserted as a matter of convenience only, and in no way define, limit, extend, describe or

otherwise affect the interpretation, meaning or intent of this Contract or the interpretation, meaning or intent of any term or provision contained herein;

1.68.10 the rule of construction, if any, that a contract should be interpreted against the Party responsible for the drafting and preparation thereof, shall not apply; and

1.68.11 reference to any agreement, deed, document, instrument, or the like shall mean a reference to the same as may have been duly amended, modified or replaced. For the avoidance of doubt, it is clarified that a document shall be construed as amended, modified or replaced only if such amendment, modification or replacement is executed in compliance with the provisions of such document(s).

## 2.0 **EFFECTIVE DATE OF CONTRACT**

2.1 This Contract shall become effective on the Effective Date and the obligations of the Contractor to provide the Services shall also commence from the Effective Date.

## 3.0 **SCOPE OF SERVICES**

3.1 The Contractor shall provide all the services required for successful and uninterrupted operation, maintenance, repair, update and upgrade of the SAP ERP System including Oracle Database at Owner's Head Office at Delhi and Power Plant at Palatana during the Takeover Phase and Maintenance Phase in conformity with this Contract and Applicable Laws, including but not limited to:

3.1.1 operating and maintaining the SAP ERP System including Oracle Database along with the Existing Contractor during Takeover Phase, including mobilization of staff and resources as per the Staffing Plan for Takeover Phase which is attached herewith as Annexure-1 (Staffing Plan);

3.1.2 taking over of the SAP ERP System including Oracle Database, software developments, source/software codes, drawings, documents, manuals, reports, operation & maintenance records etc. from the Existing Contractor during Takeover Phase;

3.1.3 upon taking over of SAP ERP System including Oracle Database from Existing Contractor, provide operation and maintenance support for successful and uninterrupted operation of SAP ERP System including Oracle Database for a period of two (02) years in conformity with this Contract and Applicable Laws;

3.1.4 preparing, discussing and finalizing various documents including Administration Manual, User Manuals, Operation and Maintenance Manual, Standard Operation Procedure, Standard Maintenance Procedure, etc for SAP ERP System, Oracle Database and SAP Software;

3.1.5 providing required reports documenting the operation and maintenance of the System, including but not limited to the Daily Reports, Monthly Reports and Annual Report;

as set out in further detail in the Technical Specifications (such services, the "**Services**")

- 3.2 The only exclusion from the scope of Services are office space (as per Owner's standard) with furniture and fixtures, Internet and Network connectivity. Computers for office work by Contractor Staff shall be in the scope of Contractor. Except for specified exclusion in this Clause 3.2, all other services required to administer, maintain, repair, update and upgrade the SAP ERP System including Oracle Database as per standard of performance described in Clause 3.6 are included in the scope of Services of Contractor.
- 3.3 The Contractor will maintain the SAP ERP System including Oracle Database in such manner so as to minimize operating cost and maximize the system availability.
- 3.4 The Contractor agrees that the scope of Services also includes all temporary work, ancillary work, enabling work etc including provision of tools & software required for performing Services.
- 3.5 The Contractor expressly acknowledges, agrees and confirms that all equipments, systems, and structures of the SAP ERP System will be in the form and condition as handed over to it by the Existing Contractor during the Takeover Phase and it will provide Services in relation to all these equipments, systems, and structures of the SAP ERP System including Oracle Database as per the said condition during the Maintenance Phase without any additional cost to the Owner and requesting any document from the Owner evidencing performance parameters of the SAP ERP System at the time of handover from the Existing Contractor.
- 3.6 The Contractor expressly agrees that the scope of Services shall also include all such services which may not have been specifically mentioned in this Contract or the Technical Specifications but which may be necessary for the successful fulfillment of Contractor's obligation under this Contract as per Prudent Operating and Maintenance Practices and such services shall be performed by the Contractor without any additional cost to the Owner.
- 3.7 Standard of Performance of Services
- 3.7.1 The Contractor shall, at all times during the Term, perform the Services in a prudent, efficient and careful manner and in accordance with:
- 3.7.1.1 the provisions of the Contract;
- 3.7.1.2 the O&M Manuals provided by the Contractor;
- 3.7.1.3 the recommendations and requirements of any warranties or guarantees existing in relation to SAP ERP System, so as not to invalidate or reduce the scope or coverage of any such warranties;
- 3.7.1.4 all Applicable Laws, Permits, clearances and Governmental Authorization in relation to Contractor's obligation under the Contract; and
- 3.7.1.5 all insurance policies specified in Article 12.0 of the Contract
- 3.7.2 The Services shall be performed:

- 3.7.2.1 so as to minimize Scheduled Outage and not to cause any outage except Scheduled Outages;
- 3.7.2.2 so as to achieve or improve upon guaranteed performance Parameters specified in Article 10.0 of the Contract.
- 3.7.2.3 In a manner consistent with insurance policies maintained either by the Contractor or the Owner in relation to SAP ERP System and so as not to vitiate or annul any cover afforded by such insurance policies; and
- 3.7.2.4 So as to optimize useful life of the SAP ERP System and minimize cost of operation and maintenance.
- 3.7.3 In the event that any of the standards and requirements specified under Clause 3.7.1 and Clause 3.7.2 above or elsewhere in the Contract, for the performance of the Services by the Contractor require a higher level of performance or a greater degree of care or are otherwise more stringent, more restrictive or more onerous than other such standards and requirements, the more stringent, restrictive or onerous of the standards or requirements shall apply to the Contractor's performance of the Services.

#### 4.0 **TERM AND AUTHORIZATION TO PROCEED**

##### 4.1 **Term**

- 4.1.1 This Contract shall become effective on the Effective Date and unless terminated earlier in accordance with the provisions of this Contract, this Contract shall remain valid, in full force and in effect for 2 (two) years from 00:00 hrs of 1<sup>st</sup> May 2021 till 24:00 hrs of 30<sup>th</sup> April 2023 ("**Term**").
- 4.1.2 Prior to the expiration of the Term, the Owner and the Contractor may agree to extend the Term for the time period to be mutually agreed. However, such extension shall be solely based on the performance of Contractor and at the sole discretion of the Owner. Any such extension must be agreed at least 3 (three) months prior to the end of Term.
- 4.1.3 If the Owner decides to extend the Term pursuant to Clause 4.1.2 and the Parties cannot agree the revised price for the extension of this Contract by 3 (three) months prior to the end of the Term, then the Parties expressly agree that the Maintenance Fee to the extended term shall be the Maintenance Fee payable for the immediately preceding year escalated by 5% (five percent).

##### 4.2 **Authorization to Proceed**

- 4.2.1 Letter of Award shall be considered as authorization to proceed. Contractor shall commence performance of the Services from the date of Letter of Award and continue the performance of the Services during the Term.

#### 5.0 **STAFFING AND AUTHORITY**

##### 5.1 **Contractor's Staff**

- 5.1.1 The Site shall be staffed adequately to perform the Services in accordance with Prudent Operating and Maintenance Practices and the provisions of this Contract, including but not limited to, in a prudent, efficient, reliable and safe manner.
- 5.1.2 Contractor shall employ only such Persons, for the performance of Services, who have requisite qualification and experience of particular work. Please refer Annexure 7 (Minimum Qualification and Experience of Contractor's Staff) for minimum qualification & experience requirements for Staff to be employed by the Contractor. All staff to be deployed by the Contractor for the Services shall be regular employee of the Contractor.
- 5.1.3 Contractor shall deploy staff at Delhi Office during Takeover Phase and Maintenance Phase to fully meet the Contractor's obligation and perform the Services as defined in this Contract.
- 5.1.4 The minimum staff to be deployed at Delhi Office during Takeover Phase shall not be less than what is specified in the Annexure 1 (Staffing Plan). However, in order to fully meet the Contractor's obligation and perform the Services as defined in this Contract, if any additional manpower, beyond those specified in Staffing Plan, is required to be deployed by Contractor at Site, same shall be deployed by Contractor without any delay and without any additional cost to the Owner.
- 5.1.5 The minimum staff to be deployed at Delhi Office during Maintenance Phase shall not be less than what is specified in the Annexure 1 (Staffing Plan). However, the Owner may, from time to time, ask Contractor to provide additional manpower in lieu of off-site manpower for performing the Services which is not included in the scope of services of the Contractor. Contractor shall provide additional manpower, as and when requested by the Owner, as per the schedule of price for manpower addition provided by the Contractor and as set in Part-D (Schedule of Prices).
- 5.1.6 The minimum staff to be deployed at Delhi Office during Takeover Phase and Maintenance Phase shall be mobilized not later than 20<sup>th</sup> April 2021 and 1<sup>st</sup> May 2021 respectively.
- 5.1.7 No later than 30 (thirty) days prior to deploying any Personnel, the Contractor shall submit the CV of such Personnel, for approval by the Owner prior to deployment. Owner shall reserve the right to accept or reject any or all of the proposed Personnel. The same procedure shall be adopted in the event of deployment of any replacement personnel.
- 5.1.8 If the existing Personnel mentioned above die, resign, retire, are dismissed/removed or are otherwise unable to carry out their duties or the term of their appointment ends, the Contractor shall ensure that suitably qualified and experienced replacement is appointed promptly, after due approval from the Owner.
- 5.1.9 Holidays observed by Owner at Delhi / Palatana Site, as applicable, shall apply to Contractor Staff also. Remaining days shall be considered as normal working days.
- 5.1.10 The Contractor shall be responsible for maintaining strict discipline and good order amongst its personnel at all times.

- 5.1.11 Contractor shall bear the entire responsibility, liability and risk relating to coverage of Contractor Staff under Applicable Law including but not limited to Workmen's Compensation Act, 1923, Industrial Disputes Act, 1947, Maternity Benefits Act, 1961, Employees' Provident Funds and Miscellaneous Provisions Act, 1952, Contract Labour (Regulation and Abolition) Act, 1970, Employees State Insurance Act, 1948, Factories Act, 1948 and any other relevant act/regulations as will be applicable during the Term.
- 5.1.12 Contractor shall also be solely responsible for the payment of all benefits to the Contractor Staff under Applicable Law, such as provident fund, bonus, retrenchment compensation, leave, etc., and shall keep the Owner indemnified in this regard against any claims. The Owner shall be entitled to, if it is noticed that Contractor is in default, make such payment, solely at its discretion and recover such amounts as deemed fit from any sum due and payable to Contractor by the Owner.
- 5.1.13 Contractor shall be responsible for making any overtime payment for providing Services under this Contract and Owner shall not bear any liability whatsoever in this regard.
- 5.1.14 It shall be responsibility of Contractor to take care of the boarding, lodging, travel arrangements, immigration clearance and visas for all Contractor Staff engaged in providing Services.
- 5.1.15 Contractor shall arrange local transportation facility for all Contractor Staff.
- 5.1.16 The hours of work at OTPC shall be decided by the Owner and the Contractor shall adhere to it. Working hours shall normally be Nine (9) hours per day - Monday through Friday. However, Contractor's staff shall have to provide services on a Holiday or beyond working hours, if required, at no additional cost to the Owner.
- 5.1.17 No personnel involved in the provision of Services under this Contract shall be deemed employees of the Owner. Neither Party shall be deemed to be a successor to the other Party under any union, labor, or collective bargaining agreement, or any other similar agreement, to which such Party is or may in the future be a party.
- 5.1.18 The Contractor shall ensure that required Contractor Staff is always available at the Site. In addition, the Contractor shall make appropriate arrangements by providing replacement of Contractor Staff, acceptable to the Owner, to take care of responsibilities of Contractor Staff absent from work for any reason whatsoever so that work is not affected in any manner. Details of such replacement of Contractor Staff shall be submitted to the Owner for his approval before any Contractor Staff proceeds on leave. If in the opinion of Owner, number of Contractor Staff deployed at site to perform Services is not adequate to meet the time schedule for completion of Services, he may direct Contractor to mobilize additional manpower within reasonable time. In the event of failure of Contractor to mobilize additional manpower as directed by Owner, Owner may mobilize additional manpower at risk and cost of Contractor. Such manpower mobilized by Owner shall be treated as Contractor Staff.
- 5.1.19 Contractor's Staff at Delhi / Palatana site shall work exclusively for the Project and they shall not be transferred / deputed to any other site of the Contractor, without prior written consent of the Owner.

- 5.1.20 Contractor shall not withdraw any of its staff working on the Project, on temporary or permanent basis without approval of Owner which approval shall not be unreasonably withheld or denied. The Owner can remove Contractor's personnel on any of the following grounds:
- 5.1.20.1 Personnel is not having required skills or experience.
- 5.1.20.2 Personnel is absent when required by the Owner for performing the Services.
- 5.1.20.3 Personnel's conduct is inappropriate or such person is incompetent or negligent or otherwise undesirable.
- 5.1.21 The Contractor shall adhere to the disciplinary rules, regulations and procedures set by the Owner in respect of Contractor's Staff at Delhi / Palatana Site. The Owner shall be at liberty to object to the presence of any Contractor's Staff at the Site if, in the opinion of the Owner, such Person's conduct is inappropriate or such Person is incompetent or negligent or otherwise undesirable or if there is malfeasance in the conduct of such Person's duties or responsibilities to be performed at Site or if, in the opinion of the Owner, the presence of such Person poses a threat towards safety and security of the Site or creates an environment detrimental to the interest of the Owner. In such a case the Owner may give written notice to the Contractor identifying the Person(s) concerned and describing the complaint in detail. Upon receipt of such complaint, the Contractor shall immediately remove the relevant Person(s) from the performance of the Services and replace him with appropriate personnel.
- 5.2 **Owner's Staff**
- 5.2.1 Owner shall appoint a project manager (such Person the "**Project Manager**") who shall be assisted by the other Owner's Staff. The Owner may, from time to time, appoint any other Person as the Project Manager in place of the Person previously so appointed, and shall provide not less than 7 (seven) days notice of the name of such other Person to the Resident Project Manager.
- 5.2.2 Contractor shall report to the Project Manager.
- 5.2.3 Project Manager or Persons authorized by him shall co-ordinate with Contractor and supervise performance of Services.
- 5.2.4 The Project Manager may, at any time, assign duties and/or delegate to any Person, any of the powers and duties vested in it, upon notice to the Contractor. The Project Manager may also revoke such assignment or delegation and give notice of the same to the Contractor.
- 5.3 **Training of Owner's Staff**
- 5.3.1 The Contractor shall provide adequate training to all Owner's Staff in the operation, maintenance and management of the SAP ERP System sufficiently as specified in Annexure-8 or as and when requested by Owner.
- 5.3.2 The Contractor shall provide training to the Owner's Staff at its Delhi office and Palatana Power Plant site.



- 5.3.3 The Contractor shall prepare and establish, duly approved by the Owner, a well-defined training program for the Owner's Staff.
- 5.3.4 Training shall be imparted in such a manner that the Services to be performed by the Contractor are not adversely affected.
- 5.3.5 Contractor shall provide technical assistance and support from its other offices in India or abroad to its Staff or as requested by the Owner and as necessary to fulfill its obligations under this Contract and towards operation and maintenance problem analysis, solving and rectification as well as towards SAP ERP System improvements. This shall not be considered as additional work and will be part of the Services.

## 6.0 **CONTRACT PRICE AND PRICE BASIS**

### 6.1 **Contract Price**

6.1.1 The Owner shall, in consideration for the Services, pay to the Contractor, the contract price comprising of the amounts specified in Part A of Annexure 2 (Contract Price), subject to the terms of this Article 6.0 and Article 7.0 (Payment) below ("**Contract Price**").

6.1.2 The Contract Price is full compensation to Contractor for faithful and satisfactory performance of all the Services included in this Contract, compliance with all terms and conditions of this Contract, and for Contractor's payment of all obligations incurred in, or applicable to the performance of the Services. Contract Price shall be regulated and paid in the manner described in this Article 6.0 and Article 7.0 (Payment).

### 6.2 **Takeover Phase Fees**

6.2.1 The Owner shall pay to the Contractor during the Takeover Phase, a part of Contract Price specified in Part B of Annexure 2 (Contract Price), as the Takeover Phase fee (the "**Takeover Phase Fee**") for performance of its complete scope of Services and obligations during the Takeover Phase under this Contract. Subject to the provisions of Article 6.2.2 of the Contract, the Takeover Phase Fees shall become payable only after complete mobilization of staff for Takeover Phase is achieved as per Staffing Plan for Takeover Phase which is attached herewith as Annexure 1 (Staffing Plan).

6.2.2 The minimum staff to be deployed at OTPC during Takeover Phase, shall not be less than as provided under Annexure 1 (Staffing Plan). If Contractor fails to mobilize staff for Takeover Phase as per Staffing Plan for Takeover Phase then the Takeover Phase Fee shall be adjusted for such shortfall in manpower based on the schedule of price for manpower provided by the Contractor and as set out in Part-D of Schedule of Price.

### 6.3 **Maintenance Fees**

6.3.1 The Owner shall pay to the Contractor during the Maintenance Phase, a part of Contract Price specified in Part C of Annexure 2 (Contract Price), as maintenance fees (the "**Maintenance Fees**") for performance of its complete scope of Services and obligations during Maintenance Phase under this Contract.

6.3.2 The minimum staff to be deployed at OTPC during Maintenance Phase, shall not be less than as provided under Annexure 1 (Staffing Plan). If Contractor fails to mobilize staff for Maintenance Phase as per Staffing Plan for Maintenance Phase then the Maintenance Phase Fee shall be adjusted for such shortfall in manpower based on the schedule of price for manpower provided by the Contractor and as set out in Part-D of Schedule of Price.

6.4 **Price Basis**

6.4.1 Contract Price, unit prices, pricing for change, and all other prices and rates set forth in the Contract shall remain fixed and firm and shall not be subject to any change whatsoever during the Term.

6.4.2 Contract Price includes all costs, expenses, overheads, etc., to be incurred by the Contractor and profit margin for the performance of all the Services and obligations under this Contract including but not limited to the following and no additional claim or payment would be admissible therefore:

6.4.2.1 Cost of providing tools & plants, softwares, equipments etc;

6.4.2.2 Cost of design, engineering, dismantling, transportation, insurance, unloading, handling, storage, installation, testing, commissioning, maintenance and housekeeping;

6.4.2.3 Salaries and wages, including benefits, general and administrative overheads, and all miscellaneous expenses for the Contractor Staff;

6.4.2.4 Cost of visits of Contractor's Staff to Palatana Plant on Owner's request during Maintenance Phase for discussions, meetings, support, and training the Owner's Staff shall be borne by the Owner including cost of travel, boarding, lodging, local conveyance and incidental expenses. Cost of visits of Contractor's Staff does not include man-day rate as specified in Schedule of Price for manpower provided by the Contractor as set out in Part-D of Schedule of Price. Any other expense other than specified in this Clause 6.5.2.4 shall be borne by the Contractor;

6.4.2.5 Boarding, lodging, local conveyance, manday fee and out-of-pocket expenses for Contractor Staff deployed at Delhi for providing Services in connection with this Contract;

6.4.2.6 Cost of evaluation, selection, employment, relocation, and training of Contractor's Staff;

6.4.2.7 All office and administrative expenses (including stationery, telephone, fax, printer, scanner, photocopier, etc.);

6.4.2.8 Cost of uniform, personal safety equipment, etc. for Contractor's Staff;

6.4.2.9 Premium of insurance policies and deductible amounts for all insurance policies provided by the Contractor, as per Article 12.0 (Insurance);

6.4.2.10 All costs and expenses associated with records management, including but not limited to preparation of materials, equipments, reproduction and storage expenses;

- 6.4.2.11 Cost of transporting the systems, equipments, tools & plants, etc to the Site;
- 6.4.2.12 Cost to test, evaluate and correct system failure;
- 6.4.2.13 Cost of development of procedures and manuals;
- 6.4.2.14 Cost of training Owner's personnel;
- 6.4.2.15 Cost of legal, payroll and accounting services with respect to the Contractor Staff, and accounting and legal matters related to the administration of this Contract; and
- 6.4.2.16 Any and all other costs and expenses for performing Services, not specifically set forth herein but incurred by the Contractor for fulfillment of its overall obligation covered under this Contract.
- 6.4.3 The Contract Price shall include mobilization, demobilization and site establishment charge which shall not be subject to adjustment based upon any additions or deletions to the Contract Price.
- 6.4.4 The Contract Price (including the break-up) specified under Annexure 2 (Contract Price), shall apply regardless of when the Services are performed, during day or night or a holiday.
- 6.4.5 Contract Price shall include all costs associated with and relating to, performing Services in accordance with all Applicable Laws as well as Owner's HES Policy and security regulations.
- 6.4.6 In case of mistakes / errors / inadequacies in drawings / documents etc, Contractor shall make necessary correction at no cost to Owner and shall complete all such corrections / modifications within the Operation and Maintenance of Services mention in Clause 9.1.
- 6.4.7 No extra price on account of rework (after approval of drawings, documents etc) shall be payable to Contractor except where rework is taking place due to reason solely attributable to Owner.
- 6.4.8 Failure by Contractor to assess fully the scope of Services, as required and described in this Contract shall not be accepted as a basis for variations to the Contract Price or any part thereof such as pricing of individual items and time and material rates for changes.
- 6.4.9 Contract Price shall be inclusive of all applicable Indirect Taxes as specified in Annexure 2 (Contract Price). Taxes and duties applicable on any imported services relevant to Contractor's scope of Services are also included in Contract Price. Tax payable on income or profession of the Contractor shall be the sole responsibility of the Contractor and the Owner shall have no obligation regarding the same.
- 6.4.10 The minimum staff to be deployed at Delhi Office during Maintenance Phase shall not be less than as provided under Annexure 1 (Staffing Plan). If Contractor fails to deploy staff for Maintenance Phase as per Staffing Plan for Maintenance Phase then the Maintenance Phase Fee shall be adjusted for such shortfall in manpower based

on the schedule of price for manpower provided by the Contractor and as set out in Part-D of Schedule of Price.

- 6.4.11 All payments to be made to the Contractor under this Contract shall be made net of any withholding or deduction as may be required under any Applicable Law in force at the relevant time including Income Tax Act, 1961. In case of such deduction made by the Owner from the amount payable to the Contractor, the Owner shall provide the Contractor with appropriate tax deduction certificates.

## 7.0 PAYMENT

- 7.1 The payment to the Contractor for the performance of the Services under this Contract shall be made by the Owner as per the guidelines and conditions specified herein. Payments to be made hereunder are subject to any adjustment/deductions as per the provisions of this Contract.

- 7.2 The Contract Price will be paid in Indian Rupees only.

### 7.3 Payment Term: Takeover Phase Fees

- 7.3.1 Subject to the receipt of the Performance Bank Guarantee by the Owner as provided in Article 24.0 (Performance Bank Guarantee), the Takeover Phase Fees shall be paid, after the complete mobilization of staff for Takeover Phase is achieved as prescribed under Clause 6.2.1, within 30 (thirty) days of completion of Takeover Phase and receipt of following documents by the Owner duly certified by Owner's representative: (i) invoice, (ii) satisfactory work completion certificate, and (iii) attendance register of Contractor Staff for the Takeover Phase.

### 7.4 Payment Term: Maintenance Fees

- 7.4.1 Subject to the receipt of the Performance Bank Guarantee by the Owner as provided in Article 24.0 (Performance Bank Guarantee), the Yearly Operating Fee shall be paid monthly calculated on a *pro rata* basis based on the number of days in such month. Each such monthly installment shall be paid within 30 (thirty) days of receipt by the Owner of Invoice and work progress certificate for the previous month from the Contractor, duly certified by Project Manager.

### 7.5 Due Date and Mode of Payment

- 7.5.1 All invoices during Maintenance Phase for Maintenance Fees shall be submitted by the 3<sup>rd</sup> (third) day of the next calendar month following the relevant month during an Operating Year and shall be paid by the Owner after adjustments as allowed in the Contract.

- 7.5.2 Payment shall be made either by cheque or in such other manner as the Parties may mutually agree in writing. All bank charges shall be to the account of Contractor.

- 7.5.3 Applicable income tax/withholding tax/TDS shall be deducted while making payment and necessary certificate as per Applicable Law shall be issued in due course of time.

- 7.5.4 If the Owner disputes any item of an invoice, the Owner shall make payment for the undisputed portion of such invoice when such payment becomes due under this

Contract. The Owner shall make the balance payment within 30 (thirty) days after resolution of the dispute in accordance with Article 40.0 (Settlement of Disputes) of this Contract.

8.0 **TAXES, DUTIES & LEVIES**

8.1 The Contractor shall bear and pay all personal, property and corporate taxes (including withholding tax), duties, levies and its related charges assessed on the Contractor (including surcharge on income tax), its Subcontractors (or their contractors) or their employees by a Government Agency in connection with the performance of the Services ("**Direct Tax**"). For the avoidance of any doubt, it is clarified that all Direct Taxes by whatever name called, arising on the income of the Contractor, its Subcontractors (or their contractors) or their employees, shall be borne by the Contractor. The Contractor shall provide the requisite information/documents to the Owner (including its permanent account number), so as to enable the Owner in complying with its obligations as per Applicable Law.

8.2 The Contract Price is inclusive of all indirect taxes, duties and levies as applicable on the Effective Date, the description and rates of which and the corresponding amounts included in the Contract Price are specified in Part D of Annexure 2 (Contract Price) ("**Indirect Taxes**"). Only such Indirect Taxes shall be paid / reimbursed by Owner to Contractor as part of the Contract Price against documentary evidence of payment by Contractor thereof.

8.3 The Contractor acknowledges and agrees that the description, rates and corresponding amounts of Indirect Tax included in the Contract Price, as specified in Part D of Annexure 2 (Contract Price), has been provided by the Contractor on the Effective Date. The Owner's liability to reimburse/pay the Contractor in respect of any Indirect Tax is restricted to the extent such Indirect Taxes is indicated in Part D of Annexure 2 (Contract Price). In the event this information is subsequently found to be incomplete, incorrect or misleading, the Owner shall have no liability to reimburse/pay the Contractor the excess amounts with respect to any Indirect Tax, if such amounts are finally levied / imposed / recovered by any Government Agency on / from the Contractor.

8.4 Any statutory variation (upward or downward) in Indirect Taxes, as specified in Part D of Annexure 2 (Contract Price) within Time for Completion shall be to the account of the Owner. The Contractor shall submit documentary evidence of above variation along with his invoice.

8.5 Imposition of new Indirect Taxes by the Central or State government within the Time for Completion shall be to the Owner's account. However, any increase in the rates of Indirect Taxes or imposition of new Indirect Taxes, beyond the Time for Completion shall be to the Contractor's account and any benefit of statutory downward revision in Indirect Taxes beyond the Time for Completion shall be passed on by the Contractor to the Owner.

8.6 In the event that the Owner is required to pay the income tax/withholding tax applicable on Services provided whether outside India or within India, the Owner shall deduct such taxes from the gross value of the Contractor's invoice and remit the net amount taking into account such deductions. However, the Owner shall

furnish a TDS certificate to this effect in favour of the Contractor so as to enable it to take the tax credit.

8.7 All taxes, duties and levies applicable outside India for the Services to be provided outside India or within India under this Contract shall be included in the Contract Price. The Owner shall have no liability whatsoever in this regard.

8.8 The Contractor shall avail all concessions, exemptions or benefits available to the Mega Power Project, if any, under laws of India including but not limited to under Indian taxation laws and/or Foreign Trade Policy of India. It will be the responsibility of the Contractor to take all necessary steps in order to avail all such concessions, exemptions or benefits. Any failure to obtain such concessions, exemptions or benefits would be to the account of the Contractor and the Owner shall have no liability whatsoever in this regard.

#### 9.0 **OPERATION AND MAINTENANCE PERIOD**

9.1 The term of the Contract shall be 2 (two) years from 00:00 hrs of 1<sup>st</sup> May 2021 and till the expiry of this Contract i.e., 24:00 hrs of 30<sup>th</sup> April 2023 or termination of this Contract.

#### 10.0 **GUARANTEED PERFORMANCE**

10.1 The Contractor shall maintain the performance guarantees as set out in the Clause 10.2 during operation and maintenance phase (the "**Performance Guarantee**").

##### 10.2 **Annual SAP ERP System Availability**

10.2.1 Annual SAP ERP System Availability (the "**Annual SAP ERP System Availability**") shall be 99.5% (ninety-nine and half of one percent) minimum.

10.2.2 In case Annual SAP ERP System Availability is less than 99.5% (ninety-nine and half of one percent), liquidated damage shall be payable as specified in Clause 11.2

10.2.3 Annual SAP ERP System Availability shall be calculated as follows:

10.2.4  $A = [TSH - (TUD - TEPD)] * 100 / TSH$ ; wherein:

10.2.4.1 A = Annual SAP ERP System Availability (in %);

10.2.4.2 TSH = Total Service Hour (in hours)

10.2.4.3 TUD = Total Unscheduled Downtime (in hours);

10.2.4.4 TEPD = Total Excused Performance Downtime (in hours)

10.2.4.5 Total Service Hour in any Operating Year shall be total number of hours during the period under consideration e.g. 8760 (eight thousand seven hundred and sixty) hours for a normal year or 8784 (eight thousand seven hundred and eighty-four) hours for a leap year starting at 00:00 hrs of the first day of first month and 24:00 hrs of the last day of the last month of the relevant operating year;

- 10.2.4.6      Unscheduled System Downtime shall mean the time when SAP ERP System is not available fully for functional use and which is outside Scheduled Downtime;
- 10.2.4.7      Scheduled Downtime is the planned SAP ERP System maintenance downtime jointly agreed by the Owner and the Contractor in advance; and
- 10.2.4.8      Excused Performance Downtime is the time when SAP ERP System is not available fully for functional use for reasons which is excused in the Contract.
- 10.2.5        The Contractor shall ensure that no Scheduled Downtime occurs for a period greater than the Scheduled Downtime period agreed between the Owner and the Contractor. Any increase in the agreed Scheduled Downtime period shall be considered as Unscheduled System Downtime for calculating Annual SAP ERP System Availability
- 11.0         **LIQUIDATED DAMAGES**
- 11.1        The Owner and the Contractor agree that, because of the unique nature of the Services, it is impracticable or infeasible to determine actual damages and loss that would be incurred by the Owner as a result of the Contractor's failure to achieve the Performance Guarantees. It is further understood and agreed by the Parties that any sums which would be payable by Contractor under this Article 11.0, are in the nature of liquidated damages, and not a penalty, and are fair and reasonable estimate of damages and loss which Owner would suffer due to such failure of Contractor.
- 11.2        **Liquidated Damages for Shortfall in Guaranteed Performance during Maintenance Phase**
- 11.2.1       In case of failure of Contractor to achieve the guaranteed performance for the SAP ERP System during Maintenance Phase specified in Clause 10.2, the Contractor shall pay to the Owner liquidated damages as follows:
- For every 0.1% (zero decimal one percent) (or part thereof) decrease in guaranteed availability of the SAP ERP System, 0.5% (zero decimal five percent) of Maintenance Fees shall be paid as liquidated damage by the Contractor to the Owner on a *pro rata* basis.
- 11.2.2       The total amount of liquidated damages payable by the Contractor on account of shortfall in guaranteed performance under Clause 10.2 shall be limited to 10% (ten percent) of the Maintenance Fees.
- 11.3        Applicable GST shall be charged on the amount of such liquidated damages.
- 11.4        Payment or deduction of liquidated damages shall in no way relieve the Contractor from discharging its other obligations under this Contract.
- 11.5        Owner may recover the liquidated damages payable by the Contractor from any amounts due to it or which may subsequently become due to it under this Contract or any other contract.

11.6 For the avoidance of doubt it is clarified, that the Owner's right to receive liquidated damages in accordance with this Article 11.0 is without prejudice to any other rights the Owner may have under Applicable Law or otherwise in connection with the breach of any other obligations hereunder by the Contractor.

## 12.0 **INSURANCE**

12.1 Without prejudice to its obligations under this Contract or otherwise under Applicable Law, the Consultant, at its cost, shall arrange, secure and maintain all such insurance as may be required in connection with the performance of the Services and obligatory in terms of Applicable Law, to protect its interest and interest.

12.2 It shall be responsibility of the Consultant to maintain all necessary insurance coverage (including those for professional liability) to the extent both in time and amount to take care of all its liabilities either direct or indirect, in pursuance of the Contract.

12.3 All Insurer's right of subrogation against Owner for losses or claims arising out of the performance of the Contract shall be waived under such policies.

12.4 Neither failure to comply nor full compliance with the insurance provisions of this Contract shall limit or relieve the Consultant of its liabilities and obligations under this Contract.

## 13.0 **INDEMNIFICATION**

### 13.1 **Indemnification by Contractor**

13.1.1 Contractor agrees to defend, indemnify and hold harmless the Owner, its Affiliates, and all of their directors, officers, employees, agents and representatives ("**Owner Indemnified Parties**"), from and against any and all Losses arising:

13.1.1.1 By reason of Contractor's actual or asserted failure to comply with any Applicable Law or any provision of this Contract. If the Contractor fails to comply with the requirements mentioned above and as a result fines, penalties or other assessments are imposed upon either the Contractor or the Owner by any Government Agency under any Applicable Law, then the Contractor shall be liable to pay all such fines, penalties or other assessments;

13.1.1.2 From actual or asserted violation or infringement of rights in any patent, copyright, proprietary information, trade secret or other property right caused or alleged to be caused by the use of materials, equipment, methods, processes, designs or information furnished by Contractor or its Subcontractors in performance of the Services. Should any Services provided by Contractor become, or appear likely to become, the subject of a claim of infringement of a patent, copyright or other property right, Contractor shall, at the Owner's option, either procure for the Owner the right to continue using such services, replace same with equivalent, non-infringing services, or modify the services so that the use thereof becomes non-infringing, provided that any such modification or replacement is of equal quality and provides equal performance as provided by the infringing services;



- 13.1.1.3 From injury to or death of any Person (including employees of the Owner, Contractor and Contractor's Subcontractors or any third party) or from damage to or loss of property (including the property of the Owner or a third party) arising directly or indirectly out of this Contract or out of any acts of omission or commissions of Contractor or its Subcontractors. Contractor's indemnity obligations hereunder include claims and damages arising from non-delegable duties of the Owner or arising from use by Contractor of Plant, equipments, tools, scaffolding or facilities furnished to Contractor by the Owner; or
- 13.1.1.4 From present or future Environmental Claims directly or indirectly related to or arising out of the actual or alleged existence, generation, use, collection, treatment, storage, transportation, recovery, removal, discharge or disposal of Hazardous Material at the Plant and/or adjacent areas solely to the extent arising out of the gross negligence or Willful Misconduct of the Contractor, its Subcontractors or sub-vendors in the performance of the Services under this Contract; provided, however, that nothing contained herein shall be construed as requiring Contractor to take any corrective action with respect to any Hazardous Material in existence prior to the Effective Date.
- 13.1.2 Contractor's indemnity obligations shall apply regardless of whether the Owner Indemnified Party was concurrently negligent, whether actively or passively, excepting only where the Losses are caused solely by the negligence or Willful Misconduct of, or by defects in design furnished by the Owner Indemnified Party. Contractor's defense and indemnity obligations shall include the duty to reimburse any attorneys' fees and expenses incurred by the Owner Indemnified Party for legal action to enforce Contractor's indemnity obligations.
- 13.1.3 With respect to claims by employees of Contractor or its Subcontractors on the Owner Indemnified Party, the indemnity obligations created under this Clause 13.1 shall not be limited by the fact of, amount, or type of benefits or compensation payable by or for Contractor, its Subcontractors or suppliers under any workers' compensation, disability benefits, or other employee benefits acts or regulations, and Contractor waives any limitation of liability or immunity arising from workers' compensation or such other acts or regulations.
- 13.1.4 The Owner shall be entitled to retain from payments otherwise due to Contractor such amounts as shall reasonably be considered necessary to satisfy any claims, suits or liens for damages that fall within Contractor's indemnity obligations under this Clause 13.1, until such claims, suits or liens have been settled and satisfactory evidence to that effect has been furnished to the Owner.
- 13.1.5 Contractor acknowledges that specific payment has been incorporated into the Contract Price as legal consideration for Contractor's indemnity obligations as may be provided in this Contract.
- 13.2 **Indemnification by Owner**
- 13.2.1 Owner agrees to defend, indemnify and hold harmless the Contractor, its Affiliates, and all of their directors, officers, employees, agents and representatives ("**Contractor Indemnified Parties**") from and against any and all Losses arising out of or resulting from claims of third parties for any damage to or destruction of property of, or death of or bodily injury to, any Person due to any gross negligence

or Willful Misconduct of the Owner in the course of performance of its obligations under this Contract; provided that the foregoing obligations shall not apply to the extent the Contractor Indemnified Parties are negligent or to the extent such Losses are caused by the acts of omission or commissions of the Contractor Indemnified Parties.

**13.3 Defense of Claims**

13.3.1 The indemnifying Party shall be entitled, at its option, and expense and with counsel of its selection, to assume and control the defense of any claim, action, suit or proceeding in respect of, resulting from, relating to or arising out of any matter for which it is obligated to indemnify the other Party hereunder, provided it gives prompt notice of its intention to do so to the indemnified Party and reimburses the indemnified Party for the reasonable costs and expenses incurred by the indemnified Party in connection with the defense of such claim, action, suit or proceeding, prior to the assumption by the indemnifying Party of such defense.

13.3.2 Notwithstanding the provisions of Clause 13.3.1, unless and until the indemnifying Party acknowledges in writing its obligation to indemnify the indemnified Party and assumes control of the defense of a claim, suit, action or proceeding in accordance with Clause 13.3.1, the indemnified Party shall have the right, but not the obligation, to contest, defend and litigate, with counsel of its own selection, any claim, action, suit or proceeding by any third party alleged or asserted against such Party in respect of, resulting from, related to or arising out of any matter for which it is entitled to be indemnified hereunder, and the reasonable costs and expenses thereof shall be subject to the indemnification obligations of the indemnifying Party hereunder.

13.3.3 Neither Party shall be entitled to settle or compromise any such claim, action, suit or proceeding without the prior written consent of the other Party; provided, however, that after agreeing in writing to indemnify the indemnified Party, the indemnifying Party may settle or compromise any claim without the approval of the indemnified Party. Except where such consent is unreasonably withheld, if an indemnified Party settles or compromises any claim, action, suit or proceeding in respect of which it would otherwise be entitled to be indemnified by the other indemnifying Party without the prior written consent of the other indemnifying Party, the other indemnifying Party shall be excused from any obligation to indemnify the indemnified Party making such settlement or compromise in respect of such settlement or compromise.

13.3.4 Following the acknowledgment of the indemnification and the assumption of the defense by the indemnifying Party, the indemnified Party shall have the right to employ its own counsel and such counsel may participate in such action, but the fees and expenses of such counsel shall be at the expense of such indemnified Party.

13.4 In the event that the indemnity provisions in this Contract are contrary to the laws of India, then the indemnity obligations applicable hereunder shall be construed to be to the fullest extent allowed by Applicable Law.

13.5 Provision of this Article 13.0 shall survive termination or expiry of this Contract.

**14.0 LIMITATION OF LIABILITY**

14.1 Both Owner and Contractor understand and agree that there shall be absolutely no personal liability on the part of any of the members, shareholders, officers, employees, directors, agents, authorized representatives or Affiliates of the Owner or Contractor for the payment of any amounts due hereunder, or performance of any obligations hereunder.

14.2 With the exception of those provisions of this Contract providing for the payment of liquidated damages, neither the Contractor nor the Owner shall be liable to the other as a result of any action or inaction under this Contract or otherwise for any special, indirect, incidental or consequential losses such as but not limited to loss of profit, loss of revenue, loss of use of the Plant, loss of power, loss of opportunity, loss of goodwill, loss of contracts or cost of capital. It is hereby agreed that this limitation of liability shall not apply in respect of claims for which either Party is indemnified under Article 13.0 (Indemnification) or covered by the insurance under Article 12.0 (Insurance). Nothing in this Article 14.0 shall reduce the Contractor's liability for liquidated damages in accordance with the provisions of this Contract.

14.3 The aggregate liability of the Contractor with respect to all claims arising out of or in connection with performance or non-performance of this Contract whether in contract, warranty, tort or otherwise shall not exceed the Contract Price, provided that this limitation shall not apply in case of negligence, Willful Misconduct or liabilities arising out of indemnity provisions in this Contract.

14.4 The provisions of this Contract constitute Contractor's and Owner's exclusive liability, respectively, to each other, and Contractor's and Owner's exclusive remedy, respectively, to each other, with respect to the obligations under this Contract.

**15.0 SUSPENSION OF SERVICES**

15.1 Owner reserves the right, at its convenience, to suspend and reinstate performance of the whole or any part of the Services without invalidating the provisions of this Contract. Orders for suspension or reinstatement of the Services shall be issued to the Contractor in writing.

15.2 Upon receiving any such notice of suspension, Contractor shall promptly suspend further performance of the Services to the extent specified, and during the period of such suspension shall take proper care of and protect all equipments at the Site, inventories in stores, supplies and equipment Contractor has with it for performance of the Services. Upon the request of the Owner, the Contractor shall promptly deliver to the Owner copies of outstanding Subcontracts of Contractor and shall take such action with respect to such Subcontracts as may be directed by the Owner. Contractor shall use its best efforts to utilize its material, labor and equipment in such a manner as to mitigate costs associated with suspension. Owner may, at any time, withdraw the suspension of performance of the Services as to all or part of the suspended Services by written notice to the Contractor specifying the effective date and scope of withdrawal, and Contractor shall resume diligent performance of the Services for which the suspension is withdrawn on the specified effective date of withdrawal.

- 15.3 The Operation and Maintenance Period shall be extended for a period equal to the duration of the suspension provided the suspension is not due to some default on the part of Contractor.
- 15.4 If such suspension continues for a continuous period of 180 (one hundred and eighty) days, at the end of such period, Contractor or Owner may, by a further 30 (thirty) days prior written notice, terminate the Contract and in such case Owner shall pay to the Contractor costs in accordance with Clause 38.6 as if such a termination was a termination under Clause 38.4.
- 16.0 **CHANGE IN CONTROL**
- 16.1 The current shareholding of the Contractor is provided in Annexure 9 (Current Shareholding of the Contractor). From the Effective Date no change in Control of the Contractor shall be permitted without the prior written consent of the Owner.
- 17.0 **APPLICABLE LABOUR LAWS**
- 17.1 The Contractor shall comply with all the rules and regulations under the Applicable Law during the performance of the Services under this Contract.
- 17.2 The Contractor shall comply with all Applicable Laws with respect to employment of labour (issued by the Central Government or the State Government as the case may be).
- 17.3 The Contractor shall *inter alia* comply with the provision of the Payment of Wages Act, 1936, Minimum Wages Act, 1948, Employees Liability Act, 1938, Workmen's Compensation Act, 1923, Industrial Disputes Act, 1947, Maternity Benefits Act, 1961, Employees' Provident Funds and Miscellaneous Provisions Act, 1952, Contract Labour (Regulation and Abolition) Act, 1970, Inter State Migrant Labour Act, 1979 and Employees State Insurance Act, 1948 or any modification thereof or any other law relating thereto and rules made there under from time to time.
- 17.4 The Contractor shall obtain all Permits required under Applicable Law in connection with the Contractor Staff employed by it for performing the Services including but not limited to licenses required under Contract Labour (Regulation and Abolition) Act, 1970 and rules made there under; the registration under the Employees' Provident Funds and Miscellaneous Provisions Act, 1952 and obtaining the Employee Provident Fund (EPF) Code. All registration and statutory inspection costs and expenses (including payment of fees), if any, in respect of the performance of the Services pursuant to this Contract shall be to the account of the Contractor.
- 17.5 The Contractor shall pay to the labour, employed by it, either directly or through Subcontractors, wages in accordance with the provisions of the Minimum Wages Act, 1948 and the Contract Labour (Regulation and Abolition) Act, 1970 as prevalent in Tripura.
- 17.6 The Contractor shall cover contract labourers to be engaged by them during the Term for the purpose of provident fund benefits as per rules under the Contract Labour (Regulation and Abolition) Act, 1970 and the Employees' Provident Funds and Miscellaneous Provisions Act, 1952.

- 17.7 The Contractor shall submit to the Owner on the 10<sup>th</sup> (tenth) day of every month a return on the prescribed form for the payment of wages under the provisions of the Minimum Wages Act, 1948 and the Contract Labour (Regulation and Abolition) Act, 1970 as prevalent in Tripura. Failure of the Contractor to submit such a form shall be considered as breach of this Contract.
- 17.8 If Owner as "Principal Employer" is held liable to pay contribution, etc. under any Applicable Law or court decision in respect of any Contractor Staff, then Contractor would reimburse the amount of contribution so paid by the Owner and in addition the Contractor shall keep the Owner fully indemnified in this regard.
- 17.9 In the event of the Contractor committing a default or breach of any of the provisions of the Applicable Law as mentioned in this Article 17.0, as amended from time to time, or in furnishing any information or submitting or filling any form, register/slip under the provisions of such Applicable Law, the Owner shall be at liberty to take recourse to any action it may deem fit, under the circumstances, to protect its own interest. Further, all amounts as may become due for payment to the concerned authorities/agencies on account of such defaults or breach shall be settled by the Owner after recovering the same from the Contractor. The Owner shall be entitled to deduct such amounts from the Contract Price payable to the Contractor under this Contract.
- 18.0 **PROGRESS REPORT**
- 18.1 The Contractor shall submit formal written and quantitative reports to the Owner on the progress of the Services in a format approved by the Owner and in sufficient detail to permit the Owner to assess performance. Within 10 (ten) days of the submission of each such report and at such other times as the Owner may reasonably request, the Contractor and the Owner shall meet to discuss progress. Each monthly progress report shall be submitted no later than the 5<sup>th</sup> day of the month following that in respect of which it is made, but may report on actual progress only up to the 25<sup>th</sup> day of the month and anticipated progress thereafter. Monthly progress reports shall include the followings:
- 18.1.1 executive summary;
- 18.1.2 description of the Services performed during the preceding month;
- 18.1.3 updated Project Schedule showing progress up to the end of the month (as percentages completion of the activities broken down into significant elements of the Services), current schedule of activities and targets for the next month;
- 18.1.4 manpower report for the previous month and current months showing deployment / proposed deployment area wise and skill wise
- 18.1.5 updated billing schedule showing the billing and payment status and cash flow forecast;
- 18.1.6 areas of concern;
- 18.1.7 Corrective Action Plan;

- 18.1.8 such other information and supporting documentation as the Owner may reasonably request;
- 18.2 Contractor shall submit six (6) hard copies and one soft copy of the progress report.
- 18.3 All progress review meeting shall be held at Palatana or New Delhi as advised by Owner.
- 18.4 In the event performance of the Services is not in compliance with the schedule established for such performance, Owner may, in writing, require the Contractor to submit its plan for schedule recovery, or specify in writing the steps to be taken to achieve compliance with such schedule, and/or exercise any other remedies under this Contract. Contractor shall thereupon take such steps as may be directed by Owner or otherwise necessary to improve its progress without additional cost to Owner.
- 19.0 **SUBCONTRACTING**
- 19.1 Contractor shall not subcontract any portion of the Contract.
- 20.0 **LIEN**
- 20.1 To the full extent permitted by Applicable Law, Contractor hereby waives and releases any and all rights of mechanic's lien and similar rights for payment for services, labor, equipment or materials bought by the Contractor for performance of the Services and granted by law to Persons performing services and bringing things of value to improve or modify land or structures hereon, which Contractor may have against property belonging to the Owner.
- 20.2 Contractor shall at all times promptly pay for all services, materials, equipment and labour used by Contractor in the performance of the Services under this Contract and shall, to the fullest extent allowed by Applicable Law, at its expense keep all properties belonging to the Owner free and clear of any and all of the above mentioned liens and rights of lien arising out of services, labor, equipment or materials furnished by Contractor or its employees, supplier or Subcontractors in the performance of the Services. If Contractor fails to release and discharge any lien or threatened lien against the property of the Owner arising out of performance of the Services within 7 (seven) days after receipt of written notice from the Owner to remove such claim of lien, the Owner may, at its option, discharge or release the claim of lien or otherwise deal with the lien claimant, and Contractor shall pay the Owner any and all costs and expenses of the Owner in discharging/releasing such lien, including reasonable attorneys' fees incurred by the Owner.
- 20.3 The Owner shall have lien on all materials and equipments including those of the Contractor brought to the Site for the purpose of construction, erection, testing and commissioning of the Facility. The Owner shall continue to hold the lien on all such equipment throughout the period of Contract. No material brought to the Site shall be removed from the Site by the Contractor and/or its Sub-contractor(s) without the prior written approval of the Owner.
- 21.0 **FORCE MAJEURE**

- 21.1 Force majeure is herein defined as any cause which is beyond the reasonable control of the Contractor or the Owner, as the case may be, which the affected Party could not foresee or with a reasonable amount of due diligence could not have foreseen, which could not have been prevented or overcome by the affected Party through the exercise of reasonable skill or care, which does not result from the affected Party's negligence or the negligence of its agents, employees or Subcontractors, and which substantially affects the performance of the obligations under this Contract ("**Force Majeure**"), such as:
- 21.1.1 Natural phenomena, including but not limited to floods, droughts, earthquakes, epidemics, cyclone, lightning, storm, plague;
- 21.1.2 Lawful strikes and lawful lockouts and other generalized labour action occurring within India (excluding such events which are Site specific and attributable to Contractor);
- 21.1.3 Act of terrorism or sabotage, act of any Government Agency, including but not limited to war (whether declared or undeclared), invasion or armed conflict, revolution, riot, civil commotion, quarantines, embargoes, in each case occurring inside India or directly involving India;
- 21.1.4 Radioactive contamination or ionising radiation or chemical contamination originating from a source in India or resulting from another Force Majeure event;
- 21.1.5 Fire or explosion, except as may be attributable to the Contractor;
- 21.1.6 An act of God;
- 21.1.7 Any act, failure to act, restraint or regulation, of any Government Agency (excluding actions that constitute remedies or sanctions lawfully exercised as a result of breach by the affected Party of any Applicable Law which is not discriminatory in nature);
- provided either Party shall within 7 (seven) days from the occurrence of any such cause notify the other Party in writing.
- 21.2 For avoidance of doubt, it is clarified that lack of funds shall not be construed as an event of Force Majeure.
- 21.3 Contractor shall not be entitled to, and hereby expressly waives recovery of, any damages suffered by reason of delays of any nature and extension of time shall constitute the sole remedy of the Contractor for delays under this Clause.
- 21.4 Neither Party shall be considered to have defaulted in the performance of any of its obligations under this Contract, when and to the extent such failure of performance shall be due to a Force Majeure event.
- 21.5 **Obligation to cure Force Majeure Diligently**
- 21.5.1 If either Party claims an event of Force Majeure, then the Party claiming the event shall:

- 21.5.1.1 Provide prompt notice, and in any event within 7 (seven) days from the occurrence of such Force Majeure event, to the other Party of the occurrence of Force Majeure event, stating whether it claims relief under this Article 21.0 by giving reasons of such event, expected duration of such event and probable impact of such event on the performance of its obligations hereunder;
- 21.5.1.2 Exercise all reasonable efforts to continue to perform its obligations hereunder;
- 21.5.1.3 Consult with the other Party, agree upon the action to be taken and expeditiously take action to correct or cure the event or condition excusing performance;
- 21.5.1.4 Exercise all reasonable efforts to mitigate or limit damages to the other Party to the extent such action will not adversely affect its own interests;
- 21.5.1.5 Furnish weekly reports with respect to its progress in overcoming the adverse affects of such event or circumstances; and
- 21.5.1.6 Provide prompt notice to the other Party of the cessation of the event or condition giving rise to its excuse from performance.
- 21.5.2 The affected Party shall not be obliged, when complying with its obligations under this Clause 21.5, to take any steps which would not be in accordance with Prudent Operation and Maintenance Practices or to take any steps beyond its reasonable control. The suspension of the obligations hereunder of the affected Party shall be of no greater scope and no longer duration than is reasonably necessitated by the Force Majeure event.
- 21.6 So long as the affected Party has at all times since the occurrence of the Force Majeure event complied with the obligations of Clause 21.5 and continues to so comply then, the affected Party shall not be liable for any failure or delay in performing its obligations (other than an obligation to make a payment) under or pursuant to this Contract during the existence of a Force Majeure event; provided, however, that no relief shall be granted to the affected Party pursuant to this Clause 21.6 to the extent that such failure or delay would have nevertheless been experienced by the affected Party had the Force Majeure event not occurred.
- 21.7 If the performance of this Contract is prevented, hindered or delayed for a continuous period of 180 (one hundred eighty) days from the beginning of a Force Majeure event or for an aggregate period of more than 270 (two hundred seventy) days during the Term, due to a Force Majeure event, then the Parties shall mutually decide further course of action. If mutual settlement cannot be arrived at within 30 (thirty) days, either Party shall have the right to terminate this Contract in accordance with Clause 38.3.2.
- 22.0 **REPRESENTATIONS AND WARRANTIES**
- 22.1 The Contractor represents and warrant that:
- 22.1.1 The Contractor is a company duly organized, validly existing and in good standing under the jurisdiction of its incorporation. The Contractor has full power, authority and legal right to execute and deliver and perform its obligations under this Contract. This Contract has been duly executed by its legal representative and



constitutes a legal, valid and binding obligation of the Contractor, enforceable in accordance with its terms except to the extent that such enforcement may be limited by any Bankruptcy Event, agreement of creditors, insolvency, moratorium or similar laws affecting generally the enforcement of lenders rights;

- 22.1.2 The execution and delivery of, and performance by, the Contractor of its obligations under this Contract are not in violation of, or in conflict with, any provision of the Contractor's organizational or authorizing documents, and do not constitute a default under any contracts, agreements or other instruments to which the Contractor is a party or by which it is bound, and are not in violation of, or in conflict with, any term or provision of any law applicable to it;
- 22.1.3 The Contractor is not in default under any loan agreement, mortgage, deed of trust, indenture executed by it or any other agreement evidencing indebtedness to which it is a party or by which it or its property is bound or affected to the lenders;
- 22.1.4 There is no legal action, suit, proceeding, inquiry or investigation against the Contractor before or by any Government Agency or such other relevant authority as per laws applicable to it, of which the Contractor has received legal notice or of which it has otherwise become aware, that could adversely affect its ability to comply with its obligations under this Contract;
- 22.1.5 The Contractor has reviewed or examined and has the requisite knowledge and understanding with respect to the Site, the Technical Specifications and all other factors and conditions affecting the performance of the Contractor's obligations under this Contract (including labour conditions in India) and accepts the same and agrees that the Site, the battery limits and such specifications, information, requirements, obligations, rules and procedures are satisfactory and will not prevent or impair or have any adverse effect on the performance by the Contractor of its obligations under this Contract;
- 22.1.6 It is fully experienced and properly qualified to perform the Services provided for herein, and that it is properly equipped, organized and financed to perform such Services;
- 22.1.7 It is properly licensed and qualified to do business in all governmental jurisdictions in which the Services are to be performed. Upon written request by Owner, Contractor shall furnish to them such evidence as Owner may require relating to the Contractor's ability to fully perform the obligations under this Contract;
- 22.2 The Owner represents and warrant that:
  - 22.2.1 The Owner is a Company duly organized, validly existing under Applicable Laws. The Owner has full power, authority and legal right to execute and deliver and perform its obligations under this Contract. This Contract has been duly executed by its legal representative and constitutes a legal, valid and binding obligation of the Owner, enforceable in accordance with its terms except to the extent that such enforcement may be limited by any Bankruptcy Event, agreement of creditors, insolvency, moratorium or similar laws affecting generally the enforcement of Lender's rights;

- 22.2.2 The execution and delivery of, and performance by the Owner of its obligations under this Contract are not in violation of, or in conflict with, any provision of the Owner's organizational or authorizing documents, and do not constitute a default under any contracts, agreements or other instruments to which the Owner is a party or by which it is bound, and are not in violation of, or in conflict with, any term or provision of any Applicable Law;
- 22.2.3 The Owner is not in default under any Loan Agreement, mortgage, deed of trust, indenture executed in relation to any Loan Agreement or any other agreement evidencing indebtedness to which it is a party or by which it or its property is bound or affected to the Lenders;
- 22.2.4 There is no legal action, suit, proceeding, inquiry or investigation against the Owner before or by any Government Agency of which the Owner has received legal notice and which adversely affects its ability to comply with its obligations under this Contract.
- 23.0 **WARRANTY AND WARRANTY PERIOD**
- 23.1 The Contractor hereby warrants to the Owner that the Services shall be performed in a manner consistent with the terms of this Contract, all specifications, drawings and standards referred to in this Contract (including under the Technical Specifications) or thereafter furnished by Owner, in accordance with Prudent Operation and Maintenance Practices and Applicable Law (the "**Warranty**"):
- 23.1.1 using the skill, care and diligence to be expected of appropriately qualified and experienced professional engineers with experience in rendering services of a type, nature and complexity similar to the Services in the ERP Software implementation and maintenance industry;
- 23.1.2 using the standards of all workmanship and fabrication which conform in all respects to the standards specified under the Technical Specifications;
- 23.1.3 shall be first-class in every particular aspect and free from defects and deficiencies in workmanship; and
- 23.1.4 using means, methods and techniques required for the performance of the Services which are appropriate for the conditions and materials involved.
- 23.2 Contractor shall be liable for defects in workmanship of the Services provided by it for a period of 12 (twelve) months after the date of expiry of: (i) Term of this Contract; or (ii) termination of this Contract in accordance with the terms hereof, whichever is earlier (the "**Warranty Period**").
- 23.3 Without limitation of any other rights or remedies of the Owner, if any defect in the Services provided under this Contract in violation of the foregoing warranties arises within the Warranty Period, Contractor shall, upon receipt of written notice of such defect, at no cost to the Owner, promptly re-perform such non-conforming portion of the Services and/or promptly furnish design and engineering, labour, equipment and materials necessary to correct such defect and cause the Services to comply fully with the foregoing warranties.

- 23.4 If any replacement, repair or modification is of such a character which may affect the subsequent performance of the SAP ERP System or any part thereof, Owner may within 30 (thirty) days after such replacement, repair or modification give to the Contractor notice requiring that such further tests be conducted in respect of the relevant part as may be necessary to demonstrate the adequacy and efficacy of the replacement, repair or modification.
- 23.5 In case of a re-performance of Service and/or furnishing of labor, equipment and materials by the Contractor pursuant to Clause 23.3 to correct defects, then such re-performance shall be warranted by Contractor in accordance with the warranties set forth in Clause 23.1 for a period of 12 (twelve) months from the date of re-performance of such Services or date of completion of the correction.
- 23.6 In the event Contractor shall have been notified of any defects in the Services in violation of Contractor's foregoing warranties and shall fail to promptly and adequately correct such defects, Owner shall have the right to correct or to have such defects corrected at the account of Contractor, and Contractor shall promptly pay to the Owner the costs & expenses incurred in correcting such defects.
- 23.7 Contractor shall include, as a minimum, the foregoing Warranty requirements in any Subcontract that it places.
- 23.8 The Contractor shall be responsible for payment of all costs, expenses, taxes (including all indirect taxes) and duties incurred in the course of performance of its obligations under this Article 23.0.
- 24.0 **PERFORMANCE BANK GUARANTEE**
- 24.1 The Contractor shall, within 15 (fifteen) days of the Effective Date, provide to the Owner an unconditional and irrevocable performance bank guarantee of an amount equivalent to 10% (ten percent) of the Contract Price for due performance of its obligations under this Contract, with an initial validity of up to 90 (ninety) Days beyond the Warranty Period, a format of which is attached as Annexure 5 (Form of Performance Bank Guarantee) ("**Performance Bank Guarantee**").
- 24.2 If, at the time of discharge of Performance Bank Guarantee, the Warranty Period has been extended on any part of the Services, pursuant to Clause 23.5 or if a dispute has been referred for resolution pursuant to Article 40.0 (Settlement of Disputes), the Contractor shall, on or before 21 (twenty one) days before the expiry of the Performance Bank Guarantee, issue an extension of the existing Performance Bank Guarantee or issue a separate security in the form of an unconditional and irrevocable bank guarantee for an amount proportionate to the Contract Price for such part, valid till the extended Warranty Period pursuant to Clause 23.5 or until final resolution of the dispute and payment of any amount due as a result thereof, as the case may be.
- 24.3 The Performance Bank Guarantee to be submitted by Contractor shall be from an Acceptable Bank and in the form acceptable to the Owner and as prescribed under Annexure 5 (Form of Performance Bank Guarantee).
- 24.4 The Contractor acknowledges and agrees that the Performance Bank Guarantee shall be held by the Owner as security for the satisfactory completion of the

obligations of the Contractor in accordance with this Contract, including recovery of any amounts due to the Owner from the Contractor. The Owner shall have the unconditional option under the Performance Bank Guarantee to invoke and encash the same and shall be entitled to recover from the Performance Bank Guarantee, any amounts which may become due to the Owner from the Contractor.

24.5 In the event the credit rating of the Acceptable Bank which has provided the Performance Bank Guarantee falls below AA+ by Credit Rating and Information Services India Limited or below AA by ICRA Limited or below AA+ by Credit Analysis and Research Limited or below BBB by Fitch Ratings, then the Contractor shall provide a fresh Performance Bank Guarantee from an Acceptable Bank which has a credit rating equal to or higher than the credit ratings mentioned in this Clause 24.5.

25.0 **FIELD QUALITY ASSURANCE AND INSPECTIONS**

25.1 To ensure the conformance of the Services performed at the Site by Contractor with the provisions of this Contract, Contractor shall adopt suitable Field Quality Program. The Owner or its representative(s) shall have the right to inspect and/or to test the Services to check their conformity with the provisions of this Contract.

25.2 Price for all inspection and tests to be carried out during operation and maintenance of SAP ERP System and during Warranty Period are included in Contract Price.

25.3 Inspection and acceptance of the Services by the Owner and / or their representative shall not limit the liabilities and responsibilities of the Contractor in any manner and shall not prejudice the right of the Owner to reject the Services if it is found to be defective subsequently or if SAP ERP System fails to achieve performance guarantee under the Contract. Nothing in this Article 25.0 shall, in any way, release the Contractor from any of its Warranty or other obligations under this Contract.

26.0 **-DELETED-**

27.0 **AMENITIES TO BE PROVIDED BY OWNER AND CONTRACTOR**

27.1 Following amenities at Site shall be provided by Owner:

27.1.1 Owner shall provide to Contractor space as available at Site for operation and maintenance of SAP ERP System.

27.2 Following amenities at Site shall be provided by Contractor:

27.2.1 The Contractor shall make his own arrangement for laptop, desktop, telephone, fax etc required for operation and maintenance of SAP ERP System.

28.0 **CHANGE / VARIATION ORDER**

28.1 The scope of Services shall be subject to change by additions, deletions or revisions thereto by Owner. Contractor shall be notified of such changes by providing additional and / or revised drawings, specifications, exhibits or other written notification.

- 28.2 Contractor shall inform Owner, within three (3) days of receipt of notification of change, about impact of notified change on Contract Price and / or Operation and Maintenance Period. Within 10 days of notifying impact of change, Contractor shall submit to Owner:
- 28.2.1 price of performing change along with services take-off, detailed calculations of price for performing change and supporting documents, for cases requiring amendment of Contract Price; and
- 28.2.2 time for completion along with necessary justification.
- 28.3 Contractor shall not perform changes in the Services notified in accordance with Clause 28.1 until Owner has approved in writing the price for performing changes and any adjustment in the time for completion for performing change, except as set forth in Clause 28.4 and 28.5.
- 28.4 Notwithstanding Clause 28.3, Owner may expressly authorize Contractor in writing to perform the change prior to approval of price for change and / or modification of time for completion. Contractor shall not suspend performance of Services during the review and negotiation of any change, except as may be directed by Owner pursuant to Article 15.0 (Suspension of Services). In the event Owner and Contractor are unable to reach timely agreement regarding any change, Contractor shall comply with Article 29.0 (Claims).
- 28.5 Contractor shall perform only such changes in the Services which have been notified in writing. If any oral notice or instruction received from Owner involves change in the Contract Price or integrity of the Services, Contractor shall forthwith ask Owner to notify such instructions in writing. Any costs incurred by Contractor in performing such changes not notified in writing shall be to Contractor's account. Contractor waives any and all rights to claim compensation from Owner for performing such changes in Services not notified in writing by Owner.
- 29.0 **CLAIM**
- 29.1 If, for any reason, Contractor considers that an event has occurred pursuant to which it has a right to claim compensation from Owner or an extension of Time for Completion, Contractor shall notify Owner in writing of the existence of such claim (the "**Claim**") within three (3) days of occurrence of such event and within ten (10) days of notifying Claim, Contractor shall submit to Owner details of Claim as per provisions of Clause 29.2. Contractor shall substantiate its Claim with payroll documents, paid invoices, receipts, records of performance and other documents satisfactory to Owner and subject to its verification. Owner shall not be liable for, and Contractor hereby waives, any claim or potential claim which have not been notified by Contractor in accordance with provisions of this Clause 29.1.
- 29.2 After examining Claim submitted by Contractor, Owner shall determine admissibility of the Claim and the extent, if any, to which the Contract Price and Time for Completion is to be changed and outcome shall be informed to Contractor. If Contractor disputes Owner's decision and notifies Owner within five (5) working days of receiving Owner's Decision, Contractor may seek to resolve the dispute in accordance with Article 40.0 (Settlement of Disputes). If Contractor decides to proceed pursuant to Article 40.0 (Settlement of Disputes), Contractor agrees to limit

its claim to the amount claimed by it in accordance with Clause 29.1. In no event shall any work be halted, whether or not the claim can be resolved to Contractor's satisfaction, and Contractor shall be bound by the terms and conditions of this Contract to perform the Services without delay till its successful completion.

- 29.3 The following shall not constitute changes and Contractor has no right to make any claim in relation thereto:
- 29.3.1 Instructions, interpretations, decisions or acts by Owner which are:
- 29.3.1.1 to achieve compliance with the Contract by Contractor; or
- 29.3.1.2 to correct errors, omissions, poor engineering, defective workmanship or other failure of the Contractor to comply with the Contract;
- 29.3.2 Delay in the performance of Contractor's work or any additional work caused by Contractor.
- 29.3.3 Any work performed by Contractor arising out of Owner's comments on Contractor's submittals to the extent that such comments are consistent with the Contract.
- 29.4 If Contractor fails to follow the requirements of Clause 29.1, it shall have waived any right to make any claim in respect of the events referred to in Clause 29.1. Contractor's sole remedy in respect of any claim will be as provided in Clause 29.2. No claim by Contractor in relation to events referred to in Clause 29.1 shall be allowed after final payment is made.
- 29.5 Owner shall not be bound to any adjustments in the Contract Price or Time for Completion unless expressly agreed to by Owner in writing.
- 30.0 **OFF LOADING OF WORK BY OWNER**
- 30.1 Owner reserves the right to offload any item of the work in part or full if:
- 30.1.1 Contractor fails to complete any item of Services within time of completion stipulated in the Contract or any extensions thereof.
- 30.1.2 Contractor fails to give satisfactory progress of Services and there is no improvement even after seven (07) days of issue of notice by the Owner for making improvement.
- 30.1.3 The quality of Services is poor and there is no improvement even after seven (07) days of issue of notice by Owner for making improvement.
- 30.1.4 Contractor fails to start any item of Services within the scheduled period.
- 31.0 **BACKCHARGE**
- 31.1 A backcharge is a cost sustained by Owner and chargeable to Contractor for the Owner's performance of Services that is the responsibility of Contractor.
- 31.2 Without limitation and by way of example only, backcharge may result from:

- 31.2.1 Services performed by the Owner, at Contractor's request, which are within Contractor's scope of Services under this Contract;
- 31.2.2 Costs sustained by the Owner as a result of Contractor's non-compliance with the provisions of this Contract or Contractor's act of omission or negligence; or
- 31.2.3 Costs incurred by the Owner to fix all defects, deficiencies or errors that may appear in the Services during the Warranty Period.
- 31.3 Upon identification by the Owner of an actual or anticipated backcharge, the Owner will issue a backcharge notice to Contractor. This notice shall describe the backcharge work to be performed, the schedule period for performance, the cost to be charged by the Owner to Contractor for the backcharge and other terms.
- 31.4 A backcharge shall consist of:
- 31.4.1 Labor: at actual cost plus 25 % (twenty five percent) to cover payroll additives;
- 31.4.2 Materials: at actual supplier and freight invoice cost delivered to jobsite;
- 31.4.3 Equipment: at actual third party rental cost or at Owner's equipment rental rates, whichever may be applicable;
- 31.4.4 Subcontracts: At actual cost;
- 31.4.5 All taxes, levies, duties and assessments attributable to the backcharge work; and
- 31.4.6 25% (twenty-five percent) shall be added to the foregoing for indirect costs, overhead, supervision and administration.
- 31.5 Within 24 (twenty-four) hours after receipt of the backcharge notice, Contractor shall fax back to the Owner a signed copy of the backcharge notice, indicating either acceptance of the backcharge or agreement to perform the described backcharge work within the indicated schedule period for performance, utilizing Contractor's supplied labor, material and equipment, as applicable.
- 31.6 Contractor will be required to sign the backcharge notice before commencement of the backcharge work by the Owner or others. In the event Contractor refuses to sign, Owner shall, at its option, proceed with the backcharge work and charge the backcharge cost to Contractor's account. 30 (thirty) days after commencement of the backcharge work or on completion of the backcharge work, whichever occurs earlier, Owner will invoice Contractor for the incurred backcharge cost and the Contractor shall forthwith pay the same.
- 32.0 **CONTRACTOR TO INFORM ITSELF FULLY**
- 32.1 Contractor shall be deemed to have carefully examined the Technical Specifications, and the Site location including documentation, drawings and specifications for the Services and fully acquainted itself with Site conditions and all other conditions relevant to the Services, and its surroundings, including for the mobilization of resources to the Site and transportation of the equipment or materials required for the performance of the Services. Contractor shall be deemed to have assumed the

risk of such conditions and will, regardless of such conditions, expenses, and difficulty of performing the Services, or negligence of the Owner, if any, fully complete the Services for the Contract Price without further recourse to the Owner. Information on the Site and local conditions at such Site furnished by the Owner in specifications, drawings or otherwise is not guaranteed by the Owner and is furnished only for the convenience of the Contractor.

32.2 The Contractor acknowledges that the specifications and drawings provided by the Owner may not be complete in every detail. Contractor shall comply with their manifest intent and general purpose, taken as a whole, and shall not make use of any errors or omissions therein to the detriment of the Owner. In the event the Contractor, in the performance of Services, encounters or comes across any conflict, error, omission or discrepancy in the drawings, specifications, instructions, in work done by any other contractor, or in Site conditions, the Contractor shall promptly notify Owner in writing and Owner shall issue written instructions to be followed in relation to such conflict, error, omission or discrepancy. If Contractor proceeds with the Services prior to receiving such instructions, then required corrections shall be at Contractor's expense.

32.3 If any part of Contractor's Services is dependent upon the quality and/or completeness of work performed under another contract, Contractor shall inspect such other work and promptly report to Owner any defects therein which render such work unsuitable for the proper execution of the Services under this Contract. Failure to make such inspections or to report any such defects to Owner shall constitute Contractor's acceptance of such other work as suitable for performing Services provided however, that Contractor shall not be responsible for defects which could not have reasonably been detected.

### 33.0 **DRAWINGS AND DOCUMENTS**

33.1 Contractor shall be responsible for preparation and timely submission to Owner for approval of all documents related to implementation, administration, operation and maintenance of SAP ERP System including but not limited to System Design document, Business Blueprint, Quality Plan, Testing procedure, Installation & Maintenance manuals & procedures, System Administration manual & procedure, User Manuals etc. as specified in Technical Specification. Contractor shall also submit documents not mentioned in Technical Specification but are related to and necessary for implementation, administration, operation and maintenance of SAP ERP System and completion of Services.

33.2 All the documents mentioned at Para 33.1 above shall be submitted to owner for his approval progressively within 4 (four) months from the Effective Date of Contract. Owner shall give his comment within 2 weeks from the date of receipt of documents. Contractor shall incorporate all comments given by Owner and submit revised documents within 7 days from the date of receipt of comments from Owner.

33.3 Two (2) hard copies and one (1) soft copy of all the draft documents shall be submitted by Contractor to owner for approval. After approval of documents by Owner, six (6) hard copies and one (1) soft copy of approved document shall be submitted by Contractor to Owner



33.4 Fortnightly progress report shall be submitted by Contractor as per the format to be mutually agreed.

34.0 **CONTRACTOR'S AREA LIMITS**

34.1 The Owner will mark-out the boundary limits of operational areas for the Contractor and the Contractor shall not trespass the areas which are outside the boundary limits so marked out. The Contractor shall be responsible to ensure that none of the Contractor Staff move out of the areas marked out for its operations. In case of a need for the Contractor Staff to work in areas other than those marked out for it, written permission of the Owner shall be obtained before proceeding to work in such areas.

35.0 **COOPERATION AND COORDINATION AT THE SITE**

35.1 Contractor shall co-operate with Owner's contractors and Owner's Engineer and freely exchange with them such technical information as is necessary to perform the Services most efficiently and economically and to avoid unnecessary duplication of efforts. Owner shall be provided with a copy of all correspondence addressed by the Contractor to such other contractors and Owner's Engineer in respect of such exchange of technical information.

35.2 In case where the performance of the Services by the Contractor affects the operation of the existing IT Infrastructure, such Services of the Contractor shall be scheduled to be performed only in the manner stipulated by the Owner and the same shall be acceptable at all times by the Contractor. The Owner may impose such restrictions on the facilities provided to the Contractor as it may think fit in the interest of the Owner and the Contractor shall strictly adhere to such restrictions and co-operate with the Owner.

35.3 The field activities of the contractors working at Site will be coordinated by the Owner and the Owner's decision shall be final in resolving any dispute or conflict between the Contractor and other contractors of the Owner regarding scheduling and co-ordination of Services. Such decision by the Owner shall not be a cause for extra compensation for the Contractor.

35.4 The Parties expressly agree that the procedures in relation to implementation of the terms of this Contract shall be discussed mutually between the Parties forthwith after the Effective Date.

35.5 **Meetings**

35.5.1 The Owner shall hold weekly meetings (or meetings at such shorter duration as it may deem necessary) of all contractors working at Site, at a time and place to be designated by the Owner. The Contractor shall attend such meetings and take notes of discussions during the meeting and the decisions of the Owner and shall strictly adhere to those decisions in performing the Services. In addition to the above meetings, the Owner may call for other meetings either with individual contractors or with selected number of contractors and in such a case the Contractor, if called, will also attend such meetings.

35.5.2 On Owner's invitation, Contractor shall participate in discussions with other parties including other contractors, Lenders, Owner's Contractors, Owner's insurers, Owner's advisors, Promoters, and Government Agencies, etc.

36.0 **CONTRACTOR'S MATERIALS BROUGHT ON TO SITE**

36.1 The Contractor shall bring to Site all equipment, tools, software etc for the purpose of performing the Services with prior written notice to the Owner. Ownership of such materials shall remain with Contractor. All such goods shall be used for the purpose of providing the Services only and shall not on any account be removed or taken away by the Contractor without the written permission of the Owner. The Contractor shall nevertheless be solely liable and responsible for any loss or destruction thereof and damage thereto.

36.2 After the completion of Term, the Contractor shall remove from the Site under the direction and with written permission of the Owner the materials brought by it for performing the Services which are not property of the Owner. If the Contractor fails to remove such materials, within 15 (fifteen) days of issue of a notice by the Owner to do so then the Owner shall have the liberty to dispose of such materials and credit the proceeds thereto to the account of the Contractor.

37.0 **STATUTORY APPROVALS, PERMITS AND FRAUDULENT PRACTICES**

37.1 **Statutory Approvals**

37.1.1 The Contractor shall obtain all clearances, approvals, licenses, permits etc in accordance with applicable rules of Government Agency which are required for performing Services including implementation, administration, operation and maintenance of SAP ERP System. Price for obtaining clearances, approvals, licenses, permits etc including payment of statutory fees is included in Contract Price.

37.1.2 The Contractor shall submit to concerned authorities, on behalf of Owner, duly filled-in application form along with required certificates and other documents well in time. Contractor shall coordinate and liaise with concerned authorities and ensure that performance of Services are not adversely affected for want of clearances, approvals, licenses, permits etc.

37.1.3 The Contractor shall carryout all modifications, additions, and deletions to the SAP ERP System as asked by concerned authorities for granting clearances, approvals, licenses, permits etc. Price for modifications, additions and deletions to the SAP ERP System is included in Contract Price.

37.2 **Permits for Performing Services**

37.2.1 The Contractor shall in its name obtain any and all Permits necessary for the Contractor to do business and to be authorized to provide the Services (in the jurisdictions where the Services are to be performed) as contemplated by this Contract. Contractor shall also obtain such Permits required, for any employees, who are not citizens of India, to work, reside or otherwise perform the Services in India. Owner shall provide reasonable assistance to Contractor in obtaining, renewing and replacing all such Permits.

- 37.3 **Corrupt / Fraudulent Practices**
- 37.3.1 The Contractor shall not, directly or indirectly, engage in any Corrupt Practice, Fraudulent Practice, Coercive Practice or Obstructive Practice during the negotiation of this Contract or at any time during the Term.
- 38.0 **TERMINATION**
- 38.1 **Termination by Owner for Contractor's Event of Default**
- 38.1.1 Each of the following events, unless occurring solely as a result of breach by the Owner of its obligations under this Contract or a Force Majeure event, shall constitute an event of default and the Owner may terminate this Contract by giving 30 (thirty) days written notice of termination to the Contractor other than in case of Clause 38.1.1.5 where the Owner may terminate this Contract by giving 7 (seven) days written notice ("**Contractor's Event of Default**"):
- 38.1.1.1 Contractor refuses or neglects to comply with any reasonable order given to it in writing by the Owner in connection with the Services to be provided under this Contract;
- 38.1.1.2 Failure of the Contractor to comply with or fulfill its Warranty obligations under Article 23.0 (Warranty and Warranty Period);
- 38.1.1.3 Abandonment of the Services by the Contractor;
- 38.1.1.4 Contractor indulging in Corrupt Practices or Coercive Practices or Fraudulent Practices or Obstructive Practices during the signing of this Contract or during the Term in the opinion of the Owner;
- 38.1.1.5 Any Bankruptcy Event or insolvency of the Contractor; provided, that in the case of involuntary bankruptcy proceedings, the Contractor shall have 60 (sixty) days cure period after the commencement of such proceedings to stay or lift such proceedings;
- 38.1.1.6 Transfer or charge by the Contractor of any of its rights or obligations under this Contract without prior written consent of the Owner;
- 38.1.1.7 Any change in the Control of the Contractor which is not in accordance with Article 16.0 (Change in Control);
- 38.1.1.8 Any act or omission by the Contractor such that the Owner is or is likely to be or become in breach of any of its obligations under this Contract or constitutes or is likely to give rise to a Owner's event of default as mentioned under Clause 38.2;
- 38.1.1.9 Contractor ceases to carry on its business;
- 38.1.1.10 Failure of the Contractor to comply with an Arbitral Award within 30 (thirty) days of the Arbitral Award or within such time as prescribed under such award, whichever is earlier;

- 38.1.1.11 Contractor has incurred or is liable for liquidated damages in excess of the amount set out in Clause 11.3;
- 38.1.1.12 Failure by the Contractor to perform any obligation under this Contract with due diligence and expedition including any breach of Applicable Laws and such failure continues after written notice is provided to the Contractor by the Owner; provided, that the Contractor shall have up to fifteen (15) days after such notice is given to cure such default or to diligently commence and continue in good faith to cure such default prior to any such termination (provided that in no event shall such cure period exceed sixty (60) days including the fifteen (15) days of notice period);
- 38.1.1.13 If any of the representations and warranties provided by the Contractor under Clause 22.1 or during the negotiation of this Contract is incorrect, false or misleading;
- 38.1.1.14 If the Contractor fails to maintain the Annual System Availability at 99.5% (ninety nine decimal five percent) or above and such failure continues after written notice is provided to the Contractor by the Owner and the Contractor has not cured such default within 30 (thirty) days from the date of such notice; or
- 38.1.1.15 Annual Shutdown for more than 24 (twenty four) hours beyond the agreed Annual Shutdown period, due to reasons attributable to the Contractor

## 38.2 **Termination by Contractor for Owner's Event of Default**

- 38.2.1 Each of the following events, unless occurring as a result of a breach by the Contractor of its obligations under this Contract or a Force Majeure event, and subject to the conditions defined elsewhere in this Contract shall constitute an event of default and the Contractor may terminate this Contract by giving 30 (thirty) days written notice of termination to the Owner ("**Owner's Event of Default**"):
  - 38.2.1.1 Failure by the Owner to pay to the Contractor any undisputed amount due and payable under this Contract, which is not less than 25% (twenty five percent) of the Contract price and that remains unpaid for a period of 90 (ninety) days or more from the due date for such payment;
  - 38.2.1.2 Any willful and persistent material breach of this Contract by the Owner and such breach continues for 60 (sixty) days after written notice is provided to the Owner by the Contractor; provided, that the Owner shall have further thirty (30) days after such expiry of above period to cure such breach or to diligently commence and continue in good faith to cure such breach prior to any such termination; or
  - 38.2.1.3 Any Bankruptcy Event or insolvency of the Owner; provided, that in the case of involuntary bankruptcy proceedings, the Owner shall have sixty (60) days cure period after the commencement of such proceedings to stay or lift such proceedings.

## 38.3 **Termination due to Force Majeure Events**

- 38.3.1 The Owner shall have a right to forthwith terminate this Contract if the performance of this Contract is prevented, hindered or delayed due to a Force Majeure event for

a continuous period of 90 (ninety) days from the beginning of a Force Majeure event.

38.3.2 If the performance of this Contract is prevented, hindered or delayed due to a Force Majeure event for a continuous period of 180 (one hundred eighty) days from the beginning of a Force Majeure event or for an aggregate period of more than 270 (two hundred seventy) days during the Term, and the Parties cannot mutually decide further course of action within 30 (thirty) days thereafter, either Party shall have the right to terminate this Contract by giving the other Party a 30 (thirty) days written notice of termination.

#### 38.4 **Termination for Convenience by Owner**

38.4.1 Owner may terminate this Contract without assigning any reason by giving thirty (30) days written notice of termination to the Contractor.

#### 38.5 **Termination Procedure**

38.5.1 Notice of termination shall be given to the other Party specifying the termination date with effect from which this Contract shall be terminated ("**Termination Date**") except for the obligations or duties that are stated to survive termination or are to be carried out after termination or owed by a Party at the time of or as a result of such termination. Termination notice shall also specify in reasonable detail the circumstances giving rise to termination of this Contract.

#### 38.6 **Payment on Termination**

38.6.1 Owner shall not be liable to make any further payments to the Contractor until the costs of execution and all other expenses incurred by the Owner in completing the Services have been ascertained (the "**Cost of Completion**"). If the Cost of Completion when added to the total amounts already paid to Contractor as at the date of termination exceeds the total amount which would have been payable to the Contractor for performing the Services, the Contractor shall upon demand, pay to the Owner the amount of such excess. Any such excess shall be deemed a debt due by the Contractor to the Owner and shall be recoverable accordingly. If there is no such excess the Contractor shall be entitled to be paid the difference (if any) between the value of the Works ascertained and the total of all payments received by the Contractor as on the date of termination.

38.6.2 In the event of termination for convenience by Owner as per Clause 38.4, the Contractor shall be paid compensation, equitable and reasonable, dictated by the circumstances prevalent at the time of termination.

38.6.3 Contractor shall not be entitled to any prospective profits or any damages.

#### 38.7 **Obligation upon Termination**

38.7.1 Contractor shall discontinue performance of the Services from the Termination Date.

38.7.2 Contractor shall preserve and protect Services in progress and Services completed till receipt of Owner's instructions and if requested by Owner, handover the same to Owner.

38.7.3 Contractor shall advise Owner of its outstanding subcontracts pertaining to performance of the terminated Services and, upon request, furnish Owner with complete copies.

38.7.4 Contractor shall place no further subcontracts except as may be necessary for completion of such portion of the Services which is not terminated.

38.7.5 Contractor shall promptly make every reasonable effort to procure cancellation, upon terms satisfactory to Owner, of all subcontracts to the extent they relate to the performance of Services terminated or, as directed by Owner, shall assign them to Owner, in form satisfactory to Owner, such of its subcontracts as are designated by Owner or shall take such other action relative to such subcontracts as may be directed by Owner.

39.0 **GOVERNING LAW AND JURISDICTION**

39.1 This Contract shall be governed by the laws of India.

39.2 The courts of New Delhi shall have exclusive jurisdiction in all matters arising under this Contract, including execution of arbitration awards.

40.0 **SETTLEMENT OF DISPUTES**

40.1 The Parties hereto agree that any dispute or difference arising out of or in connection with this Contract shall, to the extent possible, be settled promptly and amicably between the Parties. Parties further agree to provide each other with reasonable access during normal business hours to any and all non-privileged records, information and data pertaining to any such disputes.

40.2 All unsettled disputes or differences arising out of or in connection with this Contract which cannot be amicably resolved by the Parties shall in the first instance be decided by the Owner in accordance with provisions of Clause 40.3 below.

40.3 **Owner's Decision**

40.3.1 If any dispute or difference of any kind whatsoever shall arise between the Owner and the Contractor, arising out of this Contract whether during the performance of the Services or after its completion or whether before or after the termination, Abandonment or breach of this Contract, such dispute or difference cannot be amicably settled by the Parties in accordance with Clause 40.1, it shall, in the first place, be referred to and settled by the Managing Director of the Owner, who, within a period of 30 (thirty) days after being requested to do so, shall give written notice of its decision to the Contractor.

40.3.2 Save as hereinafter provided, such decision in respect of every matter so referred shall be final and binding upon the Parties until the completion of the entire Services under this Contract and shall forthwith be given effect to by the Parties who shall comply with all such decisions, with all due diligence, whether it requires arbitration, as hereinafter provided or not.

40.3.3 If after the Owner has given written notice of its decision to the Contractor and no notice to arbitration has been communicated to it by the Contractor within 30

(thirty) days from the receipt of such notice, the said decision shall become final and binding on the Parties.

40.3.4 The Owner's decision (or the failure of the Owner to give decision within the time specified in Clause 40.3.1) and issuance of a written notice for arbitration pursuant to Clause 40.3.3 shall be a condition precedent to the right to request arbitration. It is the intent of this Contract that there shall be no delay in the execution of the Services and the decision of the Owner, as rendered, shall be promptly observed.

40.3.5 In the event of the Owner failing to notify its decision, as aforesaid, within 30 (thirty) days after being requested, or in the event of a Party being dissatisfied with any such decision, either Party may require that the matters in dispute be referred to arbitration as provided in Clause 40.4.

#### 40.4 **Arbitration**

40.4.1 All disputes or differences in respect of which the decision, if any, of the Owner has not become final or binding as aforesaid, shall be settled by arbitration, under and in accordance with the provisions of the Indian Arbitration and Conciliation Act, 1996 (the "**Arbitration Act**") or any statutory modification, in the manner hereinafter provided. The venue of arbitration shall be New Delhi, India.

40.4.2 The arbitration shall be conducted in accordance with the Arbitration Act by 3 (three) arbitrators, (1) one each to be nominated by the Contractor and the Owner and the third to be nominated by the 2 (two) arbitrators nominated by the Parties at the commencement of arbitration proceedings. The 3<sup>rd</sup> (third) arbitrator so appointed shall act as the presiding arbitrator.

40.4.3 If one Party fails to appoint its arbitrator within 30 (thirty) days after the other Party has named its arbitrator, the Party which has named an arbitrator may request the President of the Institution of Engineers to appoint the second arbitrator on behalf of such Party. If the two arbitrators appointed by both Parties do not succeed in appointing a third arbitrator within 30 (thirty) days after the latter of the two arbitrators has been appointed, the third arbitrator shall, at the request of either Party, be appointed by the Chairman of OTPC.

40.4.4 The decision of the majority of the arbitrators ("**Arbitral Award**") shall be final and binding upon the Parties. The expense of the arbitration shall be paid as may be determined by the arbitrators. The arbitrators may, from time to time, with the consent of both the Parties increase the time for making the award. In the event of any of the aforesaid arbitrators dying, neglecting, resigning or being unable to act for any reason, it will be lawful for the Party concerned to nominate another arbitrator in place of the outgoing arbitrator.

40.4.5 The arbitrators shall have full powers to review and/or revise any decision, opinion, directions, certification or valuation of the Owner in consonance with this Contract, and neither party shall be limited in the proceedings before such arbitrators to the evidence or arguments put before the Owner for the purpose of obtaining the said decision.

40.4.6 No decision given by the Owner in accordance with the foregoing provisions shall disqualify it from giving evidence before the arbitrators on any matter whatsoever relevant to the dispute or difference referred to the arbitrators as aforesaid.

40.5 During settlement of disputes including arbitration proceedings, both Parties shall be obliged to carry out their respective obligations under this Contract.

40.6 Parties agree that neither Party to this Contract shall be entitled for any interest on the amount of award.

40.7 The provisions of this Article 40.0 shall survive termination of this Contract.

#### 41.0 **CHANGE IN LAW**

41.1 If after the Effective Date, there is a Change in Law which is expected to result in the increase or decrease in the Contract Price by an amount of Rs. 200,000 (Rupees Two Lakh Only) or more, then either Party may request the other for a revision of the Contract Price in accordance with Clause 41.2, to reflect any such increase or decrease in costs. Such additional or reduced costs shall not be separately paid or credited if the same has already been accounted for in the Contract Price.

For the avoidance of doubt, it is clarified that any revision to the Contract Price would be restricted to direct transactions between the Parties.

41.2 In case of a Change in Law affecting the Contract Price, the Contractor or the Owner, as the case may be, shall provide notice to the other, of such request, setting forth the proposed amount of, and the relevant details and calculations relating to, such increase or decrease in the Contract Price. Promptly upon, and in any event within 7 (seven) days of, the Contractor or the Owner, as the case may be, receiving such request (such date of receipt the "**Change in Law Request Date**"), the Parties shall discuss such proposed increase or decrease, in good faith and within 60 (sixty) days of the Change in Law Request Date, mutually agree upon a revised Contract Price.

#### 42.0 **ASSIGNMENT**

42.1 Except as expressly provided in this Clause, neither Party may assign its rights or obligations hereunder directly or indirectly, whether by pledge, assignment, sale of assets or sale or merger (statutory or otherwise), without the prior written consent of the other Party.

42.2 Notwithstanding the foregoing, it is agreed that, without the consent of the Contractor:

42.2.1 The Owner may assign or create a security interest over its rights and interest under or pursuant to this Contract or any movable property of the Owner or any rights or assets of the Owner, in favour of any of the Lenders; or

42.2.2 The Owner may assign this Contract or its rights or obligations here under to any Subsidiary or Affiliate of the Owner.



- 42.3 The holder of any security interest in this Contract shall not be prevented or impeded by the Contractor from enforcing such security interest. The Contractor shall execute all consents to assignment and/or acknowledgements of any security interest as are requested by the Owner to give effect to the foregoing or to perfect any security interest, and shall provide such certificates and opinions of counsel addressed to the Owner and the Lenders as may be requested in connection with any financing of the Plant. The Contractor agrees that such consents and acknowledgements shall, *inter alia*, include:
- 42.3.1 an agreement by the Contractor to allow the holder of such security interest to cure defaults by the Owner;
- 42.3.2 an acknowledgement by the Contractor that the Owner is not in default under this Contract due to such assignment;
- 42.3.3 representations and warranties by the Contractor;
- 42.3.4 a prohibition against amending, assigning or terminating this Contract without the written consent of the holder of such security interest; and
- 42.3.5 a consent by the Contractor to allow the assignment of the Contract to the successors-in-interest of the holder of such security interest after foreclosure hereon.
- 42.4 The Contractor acknowledges and agrees that the Lenders and providers of insurance will review this Contract and may require changes there to as a condition for providing financing and/or insurance, and the Contractor agrees to consider any such requirements in good faith and otherwise to co-operate with the Lenders/insurers in executing such amendments to this Contract or providing such other letters of consent and comfort as may be reasonably requested by the Lenders/insurers.
- 43.0 **RELEASE OF INFORMATION**
- 43.1 The Contractor shall not communicate or use in advertising, publicity, sales releases or in any other medium, photographs or other reproduction of the Services under this Contract, or description of the Site or the Plant, dimensions, quantity, quality or other information, concerning the Services, the Plant, the Site or the Project unless prior written permission has been obtained from the Owner.
- 44.0 **CONFIDENTIAL INFORMATION**
- 44.1 Subject to Clause 44.2, each Party shall keep all documents, data, photographs, technical information or other information provided directly or indirectly by the other Party in connection with this Contract ("**Confidential Information**") private and confidential for a period of 6 (six) years from the Effective Date and shall not, without the consent of the other Party, publish or divulge to any third party, any Confidential Information or any particulars thereof, whether such Confidential Information has been provided prior to, during or following termination of this Contract.
- 44.2 Each Party shall be entitled to disclose the Confidential Information without the prior written consent of the other Party, if such Confidential Information:

- 44.2.1 was furnished prior to this Contract without restriction;
- 44.2.2 is or becomes available within the public domain (other than by breach of the foregoing obligation of confidentiality);
- 44.2.3 is received by either Party from a third Party without restriction and not in breach of this Contract;
- 44.2.4 is independently developed by either Party;
- 44.2.5 is required to be provided to any contractor/subcontractor, subject to inclusion of terms similar to the provision of this Article 44.0 in the agreement with such contractor/subcontractor;
- 44.2.6 is required to be provided to the Lenders;
- 44.2.7 if and to the extent required to be provided by the rules of a relevant and recognized stock exchange or securities commission;
- 44.2.8 if and to the extent required to be provided under Applicable Law or pursuant to an order of any court of competent jurisdiction provided that the original disclosing Party is given notice and adequate time to seek a protective order applicable to the information, if practicable, before it is disclosed;
- 44.2.9 if and to the extent required to enforce any right or remedies under this Contract;
- 44.2.10 if required to be provided to any insurer under a policy of insurance related to this Contract;
- 44.2.11 if required to be provided to directors, employees and officers of such Party provided that the disclosing Party determines in good faith that the recipient has a legitimate need to see such Confidential Information; and the recipient has been made aware of and has agreed to be bound by the requirements of this Article 44.0;
- 44.2.12 in case of the Owner, if required to be provided to any of its Affiliates; or
- 44.2.13 in case of the Owner, if required to be provided to such other parties to whom the Owner may be reasonably required to disclose such information.
- 44.3 **Confidentiality of Intellectual Property and Information**
  - 44.3.1 Each Party shall:
    - 44.3.1.1 make available to the other Party without charge such materials, documents and data as would normally be made available to the other Party in connection with the Services hereunder (except any internal cost accounting or cost reporting data or any materials documents and data protected by legal privilege or which is subject to any duty of confidentiality to any third party) acquired or brought into existence in any manner whatsoever by each of them in connection with the Services as the other may reasonably request for the purposes of exercising its rights or carrying out its duties in respect of the Facility or performing its obligations under this Contract; and

44.3.1.2 use all reasonable endeavors to make available such materials and documents and data acquired or brought into existence by third parties as the other Party may reasonably request for the purpose referred to in Clause 44.3.1.1 above and as would normally be made available by Persons acting in accordance with Prudent Operation and Maintenance Practices.

44.3.2 Neither Party shall without the prior written authority of the other Party publish alone or in conjunction with any other Person any article or other material relating to any dispute arising under this Contract nor impart to any radio or television program or any other medium any information regarding any such dispute.

44.3.3 All documents, papers, computer discs, magnetic tapes or other records made or created wholly in relation to the performance by the Contractor of its obligations under this Contract containing Confidential Information shall be and remain the property of the Owner, and shall be handed over by the Contractor to the Owner during the Term of this Contract on the Owner giving the Contractor 2 (two) day's notice and in any event immediately on the termination or expiry of this Contract.

#### 45.0 **INTELLECTUAL PROPERTY**

##### 45.1 **Ownership and License of Intellectual Property**

45.1.1 If any intellectual property is developed by the Contractor and/or its employees, agents, Contractors, representatives or Subcontractors for the purpose of performing the Services during the Term of this Contract, such intellectual property shall belong to the Owner.

45.1.2 The Owner shall, subject to any applicable third party restrictions, grant the Contractor during the Term a royalty-free, non-exclusive, personal and non-transferable license to use the intellectual property which is owned by or licensed to the Owner by third parties only to the extent necessary to enable the Contractor to perform its obligations under this Contract. Such licenses shall not carry the right to grant sublicenses.

#### 46.0 **PATENT RIGHTS AND ROYALTIES**

46.1 Royalties and fees for patents covering materials, articles, apparatus, devices, equipment or processes used in the Services shall be deemed to have been included in the Contract Price. Contractor shall satisfy all demands that may be made at any time for such royalties or fees and it alone shall be liable for any damages or claims for patent infringements and shall keep the Owner indemnified in that regard. Contractor shall, at its own cost and expense, defend all suits or proceedings that may be instituted for alleged infringement of any patent involved in the Services, and, in case of an award of damages, Contractor shall pay for such award. In the event of any suit or other proceedings instituted against the Owner, the same shall be defended at the cost and expenses of Contractor who shall also satisfy/comply any decree, order or award made against Owner.

46.2 Contractor hereby represents to the Owner that, as of the Effective Date, Contractor has received no notification of any rightful patent infringement claim which would prejudice the Owner's right to use or maintain the Services.

**47.0 WAIVER****47.1 No Waiver of Rights**

The failure of either Party to enforce at any time any of the provisions of this Contract or any rights in respect thereto or to exercise any option therein provided, shall in no way be construed to be a waiver of such provisions, rights or options or in any way to affect the validity of this Contract. The exercise by either Party of any of its rights herein shall not preclude or prejudice either Party from exercising the same or any other right it may have hereunder.

**47.2 Payments Not to Affect Right of the Owner and Liability of Contractor**

No sum paid on account by the Owner shall affect or prejudice the rights of the Owner against the Contractor or relieve the Contractor of its obligations for the due performance of the Services or be interpreted as approval of the Services done.

**48.0 VALIDITY AND SURVIVAL OF PROVISIONS****48.1 Validity of Provisions and Severability**

The provisions of this Contract are severable. In the event any provision or condition of this Contract shall be held to be invalid, void or otherwise unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of this Contract. The Parties agree in such circumstances to negotiate an equitable amendment to the provisions of this Contract to give effect to the original intention of the Parties.

**48.2 Survival of Provisions**

The provisions of this Contract which by their nature are intended to survive the termination or expiry of this Contract shall continue as valid and enforceable obligations of the Parties notwithstanding any such termination or expiry.

**49.0 LANGUAGE AND MEASURES**

49.1 The governing language for the Contract shall be English. All documents pertaining to this Contract including specifications, schedules, notices, correspondence, operating and maintenance instructions, drawings or any other document shall be written in English language. The metric system of measurement shall be used exclusively in this Contract.

**50.0 NOTICES**

50.1 All notices, reports, certificates or other communications to be given by one Party to the other under this Contract shall be in writing and by letter or facsimile transmission or electronic mail (save as in case of major issues relating to this Contract, such as notices of tests, arbitration, termination, etc.) and shall be deemed to be duly given when delivered (in the case of personal delivery), when dispatched (in the case of facsimile transmission or electronic mail, provided that the sender has received a receipt indicating proper transmission) or 3 (three) days after being dispatched by an internationally recognized courier (in the case of a letter) to

such Party at its address or facsimile number or electronic mail address specified in Clauses 50.2 and 50.3 below, or at such other address or facsimile number as such Party may hereafter specify for such purpose to the other Party by notice in writing.

50.2 Address for Notice to Owner:

Attn: Managing Director  
ONGC Tripura Power Company Limited  
6<sup>th</sup> Floor, IFCI Tower,  
61, Nehru Place  
New Delhi – 110019  
Fax: +91-11-26227532  
Email: \_\_\_\_\_

50.3 Address for Notice to Contractor:

[ *To be provided by Contractor* ]  
Attn: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_

50.4 For the avoidance of doubt it is provided that in case of a facsimile transmission, a positive transmission report from the sender's machine will be conclusive evidence of receipt in the absence of evidence to the contrary.

51.0 **CONTRACTUAL RELATIONSHIP**

51.1 The Contractor shall act as an independent contractor performing this Contract. This Contract does not create any agency, partnership, joint ventures or joint relationship between the Parties. Subject to the compliance of this Contract, Contractor shall be solely responsible for the manner in which Services are performed. All employees, representatives or Subcontractors engaged by the Contractor in performing this Contract shall be under the complete control of the Contractor and shall not be deemed to be employees of the Owner and nothing contained in this Contract or in any Subcontract awarded by the Contractor shall be construed to create any contractual relationship between any such employees or representative or Subcontractors and the Owner. Contractor shall be responsible for its acts, defaults or negligence and acts, defaults or negligence of its agencies, servant, Contractor's staff, workmen or Subcontractor.

51.2 Nothing contained in this Contract or any Subcontract awarded by Contractor shall create any contractual relationship between any Subcontractor and Owner.

51.3 The execution of two separate contracts for providing the installation services and supplying the materials shall not in any way dilute the responsibility of the Contractor for the successful completion of the entire scope covered in these two contracts and performance of the Services in accordance with this Contract. The Contractor agrees to perform its obligations under each of the supply contract and this Contract in a manner that facilitates the due performance of its obligations under the other contract.

51.4 A breach in any one of the contracts mentioned in Clause 51.3 above shall automatically be construed as a breach of the other contract which will confer a right on the Owner to suspend or terminate the other two contracts also at the risk and cost of the Contractor, including but not limited to, the right to receive liquidated damages and/or recover damages and/or invoke the Performance Bank Guarantees, under and in accordance with the terms of this Contract and the supply contract.

52.0 **COPIES OF CONTRACT AND COUNTERPARTS**

52.1 This Contract shall be signed in 2 (two) originals. The Contractor shall be provided with 1 (one) signed original and the other one will be retained by the Owner.

52.2 Subsequent to signing of this Contract, the Contractor, at its own cost, shall provide the Owner with at least 5 (five) photocopies of this Contract within 30 (thirty) days after the signing of this Contract.

53.0 **ENTIRE AGREEMENT**

53.1 This Contract constitutes the entire understanding between Parties hereto with respect to the subject matter hereof and supersedes all communication, negotiations and agreement (whether written or oral) of the Parties with respect hereto made prior to the date of this Contract.

53.2 There are no understandings or agreements between the Owner and the Contractor which are not fully expressed herein including the Annexures referred to in this Contract.

53.3 No modifications of this Contract shall be valid unless the same is agreed in writing between the Parties hereto and issued as an amendment in writing to this Contract.

**Annexure-1**

**STAFFING PLAN**

*Minimum no. of each category of staff to be deployed during each phase*

<b>Sl. No</b>	<b>Position</b>	<b>Takeover Phase (On-Site)</b>	<b>Maintenance Phase (On-Site and Off-Site)</b>
1.	Project Manager	1	1 (On-site presence once in a week is required)
2.	Lead Consultant - MM	1	<b>Off-Site : Shall be as per requirement and provisions of the Contract</b>
3.	Lead Consultant - FICO	1	
4.	Lead Consultant - HCM	1	
5.	Lead Consultant - PM	1	
6.	Lead Consultant - ABAP	1	
7.	Lead Consultant - BASIS	1	
8.	Consultant - MM	1	
9.	Consultant - FICO	1	1 (On-Site)
10.	Consultant - HCM	1	1 (On-Site)
11.	Consultant - PM	1	<b>Off-Site : Shall be as per requirement and provisions of the Contract</b>
12.	Consultant - ABAP	1	
13.	Consultant - BASIS	1	1 (On-Site)

**Note:**

1. Contractor shall deploy additional manpower during Takeover Phase at no additional cost to Owner if required to complete the Services within time for completion of Services specified in the Contract.
2. Manpower to be deployed during Maintenance phase shall be on on-site / off-site model having five (05) resources on-site and remaining will be off-site on a shared model. MM, FICO, HCM and BASIS consultants shall be deputed on-site.

**Annexure-2**

**CONTRACT PRICE**

**Part A**

[•]

**Part B**

[•]

**Part C**

[•]

**Part D**

[•]



**GUARANTEED PERFORMANCE**

Following are the functional guarantees for the SAP ERP System:

SI	Parameters	Guaranteed Value
1.0	Availability during 1 <sup>st</sup> Operating Year	99.50%
2.0	Availability during 2 <sup>nd</sup> Operating Year	99.50%

1. Availability shall be calculated as follows:

$$A = [TSH - (TUD - TEPD)] * 100 / TSH$$

Where,

A = Availability (in %)

TSH = Total Service Hour;

TUD = Total Unscheduled Downtime (Hour); and

TEPD = Total Excused Performance Downtime (Hour)

2. Total Service Hour during guarantee test shall be  $24 \times 30 = 720$  Hours
3. Total Service Hour in any operating year shall be  $24 \times 365 / 366$  i.e. 8760 / 8784 Hours
4. Unscheduled downtime shall mean the time when SAP ERP System is not available for functional use and which is outside scheduled downtime
5. Scheduled downtime is the planned SAP ERP System Maintenance downtime jointly agreed by Owner and Contractor in advance.
6. Excused performance downtime is the time when SAP ERP System is not available for functional use for reason which is excused in the Contract.
7. Availability shall be computed based on availability of SAP ERP System. WAN / LAN link failure and hardware failure shall not be considered for the purpose of calculation of SAP ERP System availability.

**TECHNICAL SPECIFICATIONS**

**[To be attached]**

**FORMAT FOR PERFORMANCE BANK GUARANTEE***(To be stamped in accordance with Stamp Act)*

Bank Guarantee No. \_\_\_\_\_

Date \_\_\_\_\_

To,  
**ONGC Tripura Power Company Limited,**  
**6th Floor, A –Wing, IFCI Tower**  
**61, Nehru Place**  
**New Delhi - 110019**  
**Ph: +91-11-26402100**  
**Fax:+91-1126227532**

Dear Sirs,

At the request and for the account of our client \_\_\_\_\_ having its registered office at \_\_\_\_\_ (hereinafter referred to as the "**Contractor**", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns), and in consideration of ONGC Tripura Power Company Ltd having its registered office at **ONGC Tripura Assets, Badarghat Complex, Agartala, Tripura – 799014** (India) (hereinafter referred to as the "Owner", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) having awarded the work for operation and maintenance of SAP ERP System at Delhi Office and Palatana Plant under reference no. \_\_\_\_\_ dated \_\_\_\_\_ to the Contractor (as amended, supplemented or modified from time to time in accordance with the terms thereof, hereinafter referred to as the "**Contract**") and the Contractor having agreed to provide a contract performance guarantee to the Owner for the full and faithful performance of each of Contractor's payment and other obligations under the Contract in an amount equal to **Rs** \_\_\_\_\_ [Rupees \_\_\_\_\_] (as such, amount may change pursuant to terms of the Contract, hereinafter "**Aggregate Maximum Amount**"),

we, \_\_\_\_\_, having our head office at \_\_\_\_\_ (hereinafter referred to as the "**Bank**", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) do hereby irrevocably and unconditionally guarantee and undertake to pay to the Owner, immediately on receipt of written demand, any and all monies which the Owner certifies that it is entitled to draw hereunder pursuant to the terms and conditions of the Contract to the extent of the Aggregate Maximum Amount for the claim (s) arising up to the End Date (as defined below) without any demur, reservation, contest, recourse or protest and without any reference to the Contractor. Any such demand made by the Owner on the Bank under this Guarantee shall be (a) conclusive evidence that the Owner is entitled to demand payment thereof from the Bank pursuant to the terms and conditions of the Contract and (b) binding on the Bank, in each case notwithstanding any difference between the Owner and the Contractor or any dispute pending before any court, tribunal, arbitrator or any other authority

Multiple drawings may be made under this Guarantee. The Aggregate Maximum Amount under this Guarantee shall be automatically reduced by the amount paid to the Owner against demands for payment under this Guarantee.

This Guarantee may be amended to extend the then - current End Date upon the written request of the Contractor, but this Guarantee shall not otherwise be amended, and the Aggregate Maximum Amount shall not be reduced without the prior written consent of the Owner.



The Owner shall have the fullest liberty, without affecting in any way the liability of the Bank under this Guarantee, from time to time to extend the time for performance of the Contract by the Contractor. The Owner shall have the fullest liberty, without affecting the liability of the Bank under this Guarantee, to postpone from time to time the exercise of any powers vested in the Owner or of any right which the Owner might have against the Contractor, to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants in the Contract or any other course or remedy or security available to the Owner. The Bank shall not be released of its obligations under this Guarantee by any exercise by the Owner of its liberty with reference to the matters aforesaid or any of them or by reason of any other act of forbearance or other acts of omission or commission on the part of the Owner or any other indulgence shown by the Owner or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the Bank from such obligations.

The Bank also agrees that the Owner, at its option, shall be entitled to enforce this Guarantee against the Bank as a principal debtor in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee the Owner may have in relation to the Contractor's liabilities.

The Bank's liability under this Guarantee is limited to the Aggregate Maximum Amount and it shall remain in force up to and including \_\_\_\_\_, 20\_\_ (such date as may be extended, the "End Date"). The End Date shall be extended from time to time for such period as may be desired by the Owner and accepted by the Contractor on whose behalf this Guarantee has been issued. The Bank hereby agrees to notify the Owner in writing by registered mail not less than 30 (thirty) days prior to any expiration or other cancellation of this Guarantee if for any reason this Guarantee will expire according to its terms or will otherwise be cancelled and the validity of this Guarantee has not been extended beyond the then current End Date. This Guarantee shall expire on the End Date whether returned to us or not, but, Owner may raise a claim occurred on or prior to End Date on Bank within 2 (two) months of End Date of this Guarantee and Bank will honour such claim(s), and no claims will be honoured thereafter.

Dated this \_\_\_ day of \_\_\_\_\_, 20\_\_ at \_\_\_\_\_

WITNESS

(Signature) \_\_\_\_\_

(Signature) \_\_\_\_\_

(Name) -----

(Name) -----

(Official Address)

(Designation with Bank stamp)

Attorney as per Power of Attorney  
No.  
Dated

*Note: Currency of this Bank Guarantee shall be INR (Indian Rupees). This Bank guarantee shall be provided under a cover letter from the bank which is duly signed by 2 (two) authorized officers of such bank.*

**LIST OF ACCEPTABLE BANKS****Foreign banks**

<b>Sl. No.</b>	<b>Name of Bank</b>
1.	Citigroup, USA
2.	HSBC Holdings, United Kingdom
3.	Standard Chartered

**Indian banks**

<b>Sl.No</b>	<b>Name of Indian Banks</b>
1.	Allahabad Bank
2.	Bank of Baroda
3.	Bank of India
4.	Canara Bank
5.	Indian Bank
6.	Oriental Bank of Commerce
7.	Punjab National Bank
8.	State Bank of India
9.	Axis Bank
10.	ICICI Bank
11.	Indusind Bank
12.	HDFC Bank

**MINIMUM QUALIFICATION & EXPERIENCE OF CONTRACTOR'S STAFF**

<b>Sl</b>	<b>Position</b>	<b>Qualification &amp; Experience</b>
1.	Project Manager	BE / B. TECH / MBA / MCA / CA/ ICWA degree with minimum 10 years of total experience with 7 years relevant experience of SAP Implementation. He should have successfully completed at least three (3) SAP implementation projects out of which he should have worked as Project Manager in at least two (2) projects. He should have knowledge of cross-functional processes.
2.	Lead Consultants	BE / B. TECH / MBA / MCA / CA / ICWA degree with minimum 7 years total experience with 4 years of relevant experience of SAP Implementation. He should have successfully completed at least two (2) SAP implementation projects out of which he should have worked as Lead Consultant from beginning to end of in one (1) projects in the functional area of proposed deployment. He should have ability to appreciate cross-functional processes.
3	Consultant	BE / B. TECH / MBA / MCA / CA / ICWA degree with minimum 5 years of total experience with 3 years of SAP Implementation. He should have successfully completed from beginning to end at least one 1 SAP implementation projects as Consultant in the functional area of proposed deployment. He should have ability to appreciate cross-functional processes.

**Annexure-8****TRAINING SCHEDULE**

Refresher training as per following schedule or such schedule agreed by Owner and Contractor shall be imparted:

<b>Sl. No.</b>	<b>Module</b>	<b>Days (Delhi Office)</b>	<b>Days (Palatana) Plant</b>	<b>Schedule</b>
1	MM	1-2	1-2	Every eight (8) months from Effective Date
2	FICO	1-2	1-2	Every eight (8) months from Effective Date
3	HCM including Payroll, ESS & MSS	1-2	1-2	Every eight (8) months from Effective Date
4	PM	-	1-2	Every eight (8) months from Effective Date
5	BASIS	1-2	-	Every six (6) months from Effective Date

**CURRENT SHAREHOLDING OF THE CONTRACTOR**



**Annexure-10**

**LIST OF DEVELOPMENTS (FRICEW) (Last 4 Years as on 31.12.2020)**

SI.No	Module	Development Type	Explanation of Requirements
1	PM	Enhancement	Checks at the time of Notification creation for required data entry e.g. Technical object (FL/ Equipment), Priority, description, Planner group, Work center etc.
2	PM	Enhancement	Checks at the time of Notification completion for required data entry e.g. entry of at least one defect code, cause code and task code. Also the Malfunction end time entry if Breakdown indicator is checked.
3	PM	Enhancement	Checks at Maint. Order saving for the entry of certain data e.g. Functional Location or Equipment based on the order type.
4	PM	Enhancement	Check at Maint. Order Technical Completion (TECO) that linked notification must be completed (NOCO) beforehand.
5	PM	Enhancement	Predictive maintenance (CBM) Notification to be created automatically at Measurement document entry whenever a parameter shows abnormal reading.
6	PM	Form	Calibration report form
7	PM	Module Pool	Work permit process (10 or more development objects)
8	PM	Form	Print form of PTW (Permit to Work)
9	PM	Form	Print form of Limited work Certificate (LWC)
10	PM	Form	Print form of Hot work permit (HWP)
11	PM	Form	Print form of Working at Height permit (WHP)
12	PM	Form	Print form of Confined space permit (CSP)
13	PM	Form	Print form of Excavation Work permit (EWP)
14	PM	Form	Print form of Hazardous Materials/Chemicals Work permit (HMWP)
15	PM	Form	Print form of Isolation List
16	PM	Form	Print form of Normalization List
17	PM	Enhancement	Skipping of Planner group authorization check for Reference objects while editing notification and maintenance order
18	PM	Enhancement	Provision of error message when quantity of already withdrawn materials is reduced in maintenance order - Component Planning.
19	HCM	Report	CTC Details
20	HCM	Report	Annual Increment
21	HCM	Forms	Pay slip form
22	HCM	Report	Pay register/Salary report
23	HCM	Report	Bank(Advice) Transfer Report
24	HCM	Report	TDS Report
25	HCM	Report	Professional Tax Report
26	HCM	Report	PF report
27	HCM	Report	Mail Notification for Appraisal
28	HCM	Report	Mail Notification for leave

SI.No	Module	Development Type	Explanation of Requirements
29	HCM	Report	Mail Notification for Travel
30	HCM	Report	Individual Reimbursement
31	HCM	Interface	Swipe machine interface
32	HCM	Conversions	BDC Medical Service_IT0028
33	HCM	Data Migration	Infotype 0008 upload
34	HCM	Data Migration	BDC FOR INITIAL HIRING
35	HCM	Forms	Travel Request
36	HCM	Forms	Travel Expense
37	HCM	Forms	Time Statement Form
38	HCM	Forms	Claim Form
39	HCM	Workflow	Workflow for Leave Request
40	HCM	Workflow	Workflow for IT Declaration Request
41	HCM	Workflow	Workflow for Claims and Reimbursement
42	HCM	Workflow	Workflow for Clock In Clock Out Corrections
43	HCM	Workflow	Workflow for Loans Request Approval
44	HCM	Workflow	Workflow for Travel Request Approval
45	HCM	Workflow	Workflow for Travel Expense Approval
46	HCM	Workflow	Workflow for Advance
47	HCM	Workflow	Workflows for Appraisal Process
48	HCM	Enhancements	BADI for value Determination in Appraisal Template
49	HCM	Enhancements	BADI for Travel Expense Control
50	HCM	Enhancements	BADI for Leave Request
51	HCM	Enhancements	User Exit for Leave Collision
52	HCM	Enhancements	BADI for Leave Collision
53	HCM	Enhancements	BADI for Column Access in appraisal Template
54	HCM	Enhancements	BADI for Header data in appraisal Template
55	HCM	Enhancements	BADI for document check
56	HCM	Enhancements	BADI for Remuneration system Control
57	HCM	Enhancements	Custom Table for PMS workflow
58	HCM	Enhancements	Add reference element for KRA addition
59	HCM	Enhancements	Free Enhancement - Add New Element (up to 7)
60	HCM	Enhancements	Column Hiding
61	HCM	Enhancements	Column Hiding for Staff template
62	HCM	Enhancements	Business Check for Staff Template
63	HCM	Enhancements	Final Score Calculation
64	HCM	Enhancements	KRA Calculation
65	HCM	Forms	Appointment Letter Development
66	HCM	Report	Reporting Manager/Approver report/Reporting relation
67	HCM	Report	Pre and Post Moderation Appraisal Score

SI.No	Module	Development Type	Explanation of Requirements
68	HCM	Report	Appraisal Rating Report
69	HCM	workflow	leave encashment
70	HCM	Forms	Annual Increment letter
71	HCM	Forms	CONFIRMATION LETTER
72	HCM	Forms	Attire Claim Form
73	HCM	Forms	Briefcase Claim Form
74	HCM	Forms	Child_Edu_Reloc Claim Form
75	HCM	Forms	Club Claim Form
76	HCM	Forms	Conf Form Form
77	HCM	Forms	Conf_Form It0906 Form
78	HCM	Forms	Driver_Pay Claim Form
79	HCM	Forms	Festival Loan Form
80	HCM	Forms	Fitp_Request Form Form
81	HCM	Forms	Handset Claim Form
82	HCM	Forms	Holiday Claim Form
83	HCM	Forms	Hostel Claim Form
84	HCM	Forms	House_Loan Claim Form
85	HCM	Forms	Interest Subsidy Form
86	HCM	Forms	Lta Claim Form
87	HCM	Forms	Marriage Claim Form
88	HCM	Forms	Medical Claim Form
89	HCM	Forms	Monthly Attendance Form
90	HCM	Forms	Multi_Purpose Loan Form
91	HCM	Forms	Newspaper Claim Form
92	HCM	Forms	Offer Form Form
93	HCM	Forms	Offer_Form Off Form
94	HCM	Forms	Offer Letter Form
95	HCM	Forms	Petrol Claim Form
96	HCM	Forms	Phone_Bill Claim Form
97	HCM	Forms	Phone_Bill_Claim New Form
98	HCM	Forms	Pre_Health Claim Form
99	HCM	Forms	Professional Claim Form
100	HCM	Forms	Scholar Claim Form
101	HCM	Forms	Travel Claim Form
102	HCM	Forms	Tution Claim Form
103	HCM	Forms	PMS Forms for KRA Setting
104	HCM	Forms	PMS Forms for Manegerial Attributes(Mid Year)
105	HCM	Forms	PMS Forms for Annual Review Part A
106	HCM	Forms	PMS Forms for Annual Review Part B

SI.No	Module	Development Type	Explanation of Requirements
107	HCM	Forms	PMS Forms for Annual Review Part C
108	HCM	Forms	PMS Forms for Annual Review Part D
109	HCM	Forms	PMS Forms for Annual Review Part E
110	HCM	Forms	PMS Forms for Annual Review Part F
111	HCM	Enhancements	Badi for Infotype Validation
112	HCM	Enhancements	Badi for Change Validity
113	HCM	Enhancements	BADI to find approver
114	HCM	Enhancements	Badi for leave encashment
115	HCM	Enhancements	Badi for Loan Condition
116	HCM	Enhancements	Badi for Button Access
117	HCM	Enhancements	BADI for Column Access in appraisal Template
118	HCM	Enhancements	Badi for PMS Document
119	HCM	Enhancements	BADI for Button Delete
120	HCM	Enhancements	Badi for PMS Enhancement
121	HCM	Enhancements	BADI for value Determination in Appraisal Template
122	HCM	Enhancements	BADI for value Determination in Appraisal Template
123	HCM	Enhancements	BADI for value Determination in Appraisal Template
124	HCM	Report	PMS Mass upload
125	HCM	Report	Mass Creation Document
126	HCM	Report	Change Appraiser, Reviewer and Additional Reviewer in PMS
127	HCM	Report	Managerial attribute Upload Program in PMS
128	HCM	Report	PMS Rating Upload Program
129	FI	Form	Journal Voucher-Voucher for posting the adjustment entries
130	FI	Form	Cash / Bank Payment Voucher-Voucher for posting the Payment accounting entries
131	FI	Form	Cash / Bank Receipt Voucher-Voucher for posting the Receipt accounting entries
132	FI	Form	Payment Certificate-Support document for making the payment to vendors
133	FI	Report	Fixed Asset Register-To capture the Fixed Asset Details
134	FI	Conversion	BDC-GL Master Data (PL)-To upload the GL Master Data for creation
135	FI	Conversion	BDC-GL Master Data (BS)-To upload the GL Master Data for creation
136	FI	Conversion	Initial Data upload for GL line items
137	FI	Conversion	Initial Data upload for Vendor / Customer line items
138	FI	Conversion	Initial Data upload for Asset Master Data
139	FI	Conversion	To upload the Bank Statement
140	FI	Form	To confirm the vendor balance
141	FI	Report	To draw the consolidated trial balance
142	FI	Report	IT/MAT ( Minimum Alternate Tax ) Calculation and Computation- Calculation sheet as a part of balance sheet

SI.No	Module	Development Type	Explanation of Requirements
143	FI	Report	Part of the balance sheet
144	FI	Report	Asset Survey Report-When OTPC carries physical verification of asset quantity and balances
145	FI	Conversion	Initial Data upload for Vendor / Customer line items
146	FI	Report	When OTPC carries physical verification of asset quantity and balances
147	FI	Report	Cash Flow Statement-Part of the balance sheet
148	FI	Report	To know the status of various claims
149	FI	Report	Schedules-Part of the balance sheet
150	FI	Report	Notes to Financial accounts-Schedule Report-Part of the balance sheet
151	FI	Report	VAT Reports-Part of the balance sheet
152	FI	Workflow	Mail notification should be triggered to the designated persons on the expiry of Bank Guarantee
153	FI	Workflow	To record details of draft exemption certificate project wise & processing in different OTPC divisions by approval workflow
154	FI	Report	Digital signature is required on TDS Certificates i.e., on Form No 16 and Form No 16A
155	FI	Report	Deferred Tax Liability Report-Part of the balance sheet
156	FI	Workflow	Ability to inform payment details to party through e-mail
157	FI	Report	Every employee has to update this report after compliance
158	FI	Report	Director's Report-Part of the balance sheet
159	FI	Enhancement	While entering the entry related to Bank Guarantee, system should check the validity of Bank Guarantee
160	FI	Report	IFRS Requirement-IFRS: Financial & Non-Financial Asset & Liabilities Report
161	FI	Report	IFRS Requirement-IFRS: Related Party Report
162	FI	Report	IFRS Requirement-IFRS: Amortization Report (Employee's)
163	FI	Report	Service Tax Returns-OTPC has to file with the legal authorities
164	FI	Report	IFRS: EIR (Fixed Report) + IFRS: EIR (Variable Report) - Treasury Module
165	FI	Report	Report to update Payment Reference (KIDNO) in payment / receipt documents
166	FI	Report	Posting period wise Depreciation Report
167	FI	Enhancement	BTE-Enhancement for Depreciation calculation based on Useful life
168	FI	Enhancement	BTE-Enhancement for GL line items to populate customers and vendors
169	FI	Conversion	Vendor Master Record Change - FK02
170	FI	Enhancement	Document parked by the user cannot be posted by the same user (MIR7+FV60+FV70+FV50)
171	FI	Enhancement	Vendor Account Group Vs Vendor Reconciliation Account
172	FI	Enhancement	Customer Account Group Vs Customer Reconciliation Account
173	FI	User Exit	Vendor Master - Withholding Tax Change Authorization (FK02)

SI.No	Module	Development Type	Explanation of Requirements
		(Implicit)	
174	FI	Conversion	Travel Clearing BDC
175	FI	Conversion	Salary Payable - BDC
176	FI	Conversion	Bank Statement upload program - ZFI006
177	FI	Exit	Asset - Depreciation Calculation for changeover method
178	FI	User Exit: BTE 1650	FBL3N - Vendor / Customer fields with values in the layout
179	MM	Form	PO Print - Material
180	MM	Form	PO Print - Service
181	MM	Form	PO Print - Composite
182	MM	Form	RFQ Print - Material
183	MM	Form	RFQ Print - Service
184	MM	Form	RFQ Print - Composite
185	MM	Form	PO Amendment Print - Material
186	MM	Form	PO Amendment Print - Service
187	MM	Form	PO Amendment Print - Composite
188	MM	Form	Comparative Statement
189	MM	ALV	PO Register
190	MM	ALV	LR RR Register
191	MM	ALV	Un Loading report
192	MM	ALV	Material Inward Report
193	MM	ALV	Transit Delay
194	MM	Form	Claim submission
195	MM	Form	Material Transfer Note
196	MM	Form	SIV
197	MM	Form	SRV
198	MM	Form	MRN
199	MM	Form	Material Gate Pass Returnable
200	MM	ALV	Register for Material Gate Pass
201	MM	Form	Gate Pass for Out Side Material
202	MM	ALV	Inv Head wise report
203	MM	ALV	ABC Analysis
204	MM	ALV	XYZ Analysis
205	MM	ALV	AX Analysis
206	MM	ALV	CX Analysis
207	MM	ALV	Non Moving Report
208	MM	ALV	DX Analysis
209	MM	ALV	Inv Analysis
210	MM	ALV	Stock Verification Sheet

SI.No	Module	Development Type	Explanation of Requirements
211	MM	Form	Stock Verification Report
212	MM	ALV	Price Store Ledger
213	MM	Form	Purchase Requisition
214	MM	Validation	Material Code Creation: system will allow to enter the valid Material Group as per material type.
215	MM	Validation	Vender Code Creation: PAN No. will be mandatory for the creation of vendor code
216	MM	Form	SES
217	MM	Validation	Vendor Code Creation: System will not allow the entry of duplicate PAN No. for the creation of vendor code
218	MM	Program	Material PO Upload Program
219	MM	Program	Service PO Upload Program
220	MM	Program	Composite PO Upload Program
221	MM	Program	Program for Mass Role Assignment
222	MM	Enhancement	PO Enhancement for PCR Remarks
223	MM	Enhancement	PR Enhancement for PR Remarks
224	MM	Program	Mass PR Closure Program
225	MM	Program	CAPEX spare summary Report
226	MM	Program	CAPEX Spare Detail Report
227	MM	Program	Stock Upload without PO
228	MM	Form	Material Inspection print

**Annexure-11**

**LIST OF SERVICE DESK TICKETS (Last 4 Years as on 31.12.2020)**

ID	Description	Created On	Last Changed on	Created By
<b>May'17</b>				
8000001304	vendor master	09.05.2017	09.05.2017	PANKAJD
8000001303	Vendor code	09.05.2017	09.05.2017	MDS
8000001302	MATERIAL CODE REQUIRED	09.05.2017	09.05.2017	BISWAJITS
8000001301	Vendor creation	08.05.2017	09.05.2017	MANIDEEPD
8000001300	Correction in UOM	08.05.2017	09.05.2017	PRADIPD
8000001292	VENDOR MASTER	06.05.2017	09.05.2017	PANKAJD
8000001289	VENDOR MASTER	06.05.2017	09.05.2017	PANKAJD
8000001278	VENDOR CREATION	05.05.2017	08.05.2017	MANIDEEPD
8000001277	New Material code required	05.05.2017	05.05.2017	PRADIPD
8000001276	METAL SEAT REPAIR KIT- IBH CV	05.05.2017	08.05.2017	BHASKARC
8000001274	New SAP code for VAPOUR EXHAUSTER FAN -	04.05.2017	08.05.2017	BHASKARC
8000001273	VENDOR MASTER	04.05.2017	08.05.2017	PANKAJD
8000001272	Unable to Release PR 1100000471	04.05.2017	04.05.2017	ASHUTOSHC
8000001271	New Material Code	04.05.2017	04.05.2017	PRADIPD
8000001269	Creating material code	03.05.2017	04.05.2017	MITANGSHUS
8000001268	vendor creation	03.05.2017	09.05.2017	AJAYD
8000001266	Material code required for Cartridge	02.05.2017	04.05.2017	PANNAR
8000001265	Correction needs for 2501117	02.05.2017	02.05.2017	BHASKARC
8000001263	ESS login error	02.05.2017	09.05.2017	BIBEKR
8000001262	zfi030 Authorization	01.05.2017	01.05.2017	RAJKUMARM
8000001261	MC\$4 authorization	01.05.2017	01.05.2017	RAJKUMARM
8000001260	zfi008 to Biswajitb	01.05.2017	01.05.2017	RAJKUMARM
8000001259	Creation of Tax Code	01.05.2017	01.05.2017	NEERAJN
<b>Apr'17</b>				
8000001258	GRN made, but showing pending quality	30.04.2017	01.05.2017	SUDIPC
8000001257	GRN NOT MADE	30.04.2017	01.05.2017	SUDIPC
8000001256	FEBAN AND ZFI006	29.04.2017	01.05.2017	RAMNARESHB
8000001255	Forgot password for ESS.	29.04.2017	01.05.2017	SUBHAJITG
8000001254	PO slected as OPEX instead of Fixed Asse	28.04.2017	04.05.2017	SHIPRAG
8000001253	Creation of Vendor - ERM India	27.04.2017	27.04.2017	NEERAJN



ID	Description	Created On	Last Changed on	Created By
8000001252	Creation of Vendor - IL&FS	27.04.2017	27.04.2017	NEERAJN
8000001251	VENDOR MASTER	26.04.2017	27.04.2017	PANKAJD
8000001250	Zmm0008	26.04.2017	27.04.2017	RAJKUMARM
8000001249	Mandatory spares upload in SAP	25.04.2017	25.04.2017	SAMARJEETT
8000001248	VENDOR MASTER	25.04.2017	09.05.2017	PANKAJD
8000001247	down payment	25.04.2017	26.04.2017	SUPVRFIN1
8000001246	Create Material code on urgent basis	25.04.2017	25.04.2017	SUBHAJITG
8000001245	New SAP code 3-way ball valve 80NB	25.04.2017	02.05.2017	BHASKARC
8000001244	New Storage location creation	25.04.2017	09.05.2017	SAMARJEETT
8000001243	Create SAP Code for the items in OPEX	25.04.2017	09.05.2017	SUBHAJITG
8000001242	Description to be changed in gas posting	24.04.2017	02.05.2017	JAYANTAC
8000001241	Gas invoice amount is not matching in SA	24.04.2017	25.04.2017	JAYANTAC
8000001240	NABARUND ECC rights disabled	24.04.2017	24.04.2017	RAJKUMARM
8000001239	vendor master	24.04.2017	09.05.2017	PANKAJD
8000001238	Create SAP code for the material in opex	24.04.2017	27.04.2017	SUBHAJITG
8000001237	QM settings activation for Plant 1000	24.04.2017	24.04.2017	SAMARJEETT
8000001236	Creating material code	24.04.2017	03.05.2017	MITANGSHUS
8000001235	Creation of Vendor in System	24.04.2017	09.05.2017	SUNILK
8000001234	PAN	24.04.2017	25.04.2017	SUPVRFIN1
8000001233	vendor creation	24.04.2017	27.04.2017	SUPVRFIN1
8000001232	vendor master	22.04.2017	09.05.2017	PANKAJD
8000001231	Shiprag ESS and SOL ID creation	21.04.2017	21.04.2017	RAJKUMARM
8000001230	VENDOR REGISTRATION (STEEL & METALS)	21.04.2017	27.04.2017	NABARUND
8000001229	VENDOR REGISTRATION (UTSAV INDUSTRIES)	20.04.2017	24.04.2017	NABARUND
8000001228	SAP PRD Password	20.04.2017	09.05.2017	AKSHAYM
8000001227	REDEMPTION LETTER	20.04.2017	24.04.2017	SUPVRFIN1
8000001226	SAP code for needle valve & orifice	19.04.2017	19.04.2017	BHASKARC
8000001225	VENDOR MASTER	19.04.2017	09.05.2017	PANKAJD
8000001224	Vendor Creation	19.04.2017	09.05.2017	MANIDEEPD

ID	Description	Created On	Last Changed on	Created By
8000001223	User ID Locked	19.04.2017	09.05.2017	MANIDEEPD
8000001222	vendor creation	18.04.2017	18.04.2017	NEERAJA
8000001221	Creation of item code_Capex Item	18.04.2017	09.05.2017	MEENS
8000001220	vendor creation	18.04.2017	24.04.2017	SUPVRFIN1
8000001219	Material Code required	17.04.2017	02.05.2017	ASHUTOSHC
8000001218	Creating New Material Code	17.04.2017	17.04.2017	DEBNATHP
8000001217	ID creation: bibekr	13.04.2017	13.04.2017	RAJKUMARM
8000001216	Creation of Vendor - Otterstatter GMBH	13.04.2017	09.05.2017	NEERAJN
8000001215	Creation of Vendor Freudenberg	13.04.2017	09.05.2017	NEERAJN
8000001214	Creating New Material Code _OPEX	13.04.2017	13.04.2017	DEBNATHP
8000001213	Create SAP Code	11.04.2017	25.04.2017	SUBHAJITG
8000001212	create vendor master	11.04.2017	09.05.2017	PANKAJD
8000001211	ZHAP_COL_ACCESS to Mayands	11.04.2017	11.04.2017	RAJKUMARM
8000001210	ZFI008 to Pannar and Jyotirmoyb	11.04.2017	11.04.2017	RAJKUMARM
8000001209	ML81N Auth for SUPVRFIN1 and others	11.04.2017	11.04.2017	RAJKUMARM
8000001208	Auth to Narendrag in QAS210	11.04.2017	11.04.2017	RAJKUMARM
8000001207	Creation of Item Code	11.04.2017	18.04.2017	MEENS
8000001206	Vendor Registration	10.04.2017	09.05.2017	SUNILK
8000001205	Creation of Vendor - Alaska	10.04.2017	09.05.2017	NEERAJN
8000001204	New SAP Code for N2 air compressor sapre	10.04.2017	12.04.2017	BHASKARC
8000001203	Error in PO	10.04.2017	09.05.2017	MANIDEEPD
8000001202	Creating SAP Code	08.04.2017	10.04.2017	MITANGSHUS
8000001201	Service request for Material code	08.04.2017	09.05.2017	ASHUTOSHC
8000001200	Vendor Registration (Alpha Services)	07.04.2017	18.04.2017	NABARUND
8000001199	Creating SAP Code	06.04.2017	07.04.2017	MITANGSHUS
8000001198	vendor	06.04.2017	18.04.2017	SUPVRFIN1
8000001197	STORE LOCATION NOT FOUND	06.04.2017	09.05.2017	SUDIPC
8000001196	VALUATION RECORD NOT DONE	06.04.2017	09.05.2017	SUDIPC
8000001195	vendor creation	06.04.2017	18.04.2017	SUPVRFIN1

ID	Description	Created On	Last Changed on	Created By
8000001194	Need opex code against 7102391	05.04.2017	06.04.2017	BHASKARC
8000001193	Error in processing Payment Certificate	05.04.2017	09.05.2017	CHAMPAP
8000001192	Create Vendor Master	05.04.2017	09.05.2017	PANKAJD
8000001191	CREATE VENDOR MASTER	03.04.2017	09.05.2017	PANKAJD
8000001190	Vendor creation	03.04.2017	09.05.2017	MANIDEEPD
8000001189	Error while downloading IT projection	01.04.2017	05.04.2017	RAJUS
<b>Mar'17</b>				
8000001188	Creating material code in OPEX	31.03.2017	06.04.2017	MITANGSHUS
8000001187	GR PRINT OUT NOT DONE	31.03.2017	09.05.2017	SUDIPC
8000001186	New sap code for mandatory spares	31.03.2017	05.04.2017	BHASKARC
8000001185	Industrial Trade & Agencies	31.03.2017	07.04.2017	NABARUND
8000001184	VENDOR CREATION	31.03.2017	09.05.2017	MANIDEEPD
8000001183	CREATE VENDDOR MASTER	31.03.2017	09.05.2017	PANKAJD
8000001182	VENDOR CREATION	30.03.2017	06.04.2017	SUPVRFIN1
8000001181	Vendor creation	30.03.2017	09.05.2017	MANIDEEPD
8000001180	Create Material Code	30.03.2017	11.04.2017	SUBHAJITG
8000001179	Creating New Material Code	29.03.2017	13.04.2017	DEBNATHP
8000001178	create vendor master	29.03.2017	09.05.2017	PANKAJD
8000001177	VENDOR CREATION	29.03.2017	29.03.2017	SUPVRFIN1
8000001176	VENDOR CREATION	29.03.2017	09.05.2017	MANIDEEPD
8000001175	create vendor master	29.03.2017	09.05.2017	PANKAJD
8000001174	Unknown account assignment not defined	29.03.2017	09.05.2017	PANKAJD
8000001173	Material Code Required	29.03.2017	02.05.2017	PANNAR
8000001172	Material Code for Beitel Telephone recei	28.03.2017	02.05.2017	PANNAR
8000001171	Tripura Bearing (Vendor Registration)	28.03.2017	29.03.2017	NABARUND
8000001170	bank reconciliation	28.03.2017	29.03.2017	SUPVRFIN1
8000001169	SRV report not updated to SAP	28.03.2017	09.05.2017	SUDIPC
8000001168	ZFI035	28.03.2017	09.05.2017	SAURABHS
8000001167	Create vendor	27.03.2017	28.03.2017	BHASKARC
8000001166	vendor Creation	27.03.2017	10.04.2017	AJAYD
8000001165	vendor creation	25.03.2017	28.03.2017	SUPVRFIN1
8000001164	create vendor master	25.03.2017	09.05.2017	JYOTIRMOYB
8000001163	Authorization(zmm0023)	24.03.2017	24.03.2017	RAJKUMARM

ID	Description	Created On	Last Changed on	Created By
8000001162	Creating code	24.03.2017	31.03.2017	MITANGSHUS
8000001161	Creation of Material Cods	23.03.2017	10.04.2017	SUNILK
8000001160	New material code required	23.03.2017	10.04.2017	PRADIPD
8000001159	Vendor creation	22.03.2017	10.04.2017	SUNILK
8000001158	Creation of Material in SAP	22.03.2017	23.03.2017	SUNILK
8000001157	SAP PRD password of Mr. RajKumar Meena	22.03.2017	22.03.2017	SUNILK
8000001156	vendor registration	21.03.2017	09.05.2017	CHAMPAP
8000001155	Vendor Registration (PYRO CLARK...	20.03.2017	28.03.2017	NABARUND
8000001154	reset service desk password of Mayanks	20.03.2017	22.03.2017	SUNILK
8000001153	Float valve NB50	20.03.2017	27.03.2017	BHASKARC
8000001152	VENDOR CREATION	20.03.2017	09.05.2017	MANIDEEPDP
8000001151	PC amount error with negative amount	18.03.2017	28.03.2017	PANNAR
8000001150	new material code required	18.03.2017	10.04.2017	PRADIPD
8000001149	bank reconciliation	17.03.2017	28.03.2017	SUPVRFIN1
8000001148	Vendor Extension	17.03.2017	10.04.2017	MANIDEEPDP
8000001147	MATERIAL CODE REQUIRED	17.03.2017	10.04.2017	BISWAJITS
8000001146	New material code required	17.03.2017	10.04.2017	PRADIPD
8000001145	Investment letter printing	17.03.2017	28.03.2017	SUPVRFIN1
8000001144	VENDOR CREATION	16.03.2017	09.05.2017	MANIDEEPDP
8000001143	STORAGE LOCATION	16.03.2017	09.05.2017	SUDIPC
8000001142	Material Code	14.03.2017	10.04.2017	SUBHAJITG
8000001141	vendor creation	14.03.2017	15.03.2017	SUPVRFIN1
8000001140	Issue in MIR 7 entry	14.03.2017	09.05.2017	ASHUTOSHC
8000001139	Create material code	14.03.2017	10.04.2017	SUBHAJITG
8000001138	Extension of vendor	14.03.2017	10.04.2017	MANIDEEPDP
8000001137	Valuation record not updated	14.03.2017	10.04.2017	SUDIPC
8000001136	New sap code- Needle viv	14.03.2017	15.03.2017	BHASKARC
8000001135	New material code required	11.03.2017	09.05.2017	PRADIPD
8000001134	Revise the description for 2504123	11.03.2017	14.03.2017	BHASKARC
8000001133	Vendor 210079 Balai Lal Saha PSER Role	11.03.2017	09.05.2017	PANKAJD
8000001132	payment certificate	10.03.2017	30.03.2017	SUPVRFIN1
8000001131	Material Code	10.03.2017	10.04.2017	SUBHAJITG
8000001130	NEW SAP code for CWP sapres	10.03.2017	10.03.2017	BHASKARC
8000001129	OB52	09.03.2017	09.05.2017	SAURABHS

ID	Description	Created On	Last Changed on	Created By
8000001128	Sp GL inidcator J	09.03.2017	09.05.2017	SAURABHS
8000001127	New material code required	08.03.2017	09.05.2017	PRADIPD
8000001126	creation of tax code	08.03.2017	10.03.2017	SUPVRFIN1
8000001125	CREATION OF VENDOR CODE - TYCO	08.03.2017	09.05.2017	NEERAJN
8000001124	VENDOR CREATION	08.03.2017	09.05.2017	MANIDEEPD
8000001123	Vendor Registration	08.03.2017	09.05.2017	MANIDEEPD
8000001122	Vendor Registration (B.I.Enterprise)	07.03.2017	08.03.2017	NABARUND
8000001121	New code for CPVC fittings	07.03.2017	08.03.2017	BHASKARC
8000001120	Create sap code in OPEX	07.03.2017	11.04.2017	SUBHAJITG
8000001119	CREATE VENDOR MASTER	07.03.2017	09.05.2017	PANKAJD
8000001118	New material code	07.03.2017	09.05.2017	PRADIPD
8000001117	Create SAP Code in OPEX	07.03.2017	11.04.2017	SUBHAJITG
8000001116	Vendor Creation	07.03.2017	10.04.2017	MANIDEEPD
8000001115	Unable to make serive entry	07.03.2017	09.05.2017	ASHUTOSHC
8000001114	DO NOTFOUND FIGURE SAP PO 1600000266	07.03.2017	10.04.2017	PANKAJD
8000001113	Vendor creation	06.03.2017	10.04.2017	MANIDEEPD
8000001112	PO PRinting Issue	06.03.2017	09.05.2017	MANIDEEPD
8000001111	CREATE VENDOR MASTER	04.03.2017	10.04.2017	PANKAJD
8000001110	create vendor master	04.03.2017	10.04.2017	PANKAJD
8000001109	CREATE VENDOR MASTER	03.03.2017	10.04.2017	PANKAJD
8000001107	password reset	03.03.2017	03.03.2017	SUPVRFIN1
8000001106	MB5S to Finance Team	02.03.2017	02.03.2017	RAJKUMARM
8000001105	Creation of SAP Code for OPEX	02.03.2017	03.03.2017	SUBHAJITG
8000001104	resert password for Mayanks	02.03.2017	02.03.2017	MDS
8000001103	CREATE VENDOR MASTER	01.03.2017	10.04.2017	PANKAJD
8000001102	Update Existing Ids	01.03.2017	02.03.2017	RAJKUMARM
8000001101	Disable USER IDs	01.03.2017	02.03.2017	RAJKUMARM
8000001100	Create New User ID	01.03.2017	02.03.2017	RAJKUMARM
8000001099	SAP ID" mgroprn" lock, password reset req	01.03.2017	10.04.2017	NARENDRAG
8000001098	Creation of Asset Code in SAP	01.03.2017	01.03.2017	SUNILK
8000001097	CREATE VENDOR MASTER	01.03.2017	10.04.2017	PANKAJD
<b>Feb'17</b>				
8000001096	CREATE VENDOR MASTER	28.02.2017	10.04.2017	PANKAJD
8000001095	Vendor Registration (Flosteer)	28.02.2017	07.03.2017	NABARUND

ID	Description	Created On	Last Changed on	Created By
8000001094	STROE LOCATION NOT UPDATED	28.02.2017	10.04.2017	SUDIPC
8000001093	Create sap code in OPEX	28.02.2017	03.03.2017	SUBHAJITG
8000001092	Auth to Mayank shekhar	28.02.2017	28.02.2017	RAJKUMARM
8000001091	New sap code TCV, VA15-1 etc	28.02.2017	28.02.2017	BHASKARC
8000001090	valuation record does not exist	27.02.2017	10.04.2017	SUDIPC
8000001089	Authorization to sudipc	27.02.2017	27.02.2017	RAJKUMARM
8000001088	CREATE VENDOR MASTER	27.02.2017	10.04.2017	PANKAJD
8000001087	Material code	27.02.2017	10.04.2017	CHAMPAP
8000001086	New material code required	27.02.2017	10.04.2017	PRADIPD
8000001085	Create SAP Code	25.02.2017	03.03.2017	SUBHAJITG
8000001084	Vendor Registration (Baba Lokenath)	25.02.2017	28.02.2017	NABARUND
8000001083	Creation of SAP Code	25.02.2017	03.03.2017	SUBHAJITG
8000001082	Authorization required	23.02.2017	02.03.2017	MDS
8000001081	New code for flat belt of RDS-4 sampler	23.02.2017	23.02.2017	BHASKARC
8000001080	Vendor Registration (ACE)	23.02.2017	23.02.2017	NABARUND
8000001079	New code against MQFA007339	23.02.2017	23.02.2017	BHASKARC
8000001078	VENDOR CREATION	22.02.2017	10.04.2017	MANIDEEPD
8000001077	Vendor Create- Office Automation Service	22.02.2017	18.03.2017	PANNAR
8000001076	Creating material code	22.02.2017	24.03.2017	MITANGSHUS
8000001075	create vendor master	22.02.2017	10.04.2017	PANKAJD
8000001074	T code MB5B	22.02.2017	09.05.2017	PREMANANDAS
8000001073	Vendor Creation	22.02.2017	10.04.2017	MANIDEEPD
8000001072	create vendor master	22.02.2017	10.04.2017	PANKAJD
8000001071	CREATE VENDOR MASTER	22.02.2017	02.03.2017	PANKAJD
8000001070	Vendor Regn. (Abacus Consultancy)	22.02.2017	22.02.2017	NABARUND
8000001069	Material Code	21.02.2017	02.03.2017	CHAMPAP
8000001068	Create SAp Code in OPEX	21.02.2017	25.02.2017	SUBHAJITG
8000001067	reset password for PRD	21.02.2017	21.02.2017	MDS
8000001066	VENDOR NAME AND ADDRESS NOT FOUND IN PO	21.02.2017	09.05.2017	PANKAJD
8000001065	vendor code	21.02.2017	02.03.2017	SHIKHAK
8000001064	Vendor Extension	21.02.2017	02.03.2017	MANIDEEPD
8000001063	Creation of Item code	21.02.2017	02.03.2017	MEENS

ID	Description	Created On	Last Changed on	Created By
8000001062	VENDOR NAME AND ADDREDD FOUND BLANK	21.02.2017	02.03.2017	PANKAJD
8000001061	PO Printing problem	21.02.2017	02.03.2017	MANIDEEPD
8000001060	Creating vendor code	21.02.2017	22.02.2017	MITANGSHUS
8000001059	CREATE INCIDENT	21.02.2017	02.03.2017	PANKAJD
8000001058	report of stock required	20.02.2017	10.03.2017	SUPVRFIN1
8000001057	New material code required	20.02.2017	02.03.2017	PRADIPD
8000001056	MATERIAL CODE REQUIRED	20.02.2017	02.03.2017	BISWAJITS
8000001055	Reimbursement	18.02.2017	09.05.2017	CHAMPAP
8000001054	Vendor creation	17.02.2017	20.02.2017	SUPVRFIN1
8000001053	New material code	17.02.2017	02.03.2017	PRADIPD
8000001052	Vendor Registration (Pepprl & Fuchs)	17.02.2017	17.02.2017	NABARUND
8000001051	VENDOR CREATION	17.02.2017	02.03.2017	MANIDEEPD
8000001050	CREATE VENDOR MASTER	17.02.2017	02.03.2017	PANKAJD
8000001049	STORE LOCATION	16.02.2017	02.03.2017	SUDIPC
8000001048	Creation of SAP Code for GBC PMCC spares	16.02.2017	22.02.2017	SUBHAJITG
8000001047	SAP Code Creation	16.02.2017	22.02.2017	SUBHAJITG
8000001046	New material code required	16.02.2017	02.03.2017	PRADIPD
8000001045	authorization	16.02.2017	16.02.2017	SHIKHAK
8000001044	PO Issue	16.02.2017	17.02.2017	SUPVRFIN1
8000001043	Creation of Vendor Code - EPIL	16.02.2017	02.03.2017	NEERAJN
8000001042	SAP code for H2 Comp	16.02.2017	23.02.2017	BHASKARC
8000001041	VENDOR REGISTRATION (GODREJ)	15.02.2017	17.02.2017	NABARUND
8000001040	vendor registration	15.02.2017	02.03.2017	CHAMPAP
8000001039	Vendor creation	15.02.2017	16.02.2017	SUPVRFIN1
8000001038	New code for gate, Globe, Hi Pr vlv	14.02.2017	15.02.2017	BHASKARC
8000001037	Creating vendor code	14.02.2017	21.02.2017	MITANGSHUS
8000001036	Vendor code as per the attached sheet	14.02.2017	02.03.2017	RAMNARESHB
8000001035	Vendor Code	14.02.2017	02.03.2017	RAMNARESHB
8000001034	vendor creation	14.02.2017	15.02.2017	SUPVRFIN1
8000001033	New material code required	14.02.2017	02.03.2017	PRADIPD
8000001032	FRP lining- materials	14.02.2017	14.02.2017	BHASKARC
8000001031	Vendor Registration (BML)	13.02.2017	14.02.2017	NABARUND
8000001030	Creating New Material Code _OPEX	13.02.2017	02.03.2017	DEBNATHP

ID	Description	Created On	Last Changed on	Created By
8000001029	Bad system response time	13.02.2017	13.02.2017	SOLMAN_BTC
8000001028	Update Processing	13.02.2017	13.02.2017	SOLMAN_BTC
8000001027	Oracle Backup	13.02.2017	13.02.2017	SOLMAN_BTC
8000001026	ABAP Central Service not available	13.02.2017	13.02.2017	SOLMAN_BTC
8000001025	ABAP System not available	13.02.2017	13.02.2017	SOLMAN_BTC
8000001024	Bad system response time	13.02.2017	13.02.2017	SOLMAN_BTC
8000001023	Oracle DB Health Checks failed	12.02.2017	13.02.2017	SOLMAN_BTC
8000001022	Update Processing	12.02.2017	13.02.2017	SOLMAN_BTC
8000001021	ABAP Central Service not available	12.02.2017	13.02.2017	SOLMAN_BTC
8000001020	Update Processing	12.02.2017	12.02.2017	SOLMAN_BTC
8000001019	Oracle Space Management	12.02.2017	12.02.2017	SOLMAN_BTC
8000001018	Oracle DB Health Checks failed	12.02.2017	12.02.2017	SOLMAN_BTC
8000001017	Oracle Backup	12.02.2017	12.02.2017	SOLMAN_BTC
8000001016	ABAP Central Service not available	12.02.2017	12.02.2017	SOLMAN_BTC
8000001015	File System Full	12.02.2017	12.02.2017	SOLMAN_BTC
8000001014	New code for difusser and grill	10.02.2017	10.02.2017	BHASKARC
8000001013	Auth. to sudipc	10.02.2017	10.02.2017	HELP_DESK
8000001012	Auth. To RAJUS	10.02.2017	10.02.2017	HELP_DESK
8000001011	Authorization:Print Payment certificate	10.02.2017	10.02.2017	HELP_DESK
8000001010	STORE RECEIPT VOUCHER FOOTER PORTION WIL	10.02.2017	02.03.2017	SUDIPC
8000001009	Vendor Registration (G&K Insulation)	09.02.2017	10.02.2017	NABARUND
8000001008	Vendor Registration (Indus Meta)	09.02.2017	10.02.2017	NABARUND
8000001007	Vendor registration	09.02.2017	02.03.2017	CHAMPAP
8000001006	OTB Procurement Issue	09.02.2017	10.02.2017	NABARUND
8000001005	RECTIFICATION OF MASTER DATA	08.02.2017	09.02.2017	BISWAJITS
8000001004	MATERIAL CODE REQUIRED	08.02.2017	02.03.2017	BISWAJITS
8000001003	CREATE VENDOR MASTER	08.02.2017	02.03.2017	PANKAJD
8000001002	Creating new codes	08.02.2017	10.02.2017	MITANGSHUS
8000001001	Vendor Registration (MASIBUS)	07.02.2017	08.02.2017	NABARUND
8000001000	New material code required	07.02.2017	02.03.2017	PRADIPD



ID	Description	Created On	Last Changed on	Created By
8000000999	Vendor Registration (SHRIDHAN AUTOMATION)	07.02.2017	08.02.2017	NABARUND
8000000998	Purge Valve, VA13-2, Size 6" , 300# RF	07.02.2017	08.02.2017	BHASKARC
8000000997	New material code required	07.02.2017	02.03.2017	PRADIPD
8000000996	CREATE VENDOR MASTER	07.02.2017	02.03.2017	PANKAJD
8000000995	Data missing	07.02.2017	02.03.2017	SOHAMD
8000000994	SRV full print out not received	06.02.2017	02.03.2017	SUDIPC
8000000993	New code for paint	06.02.2017	08.02.2017	BHASKARC
8000000992	VENDOR CREATION	03.02.2017	02.03.2017	MANIDEEPD
8000000991	Vendor code open	03.02.2017	02.03.2017	RAMNARESHB
8000000990	STOREGE LOCATION	03.02.2017	02.03.2017	SUDIPC
8000000989	Creation of Vendor Netcommmlabs pvt ltd	03.02.2017	01.03.2017	SUNILK
8000000988	CREATE VENDOR MASTER	03.02.2017	02.03.2017	PANKAJD
8000000987	Po number is not showing	03.02.2017	02.03.2017	CHAMPAP
8000000986	Creation of New Tax code	03.02.2017	03.02.2017	SUNILK
8000000985	valuation problem	03.02.2017	02.03.2017	SUDIPC
8000000984	VENDOR CREATION	02.02.2017	03.02.2017	SUPVRFIN1
8000000983	problem in releasing PO in	02.02.2017	02.03.2017	RAMNARESHB
8000000982	Material code	02.02.2017	08.02.2017	MITANGSHUS
8000000981	Material Create	02.02.2017	22.02.2017	PANNAR
8000000980	Material Master Creation	02.02.2017	02.02.2017	PANNAR
8000000979	Storage location	02.02.2017	02.03.2017	SUDIPC
8000000978	Storage Location	02.02.2017	02.03.2017	MANIDEEPD
8000000977	Printing Mistake	02.02.2017	02.03.2017	MANIDEEPD
<b>Jan'17</b>				
8000000976	CREATE VENDOR MASTER	31.01.2017	02.03.2017	PANKAJD
8000000975	want materail detail	31.01.2017	02.03.2017	SUPVRFIN1
8000000974	New code for mandatory spare supply	31.01.2017	02.02.2017	BHASKARC
8000000973	VENDOR CREATION	31.01.2017	02.03.2017	MANIDEEPD
8000000972	MM Validation	30.01.2017	02.03.2017	SAURABHS
8000000971	New material code required	30.01.2017	02.03.2017	PRADIPD
8000000970	CREATE VENDOR MASTER	28.01.2017	02.03.2017	PANKAJD
8000000969	VENDOR CREATION	28.01.2017	08.02.2017	MANIDEEPD
8000000968	New material code required	28.01.2017	02.03.2017	PRADIPD
8000000967	Vendor(TESTO ) FLAGGED FOR DELETION	28.01.2017	02.03.2017	JAYANTAC

ID	Description	Created On	Last Changed on	Created By
8000000966	Vendor Registration(Makali Engineering..	28.01.2017	30.01.2017	NABARUND
8000000965	create sap code for battery bank	27.01.2017	16.02.2017	SUBHAJITG
8000000964	New sap code for CIP & gasket	27.01.2017	01.02.2017	BHASKARC
8000000963	Password reset for SAP PRD	27.01.2017	02.03.2017	MGROPN
8000000962	Storage Location	27.01.2017	02.03.2017	MANIDEEPD
8000000961	Vendor Registration (Sourindra Nath Gosw	25.01.2017	28.01.2017	NABARUND
8000000960	VENDOR CREATION	25.01.2017	08.02.2017	MANIDEEPD
8000000959	Creation of item code(CAPEX)	25.01.2017	08.02.2017	MEENS
8000000958	VENDOR CREATION	25.01.2017	08.02.2017	MANIDEEPD
8000000957	Vendor Creation	25.01.2017	31.01.2017	SUPVRFIN1
8000000956	CREATE VENDOR	24.01.2017	08.02.2017	PANKAJD
8000000955	Create vendor code as per the attached s	24.01.2017	08.02.2017	RAMNARESHB
8000000954	New material code required	24.01.2017	08.02.2017	PRADIPD
8000000953	Tax Code - Alstom ST 12.36% - E&C Ser.	23.01.2017	23.01.2017	NEERAJN
8000000952	Tax Code Creation - New - Alstom Civil	23.01.2017	23.01.2017	NEERAJN
8000000951	Storage location Recommended spares	23.01.2017	08.02.2017	MANIDEEPD
8000000950	Storage location	23.01.2017	08.02.2017	MANIDEEPD
8000000949	CREATION OF ITEM CODE	23.01.2017	25.01.2017	MEENS
8000000948	Creation of SAP Code	23.01.2017	02.02.2017	MITANGSHUS
8000000947	OTB Procurement (SAP PO No. 1700000292)	23.01.2017	08.02.2017	PANKAJD
8000000946	Language Assignment (Vendor Code 310188)	23.01.2017	23.01.2017	NABARUND
8000000945	Vendor creation	21.01.2017	08.02.2017	MANIDEEPD
8000000944	Material Master for IP Camera	21.01.2017	02.02.2017	PANNAR
8000000943	Creating material code	21.01.2017	23.01.2017	MITANGSHUS
8000000942	Storage location	20.01.2017	08.02.2017	MANIDEEPD
8000000941	Capex material creation	20.01.2017	08.02.2017	MANIDEEPD
8000000940	Reg. Authorisation to Print the PC	20.01.2017	08.02.2017	DEBNATHP
8000000939	Vendor Registration (ENVIROCON)	20.01.2017	20.01.2017	NABARUND
8000000938	Cannot Access zfi008	20.01.2017	08.02.2017	SMRUTID

ID	Description	Created On	Last Changed on	Created By
8000000937	Creation of Region in Country Code AE	20.01.2017	08.02.2017	NEERAJN
8000000936	Vendor Creation	20.01.2017	08.02.2017	AJAYD
8000000935	Vendor Creation	19.01.2017	08.02.2017	NEERAJN
8000000934	Material Code Creation for OPEX Material	19.01.2017	08.02.2017	DEBNATHP
8000000933	CREATE VENDOR MASTER	19.01.2017	23.01.2017	PANKAJD
8000000932	CREATE MATERIAL CODE	19.01.2017	23.01.2017	PANKAJD
8000000931	Creating material code	18.01.2017	21.01.2017	MITANGSHUS
8000000930	Vendor Creation	18.01.2017	08.02.2017	AJAYD
8000000929	Material code required	18.01.2017	08.02.2017	PRADIPD
8000000928	Foget password	18.01.2017	18.01.2017	SUPVRFIN1
8000000927	Vertical inline pump and Tank	17.01.2017	27.01.2017	BHASKARC
8000000926	Vendor Creasion	17.01.2017	18.01.2017	SUPVRFIN1
8000000924	Correction of PO	13.01.2017	23.01.2017	PANKAJD
8000000923	Plate pack -PHE ALFA LAVAL	12.01.2017	13.01.2017	BHASKARC
8000000922	PO Print issue - Composite PO	12.01.2017	08.02.2017	NEERAJN
8000000921	Creation of New Material code	12.01.2017	08.02.2017	NARENDRAG
8000000920	Creating material code in CAPEX	12.01.2017	18.01.2017	MITANGSHUS
8000000919	Service Desk Password reset	12.01.2017	08.02.2017	SUNILK
8000000918	Capex Material creation	12.01.2017	08.02.2017	MANIDEEPDP
8000000917	create vendor master	12.01.2017	23.01.2017	PANKAJD
8000000916	Vendor code creation	12.01.2017	08.02.2017	RAMNARESHB
8000000915	Vendor Registration (Incotech Solutions)	11.01.2017	20.01.2017	NABARUND
8000000914	PO Print - PO Conditions	11.01.2017	08.02.2017	NEERAJN
8000000913	Purchase Register Report - Print problem	11.01.2017	08.02.2017	NEERAJN
8000000912	Authorization of T code ME2DP	11.01.2017	09.05.2017	RAMNARESHB
8000000911	authorixation	11.01.2017	18.01.2017	SHIKHAK
8000000910	CAPEX Storage location	10.01.2017	08.02.2017	MANIDEEPDP
8000000909	PO Amendment print out issue	10.01.2017	02.03.2017	SAMARJEETT
8000000908	vendor creation	10.01.2017	08.02.2017	MANIDEEPDP
8000000907	New material code required	10.01.2017	08.02.2017	PRADIPD
8000000906	Vendor Registration (WMI KONECRANES)	10.01.2017	11.01.2017	NABARUND

ID	Description	Created On	Last Changed on	Created By
8000000905	Vendor Registration (Datta Decorators)	10.01.2017	11.01.2017	NABARUND
8000000904	Vendor Registration (Spectro Analytical)	10.01.2017	11.01.2017	NABARUND
8000000903	MATERIAL CODE REQUIRED (OPEX)	10.01.2017	08.02.2017	BISWAJITS
8000000902	amount	09.01.2017	09.05.2017	SUPVRFIN1
8000000901	vendor creation	09.01.2017	08.02.2017	MANIDEEPD
8000000900	Item code creation	09.01.2017	23.01.2017	MEENS
8000000899	New material code required	09.01.2017	09.05.2017	PRADIPD
8000000898	Bolt Hex HD & Nut M14 x 50 (Cr-Ni 188)	07.01.2017	09.01.2017	BHASKARC
8000000897	CREATE VENDOR REGISTRATION	07.01.2017	23.01.2017	PANKAJD
8000000896	MATERIAL CODE REQUIRED	07.01.2017	08.02.2017	BISWAJITS
8000000895	MATERIAL CODE REQUIRED	06.01.2017	08.02.2017	BISWAJITS
8000000894	New SAP Code For 65NB CS Flange	06.01.2017	06.01.2017	BHASKARC
8000000893	Vendor Registration	06.01.2017	08.02.2017	CHAMPAP
8000000892	MATERIAL CODE REQUIRED	06.01.2017	06.01.2017	BISWAJITS
8000000891	password reset	05.01.2017	05.01.2017	SUPVRFIN1
8000000890	Vendor creation in SAP	05.01.2017	06.01.2017	MANIDEEPD
8000000889	AUTHORIZATION	05.01.2017	10.01.2017	SUPVRFIN1
8000000888	PASSWORD RESET	05.01.2017	05.01.2017	SUPVRFIN1
8000000887	VENDOR REGISTRATION (NARAYAN SARKAR)	04.01.2017	05.01.2017	NABARUND
8000000886	VENDOR REGISTRATION (BIPLAB KUMAR SAHA)	04.01.2017	05.01.2017	NABARUND
8000000885	Travel Posting issue	04.01.2017	05.01.2017	SUPVRFIN1
8000000884	Vendor Registration (Southern Magnetics)	04.01.2017	05.01.2017	NABARUND
8000000883	authorization of ME2DP	04.01.2017	05.01.2017	SUPVRFIN1
8000000882	Authorization for ME2DP.	03.01.2017	02.03.2017	PREMANANDAS
8000000881	T Code authorizatiom	03.01.2017	04.01.2017	SUPVRFIN1
8000000880	Vendor Registration (Powerflex Industrie	03.01.2017	05.01.2017	NABARUND
8000000879	material creation	03.01.2017	05.01.2017	MANIDEEPD
8000000878	unable to log in My ESS	03.01.2017	09.05.2017	ABHIJITB
8000000877	storage location	02.01.2017	05.01.2017	MANIDEEPD
<b>Dec'16</b>				
8000000876	New material code	31.12.2016	05.01.2017	TAPASB
8000000875	material code	31.12.2016	05.01.2017	MEENS

ID	Description	Created On	Last Changed on	Created By
8000000874	Material Creation DEC	30.12.2016	05.01.2017	MANIDEEPDP
8000000873	Authorisation in HCM Module	30.12.2016	05.01.2017	SUNILK
8000000872	Material Creation	30.12.2016	05.01.2017	MANIDEEPDP
8000000871	Creating material code	30.12.2016	05.01.2017	MITANGSHUS
8000000870	storage location	30.12.2016	05.01.2017	MANIDEEPDP
8000000869	Vendor Registration (Southern Lubricatio	30.12.2016	03.01.2017	NABARUND
8000000868	material creation	30.12.2016	05.01.2017	MANIDEEPDP
8000000867	Creating material code	30.12.2016	30.12.2016	MITANGSHUS
8000000866	Material code required	29.12.2016	05.01.2017	PRADIPD
8000000865	material creation	29.12.2016	05.01.2017	MANIDEEPDP
8000000864	Creating New Material Code (OPEX)	29.12.2016	05.01.2017	DEBNATHP
8000000863	vendor creation	29.12.2016	05.01.2017	MANIDEEPDP
8000000862	New Code for 88TK, 88BN, Angle vlv, foam	29.12.2016	29.12.2016	BHASKARC
8000000861	BALL VLV 2",150#, B16.5,Seat316 SSTHT65	29.12.2016	29.12.2016	BHASKARC
8000000860	New Storage location	28.12.2016	05.01.2017	MANIDEEPDP
8000000859	Password reset for Service Desk	28.12.2016	29.12.2016	PANNAR
8000000858	Material Master for Projector	28.12.2016	29.12.2016	PANNAR
8000000857	Authorisation for TCode ML83	28.12.2016	05.01.2017	SUNILK
8000000856	Reset PRD Password of Mr. Rajkumar Meena	28.12.2016	28.12.2016	SUNILK
8000000855	Material account assignment	28.12.2016	05.01.2017	MANIDEEPDP
8000000854	vendor creation	28.12.2016	05.01.2017	MANIDEEPDP
8000000853	PO creation authorization required	28.12.2016	05.01.2017	KARANB
8000000852	Creation of New Tax Code	27.12.2016	28.12.2016	SUNILK
8000000851	Vendor Creation (Ms. Prama Manufacturing)	27.12.2016	05.01.2017	MANIDEEPDP
8000000850	Material code	27.12.2016	05.01.2017	CHAMPAP
8000000849	Problem in using SAP login id	27.12.2016	05.01.2017	RAJUS
8000000848	vendor creation Assam carbon	27.12.2016	05.01.2017	MANIDEEPDP
8000000847	Vendor Creation	27.12.2016	04.01.2017	SUPVRFIN1
8000000846	Vendor Registration (Shriram Agencies)	27.12.2016	30.12.2016	NABARUND
8000000845	Material Code Required for RG-11 Cable.	27.12.2016	28.12.2016	PRASENJITA

ID	Description	Created On	Last Changed on	Created By
8000000844	Authorisation OF MIRO to clear backlog	26.12.2016	05.01.2017	RAMNARESHB
8000000843	Storage location	26.12.2016	05.01.2017	MANIDEEPD
8000000842	DEC material creation	26.12.2016	05.01.2017	MANIDEEPD
8000000841	Unitek Projects & Systems	24.12.2016	30.12.2016	NABARUND
8000000840	Supurna Agency Vendor Creation	24.12.2016	05.01.2017	MANIDEEPD
8000000839	Vendor creation	24.12.2016	05.01.2017	MANIDEEPD
8000000838	OPEX Code Generation for HO Requirements	23.12.2016	29.12.2016	DEBNATHP
8000000837	HAWE Vendor Creation	23.12.2016	05.01.2017	MANIDEEPD
8000000836	Nov. Material Creation	23.12.2016	05.01.2017	MANIDEEPD
8000000835	Creation of material codes	23.12.2016	23.12.2016	MITANGSHUS
8000000834	New material code	22.12.2016	05.01.2017	PRADIPD
8000000833	NEW MATERIAL CODE GEN	22.12.2016	29.12.2016	DEBNATHP
8000000832	cREATION OF MATERIAL CODE	22.12.2016	31.12.2016	MEENS
8000000831	OTB Procurement	22.12.2016	23.12.2016	NABARUND
8000000830	Error in Tax Code & Insurance	22.12.2016	05.01.2017	MANIDEEPD
8000000829	Vendor Registration (PROCON ENGINEERS)	22.12.2016	23.12.2016	NABARUND
8000000828	MATERIAL CREATION	22.12.2016	05.01.2017	MANIDEEPD
8000000827	New material code required	22.12.2016	05.01.2017	PRADIPD
8000000826	Vendor Creation	22.12.2016	05.01.2017	MANIDEEPD
8000000825	Vendor Registration Form	22.12.2016	05.01.2017	MANIDEEPD
8000000824	hang of t code me23n	21.12.2016	23.12.2016	SUPVRFIN1
8000000823	Vendor Registration (Goa Thermostatic)	21.12.2016	22.12.2016	NABARUND
8000000822	Vendor Registration (Pentair Valves)	21.12.2016	22.12.2016	NABARUND
8000000821	Error While GI	21.12.2016	05.01.2017	MANIDEEPD
8000000820	Vendor Creation	21.12.2016	05.01.2017	AJAYD
8000000819	Material Code Creation OPEX	20.12.2016	29.12.2016	DEBNATHP
8000000818	Vendor Creation	20.12.2016	05.01.2017	SHIKHAK
8000000817	Extension of PORG.(SWASTIK INDUSTRIES)	20.12.2016	20.12.2016	NABARUND
8000000816	Vendor Registartion	20.12.2016	05.01.2017	MANIDEEPD
8000000815	Error for leave request for Raju Singh	20.12.2016	29.12.2016	PANNAR
8000000814	Vendor Registration Create	19.12.2016	05.01.2017	MANIDEEPD

ID	Description	Created On	Last Changed on	Created By
8000000813	SAP not working	19.12.2016	26.12.2016	SOHAMD
8000000812	Sap id Reset	19.12.2016	19.12.2016	SOHAMD
8000000811	Vendor Registration (Continental Hardwar	19.12.2016	21.12.2016	NABARUND
8000000810	Vendor Registration (U.K.Enterprise)	19.12.2016	20.12.2016	NABARUND
8000000809	northern cooling towers	19.12.2016	05.01.2017	MANIDEEPDP
8000000808	Vendor Creation	19.12.2016	05.01.2017	MANIDEEPDP
8000000807	Material Code Creation for Updating PO	19.12.2016	29.12.2016	DEBNATHP
8000000806	Material Description	19.12.2016	05.01.2017	MANIDEEPDP
8000000805	New material code required	19.12.2016	05.01.2017	PRADIPDP
8000000804	MATERIAL CODE REQUIRED	19.12.2016	05.01.2017	BISWAJITS
8000000803	Authorization of T code FV70	17.12.2016	26.12.2016	RAMNARESHB
8000000802	Authorisation of T code-F-70	17.12.2016	26.12.2016	RAMNARESHB
8000000801	Vendor Registration	17.12.2016	20.12.2016	NABARUND
8000000800	Vendor Registration	17.12.2016	20.12.2016	NABARUND
8000000799	ESS error	17.12.2016	05.01.2017	RAJUS
8000000798	CREATE NEW VENDOR	16.12.2016	05.01.2017	PANKAJD
8000000797	FUEL GAS VENT VLV,VA13-13 (SS-T63MS8)	15.12.2016	29.12.2016	BHASKARC
8000000796	Vendor Registration	15.12.2016	17.12.2016	NABARUND
8000000795	MATERIAL CODE REQUIRED	15.12.2016	17.12.2016	BISWAJITS
8000000794	Material code required	15.12.2016	05.01.2017	PRADIPDP
8000000793	Vendor creation	15.12.2016	05.01.2017	MANIDEEPDP
8000000792	Material Code Required	15.12.2016	27.12.2016	PRASENJITA
8000000791	can not access Ess portal	15.12.2016	05.01.2017	SOHAMD
8000000790	Vendor Registration	15.12.2016	17.12.2016	NABARUND
8000000788	New Material Code Creation for OPEX	14.12.2016	29.12.2016	DEBNATHP
8000000787	Creating New Material Code for Capex Mat	14.12.2016	29.12.2016	DEBNATHP
8000000786	FORGOT PASSWORD OF PRASENJIT	14.12.2016	15.12.2016	BISWAJITS
8000000785	error	14.12.2016	05.01.2017	SHIKHAK
8000000784	Vendor Registration	14.12.2016	14.12.2016	NABARUND
8000000783	Material code	14.12.2016	23.12.2016	MITANGSHUS
8000000782	Vendor creation	14.12.2016	05.01.2017	MANIDEEPDP
8000000781	New material code required	14.12.2016	05.01.2017	PRADIPDP
8000000780	Item code creation	13.12.2016	22.12.2016	MEENS
8000000779	Vendor Registration	13.12.2016	15.12.2016	NABARUND

ID	Description	Created On	Last Changed on	Created By
8000000778	Vendor Registration	13.12.2016	15.12.2016	NABARUND
8000000777	Authorisation for T code F-04,F-06,F-07,	13.12.2016	05.01.2017	RAMNARESHB
8000000776	For creation of new material code	13.12.2016	27.12.2016	SUNILK
8000000775	Creation of Material code	13.12.2016	13.12.2016	SUNILK
8000000774	vendor code	10.12.2016	05.01.2017	CHAMPAP
8000000773	ACCOUNT ASSIGNMENT - ERROR MESSAGE	09.12.2016	21.12.2016	NABARUND
8000000772	CREATE VENDOR MASTER	09.12.2016	05.01.2017	PANKAJD
8000000771	Comment Box not visible in MTR	09.12.2016	09.12.2016	MANIDEEPD
8000000770	Comment box of Akshay is deactive	09.12.2016	09.12.2016	MANIDEEPD
8000000769	Creating New Material Code (URGENT)	09.12.2016	29.12.2016	DEBNATHP
8000000768	Problem in osip.otpcindia.in	09.12.2016	13.12.2016	SUNILK
8000000767	vendor creation July	08.12.2016	05.01.2017	MANIDEEPD
8000000766	creation of material code	08.12.2016	09.12.2016	MEENS
8000000765	Ref No: Ticket No. 8000000760	08.12.2016	21.12.2016	NABARUND
8000000764	Request to create material code in SAP	08.12.2016	13.12.2016	SUNILK
8000000763	change purchase organisation	08.12.2016	05.01.2017	PANKAJD
8000000762	Extension of Vendor	08.12.2016	05.01.2017	MANIDEEPD
8000000761	material creation	08.12.2016	05.01.2017	MANIDEEPD
8000000760	ERROR while creating PO.	07.12.2016	08.12.2016	NABARUND
8000000759	Creating New Material Code	06.12.2016	29.12.2016	DEBNATHP
8000000758	error in settlement of internal order	06.12.2016	05.01.2017	SAJJANS
8000000757	Extension of P.Org.	06.12.2016	08.12.2016	NABARUND
8000000756	Vendor creation	06.12.2016	05.01.2017	MANIDEEPD
8000000755	ADDITION OF MATERIAL	06.12.2016	05.01.2017	AKSHAYM
8000000754	Material code	06.12.2016	14.12.2016	MITANGSHUS
8000000753	CREATE VENDOR MASTER	06.12.2016	16.12.2016	PANKAJD
8000000752	CREATE VENDOR MASTER	06.12.2016	16.12.2016	PANKAJD
8000000751	Anode	06.12.2016	15.12.2016	BHASKARC
8000000750	SORF flange 1" 150CL , CS	05.12.2016	15.12.2016	BHASKARC
8000000749	Vendor Registration	05.12.2016	09.12.2016	NABARUND
8000000748	Creation of material code	05.12.2016	09.12.2016	MITANGSHUS
8000000747	Creation of material code	05.12.2016	09.12.2016	MEENS



ID	Description	Created On	Last Changed on	Created By
8000000746	Vendor Registration	05.12.2016	09.12.2016	NABARUND
8000000745	CREATE VENDOR MASTER	05.12.2016	16.12.2016	PANKAJD
8000000744	Extension of Vendor	03.12.2016	05.01.2017	PANKAJD
8000000743	Extension of vendor	03.12.2016	05.01.2017	PANKAJD
8000000742	Extension of Vendor	03.12.2016	05.01.2017	PANKAJD
8000000741	New vendor creation	02.12.2016	05.01.2017	MANIDEEPD
8000000740	SAP Requirement	02.12.2016	05.12.2016	NABARUND
8000000739	Extension of Vendor	02.12.2016	05.01.2017	MANIDEEPD
8000000738	Item Code creation	02.12.2016	09.12.2016	MEENS
8000000737	Recommended spares material code	01.12.2016	05.01.2017	PRADIPD
8000000736	Item Code Creation	01.12.2016	02.12.2016	MEENS
8000000735	authorization required	01.12.2016	02.12.2016	SUPVRFIN1
8000000734	CREATE VENDOR MASTER	01.12.2016	01.12.2016	PANKAJD
8000000733	Internal Order Settlement error	01.12.2016	05.01.2017	SAJJANS
8000000732	Wafer Check VLV, 2" CF8M, Viton "O" Ring	01.12.2016	05.12.2016	BHASKARC
<b>Nov'16</b>				
ID	Description	Created On	Last Changed on	Created By
8000000731	CREATE VENDOR MASTER	30.11.2016	16.12.2016	PANKAJD
8000000730	New Storage Location	30.11.2016	05.01.2017	MANIDEEPD
8000000729	New code for VA13-15,VA13-13,VA13-8	29.11.2016	30.11.2016	BHASKARC
8000000728	Master Data Creation of CAPEX MATERIAL	29.11.2016	06.12.2016	DEBNATHP
8000000727	Creating New Material Code Generation	29.11.2016	06.12.2016	DEBNATHP
8000000726	New Storage location	29.11.2016	05.01.2017	MANIDEEPD
8000000725	MATERIAL CODE REQUIRED	29.11.2016	15.12.2016	BISWAJITS
8000000724	MODIFICATION OF DESCRIPTION	29.11.2016	29.11.2016	BISWAJITS
8000000723	Salary statement not displayed	28.11.2016	03.03.2017	MITANGSHUS
8000000722	Regarding Resetting PW of MEENS	28.11.2016	09.05.2017	DEBNATHP
8000000721	New Storage Location	28.11.2016	29.11.2016	MANIDEEPD
8000000720	Material creation	25.11.2016	05.01.2017	MANIDEEPD
8000000719	vendor creation	25.11.2016	25.11.2016	SUPVRFIN1
8000000718	Vendor code creation	24.11.2016	05.01.2017	RAMNARESHB

ID	Description	Created On	Last Changed on	Created By
8000000717	Vendor Creation - DEEP Enterprises	24.11.2016	05.01.2017	NEERAJN
8000000716	Material creation (Sept & Oct)	24.11.2016	05.01.2017	MANIDEEPDP
8000000715	Material Creation	24.11.2016	05.01.2017	MANIDEEPDP
8000000714	CREATE VENDOR MASTER	23.11.2016	05.01.2017	PANKAJD
8000000713	purchase organisation	23.11.2016	05.01.2017	MANIDEEPDP
8000000712	New code for Submersible Slurry Pump	23.11.2016	24.11.2016	BHASKARC
8000000711	Material Code	22.11.2016	28.11.2016	ALOKESHH
8000000710	Material Code creation	22.11.2016	28.11.2016	ALOKESHH
8000000709	Vendor Registration	22.11.2016	28.11.2016	MANIDEEPDP
8000000708	New Storage Location	22.11.2016	29.11.2016	MANIDEEPDP
8000000707	Cancell Leave on 04.11.2016	22.11.2016	05.01.2017	PANKAJD
8000000706	Creating New Master Material Code	22.11.2016	06.12.2016	DEBNATHP
8000000705	Material creation	22.11.2016	05.01.2017	MANIDEEPDP
8000000704	authorization required	21.11.2016	25.11.2016	SUPVRFIN1
8000000703	MATERIAL CODE REQUIRED	21.11.2016	29.11.2016	BISWAJITS
8000000702	Cancellation of Earned leave	21.11.2016	07.12.2016	JAYANTAC
8000000701	Cancellation of Earned leave	21.11.2016	05.01.2017	JAYANTAC
8000000700	Storage Location	21.11.2016	15.12.2016	MANIDEEPDP
8000000699	Authorisation for ZFI031	21.11.2016	15.12.2016	SUPVRFIN1
8000000698	CREATE VENDOR MASTER	21.11.2016	16.12.2016	PANKAJD
8000000697	Extension of material	21.11.2016	05.01.2017	MANIDEEPDP
8000000696	Material code required	18.11.2016	15.12.2016	PRADIPD
8000000695	CREATE VENDOR MASTER	18.11.2016	15.12.2016	PANKAJD
8000000694	New Material code required	18.11.2016	05.01.2017	PRADIPD
8000000693	Forgot Service desk password	18.11.2016	15.12.2016	PRADIPD
8000000692	New sap code -40NB ball vlv & check vlv	17.11.2016	18.11.2016	BHASKARC
8000000691	CREATE VENDOR MASTER	17.11.2016	16.12.2016	PANKAJD
8000000690	CREATE VENDOR MASTER	16.11.2016	29.11.2016	PANKAJD
8000000689	Validation on Vendor Creation	16.11.2016	05.01.2017	MANIDEEPDP
8000000688	Vendor Creation	15.11.2016	05.01.2017	MANIDEEPDP
8000000687	CREATE VENDOR MASTER	14.11.2016	07.12.2016	PANKAJD
8000000686	Packing & Forwading Condition - Foreign	14.11.2016	07.12.2016	NEERAJN
8000000685	GL creation	14.11.2016	16.11.2016	PREMANANDAS

ID	Description	Created On	Last Changed on	Created By
8000000684	New sap code for PN 220310070	14.11.2016	15.11.2016	BHASKARC
8000000683	New SAP code for MQJG00580	14.11.2016	15.11.2016	BHASKARC
8000000682	New sap code request	11.11.2016	15.11.2016	BHASKARC
8000000681	ESS-leave balance showing internal error	11.11.2016	03.03.2017	RAVINDRANATH
8000000680	New sap code request	11.11.2016	11.11.2016	BHASKARC
8000000679	ITEM CODE CREATION	11.11.2016	19.11.2016	MEENS
8000000678	ITEM CODE CREATION	11.11.2016	19.11.2016	MEENS
8000000677	Error while Editing isolation template	11.11.2016	18.11.2016	SOHAMD
8000000676	VENDOR CODE AS PER ATTACHED DETAIL	10.11.2016	07.12.2016	RAMNARESHB
8000000675	New sap code request	10.11.2016	11.11.2016	BHASKARC
8000000674	CREATE VENDOR MASTER	10.11.2016	05.01.2017	PANKAJD
8000000673	Word editor not opening in SAP	10.11.2016	07.12.2016	NEERAJN
8000000672	T Code-F-90	08.11.2016	07.12.2016	PREMANANDAS
8000000671	F-90 Authorisation for Fixed asset posti	08.11.2016	07.12.2016	RAMNARESHB
8000000670	leave balance showing SAP internal servi	08.11.2016	03.03.2017	SOHAMD
8000000669	service desk login pass- word forgotten	08.11.2016	17.11.2016	SOHAMD
8000000668	Material code	08.11.2016	07.12.2016	PRADIPD
8000000667	Material Code	07.11.2016	28.11.2016	ALOKESHH
8000000666	Tripura Times and Dainik Sambad	05.11.2016	07.12.2016	RAMNARESHB
8000000665	wrong date of joining	05.11.2016	08.11.2016	MEENS
8000000664	Material code required	04.11.2016	07.12.2016	PRADIPD
8000000663	please give authorization	04.11.2016	25.11.2016	SUPVRFIN1
8000000662	CREATE VENDOR MASTER	04.11.2016	07.12.2016	PANKAJD
8000000661	Creation of material code	03.11.2016	07.12.2016	JOYDEEPC
8000000658	Material code	03.11.2016	28.11.2016	ALOKESHH
8000000657	Material Code	02.11.2016	28.11.2016	ALOKESHH
8000000656	authorization required	02.11.2016	07.12.2016	SUPVRFIN1
8000000655	password reset	02.11.2016	29.11.2016	BISWAJITS
8000000654	material code	02.11.2016	29.11.2016	BISWAJITS
<b>Oct'16</b>				
ID	Description	Created On	Last Changed on	Created By

ID	Description	Created On	Last Changed on	Created By
8000000653	CREATE VENDOR MASTER	28.10.2016	23.01.2017	PANKAJD
8000000652	vendor creation	28.10.2016	03.11.2016	SUPVRFIN1
8000000651	Material code required	27.10.2016	07.12.2016	PRADIPD
8000000649	CREATE VENDOR REGISTRATION	27.10.2016	03.11.2016	PANKAJD
8000000648	Creation of Tax Code Delhi VAT@14.5%	27.10.2016	27.10.2016	NEERAJN
8000000647	ADDITION OF VENDOR	27.10.2016	04.11.2016	ARIKP
8000000646	CREATE VENDOR REGISTRATION	27.10.2016	29.11.2016	PANKAJD
8000000645	VENDOR REGISTRATION	26.10.2016	08.02.2017	PANKAJD
8000000644	VENDOR MASTER	26.10.2016	29.11.2016	PANKAJD
8000000643	VENDOR MASTER	26.10.2016	08.02.2017	PANKAJD
8000000642	VENDOR MASTER	26.10.2016	08.02.2017	PANKAJD
8000000641	vendor creation	26.10.2016	26.10.2016	SUPVRFIN1
8000000640	vendor creation	26.10.2016	26.10.2016	SUPVRFIN1
8000000639	vendor creation	26.10.2016	26.10.2016	SUPVRFIN1
8000000638	vendor creation	25.10.2016	03.11.2016	SUPVRFIN1
8000000637	Vendor Code Subir Majumder ANd Teshi Eng	25.10.2016	08.02.2017	RAMNARESHB
8000000636	New sap code request	24.10.2016	10.11.2016	BHASKARC
8000000635	vendor master	24.10.2016	05.01.2017	PANKAJD
8000000634	Ess Error	24.10.2016	03.03.2017	MANIDEEPDP
8000000633	vendor creation	24.10.2016	24.10.2016	SUPVRFIN1
8000000632	Creating Ne Material Code !!	24.10.2016	24.10.2016	DEBNATHP
8000000631	New SAP code request for liner	24.10.2016	24.10.2016	BHASKARC
8000000630	vendor registration	22.10.2016	05.01.2017	CHAMPAP
8000000629	New material code	22.10.2016	24.10.2016	MITANGSHUS
8000000628	Password Reset	22.10.2016	24.10.2016	NARENDRAG
8000000627	Creation of new notification catagory	22.10.2016	20.02.2017	NARENDRAG
8000000626	Vendor Registration	21.10.2016	07.12.2016	MANIDEEPDP
8000000624	Password reset	19.10.2016	07.12.2016	MANIDEEPDP
8000000623	New Storage Location	19.10.2016	07.12.2016	MANIDEEPDP
8000000622	leave updation in SAP	18.10.2016	03.03.2017	CHAMPAP
8000000621	Purchase Orgination	18.10.2016	07.12.2016	MANIDEEPDP
8000000620	Additional Purchase Organisation	18.10.2016	07.12.2016	MANIDEEPDP
8000000619	vendor registration	18.10.2016	07.12.2016	CHAMPAP

ID	Description	Created On	Last Changed on	Created By
8000000618	New SAP code for Oil seal 25 x 47 x 7	17.10.2016	17.10.2016	BHASKARC
8000000617	Revision of sap code 2502541 & 2503589	17.10.2016	18.10.2016	BHASKARC
8000000616	New SAP code request	17.10.2016	17.10.2016	BHASKARC
8000000615	Copy of Material	17.10.2016	07.12.2016	MANIDEEPD
8000000614	New SAP code generation	15.10.2016	07.12.2016	TAPASB
8000000613	Change my department in KRA sheet	15.10.2016	02.03.2017	JAYDEEPD
8000000612	New sap code request	13.10.2016	17.10.2016	BHASKARC
8000000611	Vendor Registration for Customs	13.10.2016	07.12.2016	KARANB
8000000610	New SAP code	13.10.2016	13.10.2016	BHASKARC
8000000609	Creating New Material Code	08.10.2016	12.10.2016	DEBNATHP
8000000608	ESS Sick Leave End Date is not acceting	08.10.2016	07.12.2016	NARENS
8000000607	Creating Master Material Code	08.10.2016	08.10.2016	DEBNATHP
8000000606	T code authorisation	07.10.2016	18.10.2016	SAURABHS
8000000605	New SAP code generation	07.10.2016	07.12.2016	TAPASB
8000000604	Authorisation required	06.10.2016	22.11.2016	SUPVRFIN1
8000000603	New SAP code for the material	05.10.2016	07.12.2016	TAPASB
8000000602	New Materials	05.10.2016	07.12.2016	MANIDEEPD
8000000601	Material Code for GE	04.10.2016	07.12.2016	KARANB
8000000600	Material code	04.10.2016	07.12.2016	PRADIPD
8000000599	Freight & Insurance Charges	04.10.2016	08.02.2017	MANIDEEPD
8000000598	MATERIAL CODE REQUIRED	04.10.2016	29.11.2016	BISWAJITS
8000000597	Unable to Apply Reimbursemen	04.10.2016	03.03.2017	DEBNATHP
8000000596	Vendor Creation	03.10.2016	07.12.2016	MANIDEEPD
8000000595	Vendor code generation for STEAG	03.10.2016	01.12.2016	KARANB
8000000594	Material code creation	01.10.2016	04.10.2016	MITANGSHUS
8000000593	NEW sap code for SPORLAN SQE VLV	01.10.2016	03.10.2016	BHASKARC
<b>Sep'16</b>				
ID	Description	Created On	Last Changed on	Created By
8000000592	NEW Sap code for J33 valve	30.09.2016	01.10.2016	BHASKARC
8000000591	Valuation type missing	30.09.2016	05.01.2017	MANIDEEPD

ID	Description	Created On	Last Changed on	Created By
8000000590	New sap code for old materails	29.09.2016	29.09.2016	BHASKARC
8000000589	PI make sap code for MRPA003965	29.09.2016	29.09.2016	BHASKARC
8000000588	Reset Password of SAP GUI	29.09.2016	05.10.2016	SUNILK
8000000587	not receiving emails from help desk	29.09.2016	05.10.2016	SHIKHAK
8000000586	Purchase organisation	28.09.2016	23.11.2016	MANIDEEPD
8000000585	New code	28.09.2016	29.09.2016	BHASKARC
8000000584	authorization required	28.09.2016	24.10.2016	SUPVRFIN1
8000000583	P&F Not showing in conditions, PO Print	28.09.2016	07.12.2016	NEERAJN
8000000582	New material code	28.09.2016	07.12.2016	TAPASB
8000000581	Vedor Creation	28.09.2016	07.12.2016	MDS
8000000580	osip password unlock	28.09.2016	06.12.2016	SAJJANS
8000000579	New SAP code for MQJG010332	27.09.2016	28.09.2016	BHASKARC
8000000578	Vendor Generation	27.09.2016	28.11.2016	NEERAJN
8000000577	New Material code	27.09.2016	28.09.2016	MITANGSHUS
8000000576	Vendor Registration for Cengrs	27.09.2016	28.11.2016	KARANB
8000000575	new materials	27.09.2016	07.12.2016	MANIDEEPD
8000000574	Vendor code open R S cooling	27.09.2016	28.11.2016	RAMNARESHB
8000000573	vendor registration	26.09.2016	28.11.2016	CHAMPAP
8000000572	Need to change in item description	26.09.2016	26.09.2016	BHASKARC
8000000571	vendor creation	26.09.2016	23.11.2016	MANIDEEPD
8000000570	Vendor Registration	26.09.2016	23.11.2016	CHAMPAP
8000000569	SLOC	26.09.2016	22.11.2016	MANIDEEPD
8000000568	vendor code Of R S Cooling	24.09.2016	23.11.2016	RAMNARESHB
8000000567	Correction Required personal information	23.09.2016	21.03.2017	PRASENJITA
8000000566	Material Master creation	22.09.2016	22.09.2016	PANNAR
8000000565	Vendor Code	22.09.2016	22.11.2016	RAMNARESHB
8000000564	New SAP code	22.09.2016	26.09.2016	BHASKARC
8000000563	vendor creation	20.09.2016	28.09.2016	SUPVRFIN1
8000000562	Password issue of ESS login	20.09.2016	21.10.2016	JYOTIRMOYB
8000000561	EQUIPMENT MASTER DATA	20.09.2016	20.09.2016	BISWAJITS
8000000560	Vendor Creation	20.09.2016	28.09.2016	SUPVRFIN1
8000000559	New code for old materials	20.09.2016	20.09.2016	BHASKARC
8000000558	Salary statement	20.09.2016	12.10.2016	SHIVB

ID	Description	Created On	Last Changed on	Created By
8000000557	Creating New Master Material Code	19.09.2016	29.12.2016	DEBNATHP
8000000555	T code Authorisation	19.09.2016	09.11.2016	SAURABHS
8000000554	material creation	19.09.2016	09.11.2016	MANIDEEPD
8000000553	purchase organisation	19.09.2016	09.11.2016	MANIDEEPD
8000000552	vendor creation	16.09.2016	29.09.2016	MANIDEEPD
8000000551	Email ID updation in vendor Master	15.09.2016	28.09.2016	SUPVRFIN1
8000000550	Vendor creation	15.09.2016	12.10.2016	SUPVRFIN1
8000000549	ESS email not getting	15.09.2016	27.09.2016	SHIVB
8000000548	Creation of Asset in System	15.09.2016	23.09.2016	SUNILK
8000000547	Creation of Vendor in System	15.09.2016	15.09.2016	SUNILK
8000000546	Vendor Registration	14.09.2016	15.09.2016	PANNAR
8000000545	Material code creation	14.09.2016	22.11.2016	JAYDEEPD
8000000544	Creation of material code	13.09.2016	08.11.2016	JOYDEEPC
8000000543	V Code Gati KWE	13.09.2016	19.09.2016	RAMNARESHB
8000000542	SAP R3 password change	13.09.2016	08.11.2016	SHIVB
8000000541	Create vendor code As per the attached	13.09.2016	08.11.2016	RAMNARESHB
8000000540	Create vendor code	13.09.2016	14.09.2016	RAMNARESHB
8000000539	Creation of Material Code	13.09.2016	28.10.2016	JAYDEEPD
8000000538	MM60; MR51 & ZMM0011	13.09.2016	28.09.2016	MUKESHM
8000000537	vendor creation	13.09.2016	13.09.2016	SUPVRFIN1
8000000536	Asset code generation for EPABX	13.09.2016	07.11.2016	KARANB
8000000535	Material code generation for EPABX items	10.09.2016	13.09.2016	KARANB
8000000534	Creation of Material Code	09.09.2016	07.11.2016	JAYDEEPD
8000000533	Change material description	09.09.2016	07.11.2016	KARANB
8000000532	New material code	08.09.2016	25.10.2016	PRADIPD
8000000531	SAP authorisation	08.09.2016	07.11.2016	SAURABHS
8000000530	New Material Code Creation	08.09.2016	28.10.2016	JOYDEEPC
8000000529	authorization to take print of Service	07.09.2016	08.09.2016	CHAMPAP
8000000528	New sap code for EFB Inlet Weldment-88TK	07.09.2016	10.09.2016	BHASKARC
8000000527	Create Material code	07.09.2016	10.09.2016	JAYDEEPD
8000000526	New Password required	07.09.2016	19.09.2016	JAYDEEPD
8000000525	Kindly unlock the SAP Id of ASHUTOSHC	07.09.2016	07.09.2016	NARENS
8000000524	material creation	07.09.2016	04.11.2016	MANIDEEPD

ID	Description	Created On	Last Changed on	Created By
8000000523	Vendor Code Generation	07.09.2016	04.11.2016	NARENS
8000000522	Vendor Code Generation	07.09.2016	05.01.2017	NARENS
8000000521	Required Tender type	07.09.2016	04.11.2016	MANIDEEPDP
8000000520	Material dimension rectification	07.09.2016	07.09.2016	PRADIPD
8000000519	Creating new Master Material Code	06.09.2016	07.09.2016	DEBNATHP
8000000518	Vendor creation	06.09.2016	06.09.2016	MANIDEEPDP
8000000517	vendor creation	06.09.2016	06.09.2016	MANIDEEPDP
8000000516	changing Planer group from safety equip	06.09.2016	15.09.2016	NARENDRAG
8000000515	vendor code	06.09.2016	26.10.2016	CHAMPAP
8000000514	Creating Master Material Code	03.09.2016	07.09.2016	DEBNATHP
8000000513	addition in isolation tamplate	03.09.2016	07.09.2016	NARENDRAG
8000000512	PO print	03.09.2016	14.09.2016	JYOTIRMOYB
8000000511	not being able to close the ticket	03.09.2016	06.09.2016	MEENS
8000000510	Store Location	03.09.2016	07.09.2016	MANIDEEPDP
8000000509	Material code	02.09.2016	26.10.2016	PRADIPD
8000000508	can't access salary slip	02.09.2016	06.09.2016	SHIKHAK
8000000507	creation of new vendor code	02.09.2016	26.10.2016	CHAYANM
8000000506	PO Creation issue	02.09.2016	07.12.2016	MANIDEEPDP
8000000505	Creation of material code	02.09.2016	03.09.2016	MEENS
8000000504	Authorisation required	02.09.2016	07.10.2016	SUPVRFIN1
8000000503	purchase organisation	02.09.2016	07.09.2016	MANIDEEPDP
8000000502	authorization issue	01.09.2016	07.10.2016	SUPVRFIN1
8000000501	vendor creation	01.09.2016	02.09.2016	MANIDEEPDP
8000000500	sevice desk password	01.09.2016	03.09.2016	MEENS
8000000499	vendor code generate	01.09.2016	07.10.2016	CHAMPAP
8000000498	Storage Location	01.09.2016	02.09.2016	MANIDEEPDP
8000000497	vendor registrtion	01.09.2016	04.11.2016	CHAMPAP
<b>Aug'16</b>				
ID	Description	Created On	Last Changed on	Created By
8000000496	Creation of material code	31.08.2016	02.09.2016	MEENS
8000000495	Do not use vendor	31.08.2016	01.09.2016	SUPVRFIN1
8000000494	Vendor Creation	31.08.2016	02.09.2016	MANIDEEPDP
8000000493	addition of tax code	31.08.2016	01.09.2016	SUPVRFIN1
8000000492	Material Creation	31.08.2016	06.10.2016	MANIDEEPDP



ID	Description	Created On	Last Changed on	Created By
8000000491	Material code	31.08.2016	26.10.2016	PRADIPD
8000000490	vendors to be marked as DO NOT USE	31.08.2016	01.09.2016	SUPVRFIN1
8000000489	SAP authoriz of DGM (E&C) to DGM (O&M)	31.08.2016	15.09.2016	NARENDRA
8000000488	material code	30.08.2016	21.10.2016	PRADIPD
8000000487	WITHHOLDING TAX CODE REQUIRE	30.08.2016	25.10.2016	CHAYANM
8000000486	VENDOR CRATION	30.08.2016	06.10.2016	CHAYANM
8000000485	Holiday Travel Reimbursement Scheme	30.08.2016	13.09.2016	NABARUND
8000000484	Material code	30.08.2016	27.09.2016	PRADIPD
8000000483	Require configuration	29.08.2016	25.10.2016	CHAYANM
8000000482	vendor creation	29.08.2016	30.08.2016	SUPVRFIN1
8000000481	Material code	29.08.2016	21.10.2016	PRADIPD
8000000480	problem detected at the time of payment	27.08.2016	24.10.2016	CHAYANM
8000000479	EQUIPMENT DESCRIPTION MODIFICATION	26.08.2016	29.08.2016	BISWAJITS
8000000478	New code for OLD MLCR000070	26.08.2016	26.08.2016	BHASKARC
8000000477	Service request HR	26.08.2016	13.09.2016	RAMNARESHB
8000000476	Create Vendor code As per the attached	26.08.2016	06.10.2016	RAMNARESHB
8000000475	MATERIAL CODE REQUIRED	26.08.2016	26.08.2016	BISWAJITS
8000000474	MATERIAL CODE REQUIRED	26.08.2016	26.08.2016	PRITHVIP
8000000473	Material code required	26.08.2016	02.09.2016	PRADIPD
8000000472	PAN ADKPP5184D vendor No 320140	26.08.2016	27.09.2016	RAMNARESHB
8000000471	Addition of PAN in vendor code 320140	26.08.2016	27.09.2016	RAMNARESHB
8000000470	MATERIAL CODE REQUIRED	26.08.2016	26.08.2016	PRASENJITA
8000000469	MATERIAL CODE REQUIRED	25.08.2016	26.08.2016	BISWAJITS
8000000468	Vendor code creation The Institute	24.08.2016	02.09.2016	RAMNARESHB
8000000467	CSR item procurement	24.08.2016	24.10.2016	ASHUTOSHCH
8000000466	Assign ILAV009392 to IECD sloc	24.08.2016	27.09.2016	MANIDEEDP
8000000465	create storage location	24.08.2016	07.12.2016	MANIDEEDP
8000000464	Issue in Goods issue & inspection	24.08.2016	03.10.2016	MANIDEEDP
8000000463	Service tax issue	24.08.2016	14.09.2016	RAMNARESHB

ID	Description	Created On	Last Changed on	Created By
8000000462	HEALTH CHECK UP ELIGIBILIY AMOUNT IS NOT	23.08.2016	03.03.2017	SMRUTID
8000000461	Cost Centre creation	23.08.2016	20.02.2017	JYOTIRMOYB
8000000460	Vendor code open	23.08.2016	02.09.2016	RAMNARESHB
8000000459	Vendor code open	22.08.2016	02.09.2016	RAMNARESHB
8000000458	employee code wrong	22.08.2016	24.08.2016	SOHAMD
8000000457	Request for Autho. tcode as92	22.08.2016	26.09.2016	SAJJANS
8000000456	Creation of vendor	22.08.2016	26.09.2016	RAMNARESHB
8000000455	Authorization needed	22.08.2016	14.09.2016	SUPVRFIN1
8000000454	authorization wanted	22.08.2016	26.08.2016	SUPVRFIN1
8000000453	create vendor	22.08.2016	26.08.2016	PANKAJD
8000000452	Vendor Registertaion	22.08.2016	26.09.2016	SHIKHAK
8000000451	ME2L	22.08.2016	13.09.2016	MUKESHM
8000000450	Authorization request for T_code ZFI015	22.08.2016	26.08.2016	SAJJANS
8000000449	PAD Lock, Size 50 mm	20.08.2016	26.08.2016	NARENDRAG
8000000448	Password reset	20.08.2016	22.08.2016	JYOTIRMOYB
8000000447	Create material code	19.08.2016	26.08.2016	ALOKESHH
8000000446	Printing Authority of material issue vou	19.08.2016	13.09.2016	NARENDRAG
8000000445	Printing Authority of issuse voucher	19.08.2016	13.09.2016	NARENDRAG
8000000444	Printing Authority of issue voucher	19.08.2016	13.09.2016	NARENDRAG
8000000443	Problems in reimbursement module	19.08.2016	12.10.2016	CHAMPAP
8000000442	Item Code	19.08.2016	26.08.2016	MEENS
8000000441	New code for air filter element- Mellcon	19.08.2016	26.08.2016	BHASKARC
8000000440	Material code	19.08.2016	26.08.2016	PRADIPD
8000000439	Creation Of material code	18.08.2016	06.09.2016	MEENS
8000000438	auto generated confirmation mail	18.08.2016	24.08.2016	CHAYANM
8000000437	creation of master code	18.08.2016	19.08.2016	MEENS
8000000436	Unable to posting FBV0	18.08.2016	26.09.2016	PREMANANDAS
8000000434	Material code	18.08.2016	26.08.2016	PRADIPD
8000000433	Purchase Organisation	18.08.2016	29.08.2016	MANIDEEPD
8000000432	Medical certificate	18.08.2016	21.03.2017	CHAMPAP
8000000431	Leave balance overview	17.08.2016	07.10.2016	CHAMPAP
8000000430	Vendor Creation	17.08.2016	22.08.2016	SUNILK

ID	Description	Created On	Last Changed on	Created By
8000000429	authorized to use transaction MIR7	17.08.2016	26.08.2016	PREMANANDAS
8000000428	material creation	17.08.2016	17.08.2016	MANIDEEPDP
8000000427	Purchase Organisation	17.08.2016	17.08.2016	MANIDEEPDP
8000000426	authorized to use transaction FV70	16.08.2016	16.09.2016	PREMANANDAS
8000000425	authorized to use transaction F-42	16.08.2016	26.08.2016	PREMANANDAS
8000000424	new material creation	16.08.2016	17.08.2016	MANIDEEPDP
8000000423	creation of material code	16.08.2016	19.08.2016	MEENS
8000000422	new vendor creation	16.08.2016	16.08.2016	MANIDEEPDP
8000000421	Purchase Organisation of Amco Soft	16.08.2016	16.08.2016	MANIDEEPDP
8000000420	New code for ELGI Air Compressor, Model:	13.08.2016	16.08.2016	BHASKARC
8000000419	Medical reimbursement Error in ESS	13.08.2016	22.08.2016	JYOTIRMOYB
8000000418	Generation of Material Code in SAP	12.08.2016	26.08.2016	NEERAJN
8000000417	Issue in PO Printout in ME9F	12.08.2016	26.08.2016	NEERAJN
8000000416	Creating New Material Code (Urgent)	12.08.2016	26.08.2016	DEBNATHP
8000000415	Purchase organisation	12.08.2016	16.08.2016	MANIDEEPDP
8000000414	Creation of onetime vendor code	11.08.2016	16.08.2016	MANIDEEPDP
8000000413	VENDOR CREATION (FLOWTECH)	11.08.2016	16.08.2016	MANIDEEPDP
8000000412	Addtion of new isolation condition PTW	11.08.2016	16.08.2016	NARENDRAG
8000000411	Training	11.08.2016	26.08.2016	AJAYD
8000000410	Create vendor	11.08.2016	05.01.2017	RAMNARESHB
8000000409	Create vendor code	11.08.2016	05.01.2017	RAMNARESHB
8000000408	FAGL_FC_VAL AND FBR2	11.08.2016	26.08.2016	SUPVRFIN1
8000000407	Correction in Designation for AFE PCR	11.08.2016	26.08.2016	THAKORP
8000000406	Creation of vendor	11.08.2016	08.02.2017	RAMNARESHB
8000000405	Material Creation V4.0	11.08.2016	11.08.2016	MANIDEEPDP
8000000404	Problem in uploading tour claim	10.08.2016	24.08.2016	JAYANTAC
8000000403	authorization required	10.08.2016	13.09.2016	SUPVRFIN1
8000000402	Prithvi Pal	10.08.2016	26.08.2016	PRITHVIP
8000000401	Unlock of User ID	10.08.2016	26.08.2016	CHAMPAP
8000000400	MATERIAL CODE REQUIRED	09.08.2016	17.08.2016	BISWAJITS

ID	Description	Created On	Last Changed on	Created By
8000000394	MAY VENDOR V1.0	09.08.2016	11.08.2016	MANIDEEPD
8000000393	Creation of Item code	08.08.2016	26.08.2016	JAYDEEPD
8000000392	CREATION OF 2 NOS MATERIALS IN SAP	08.08.2016	09.08.2016	ARIKP
8000000391	New code for reducer socket	08.08.2016	09.08.2016	BHASKARC
8000000383	Authorization to process all Notificatio	06.08.2016	13.09.2016	NARENDRAG
8000000382	Authorization for postpone and deletion	06.08.2016	11.08.2016	NARENDRAG
8000000381	Creation of Material Code	05.08.2016	24.08.2016	MITANGSHUS
8000000372	NEW VENDOR CREATION	05.08.2016	11.08.2016	MANIDEEPD
8000000371	New code for new items	05.08.2016	08.08.2016	BHASKARC
8000000370	New code for old items	03.08.2016	04.08.2016	BHASKARC
8000000369	Create Material Code	03.08.2016	19.08.2016	ALOKESHH
8000000368	MATERIAL CODE REQUIRED	03.08.2016	04.08.2016	BISWAJITS
8000000367	Shift schedule not getting updated	02.08.2016	03.03.2017	SOHAMD
8000000366	New code for Brg. Housing Bracket	02.08.2016	03.08.2016	BHASKARC
8000000365	Change of approving authority	02.08.2016	01.09.2016	CHAMPAP
8000000364	Need to change item description	02.08.2016	02.08.2016	BHASKARC
8000000363	MAY VENDOR CREATION	02.08.2016	11.08.2016	MANIDEEPD
8000000362	Create vendor Master Code	01.08.2016	26.08.2016	MDS
8000000361	Need change in description for 2500339	01.08.2016	01.08.2016	BHASKARC
8000000360	New sap code for OLD Item MQFA002392	01.08.2016	01.08.2016	BHASKARC
8000000359	New code for DOOR LATCH	01.08.2016	01.08.2016	BHASKARC
8000000358	MATERIAL MASTER CREATION	01.08.2016	01.08.2016	MANIDEEPD
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8000000357	ZFI002FB05FB01	30.07.2016	19.08.2016	RAMNARESHB
8000000356	Not able to release work order	30.07.2016	01.08.2016	ALOKESHH
8000000355	New code for jockey pump	29.07.2016	01.08.2016	TAPASB
8000000354	PURCHASE ORGANISATION	29.07.2016	01.08.2016	MANIDEEPD
8000000353	verify the vendor	29.07.2016	01.08.2016	MANIDEEPD
8000000352	New SAP code for material with OLD CODE	28.07.2016	01.08.2016	BHASKARC

ID	Description	Created On	Last Changed on	Created By
8000000351	Unable to login SAP- User ID ashutoshc	28.07.2016	29.07.2016	ASHUTOSHC
8000000350	Change of short & long description	28.07.2016	28.07.2016	BHASKARC
8000000349	Fire Detection System in Main Store	28.07.2016	03.08.2016	SUBHASHJ
8000000348	Material code	27.07.2016	03.08.2016	PRADIPD
8000000347	Material code required	27.07.2016	03.08.2016	PRADIPD
8000000346	Acess of ZFI006	27.07.2016	01.09.2016	RAMNARESHB
8000000345	Creating New Material Code	27.07.2016	27.07.2016	DEBNATHP
8000000344	Indication of Mandatory fields for input	27.07.2016	22.08.2016	JYOTIRMOYB
8000000343	Creation of Material Code in SAP	27.07.2016	28.07.2016	SUNILK
8000000342	New Storage Location	27.07.2016	29.07.2016	MANIDEEPD
8000000341	need authorization	27.07.2016	26.09.2016	SUPVRFIN1
8000000340	Item Code Creation	27.07.2016	03.08.2016	JAYDEEPD
8000000339	Authorization for CL20N, CL02, CT04	26.07.2016	28.07.2016	WIPRO_MM
8000000338	Material code required	23.07.2016	28.07.2016	PRADIPD
8000000337	Material code required	22.07.2016	28.07.2016	PRADIPD
8000000336	Leave Request approved Mail.	22.07.2016	16.08.2016	PANNAR
8000000335	MATERIAL CODE REQUIRED	22.07.2016	23.07.2016	BISWAJITS
8000000334	Compensatory Off	22.07.2016	16.09.2016	CHAMPAP
8000000333	MATERIAL CODE REQUIRED	22.07.2016	22.07.2016	BISWAJITS
8000000332	NEW VENDOR CREATION	22.07.2016	04.08.2016	MANIDEEPD
8000000331	Material Code required	22.07.2016	25.07.2016	PRADIPD
8000000330	Problem in Shift Rota	22.07.2016	03.03.2017	CHAMPAP
8000000329	Material code	21.07.2016	22.07.2016	PRASENJITA
8000000328	vendor creations	21.07.2016	01.08.2016	MANIDEEPD
8000000327	Material code required	21.07.2016	25.07.2016	PRADIPD
8000000326	Error in PO printout	20.07.2016	07.12.2016	NETIS
8000000325	Creating New Material Code	20.07.2016	20.07.2016	DEBNATHP
8000000324	MATERIAL CODE REQUIRED	20.07.2016	20.07.2016	BISWAJITS
8000000323	Processing of PO	20.07.2016	05.01.2017	CHAMPAP
8000000322	ESS username	20.07.2016	28.07.2016	CHAMPAP
8000000321	leave record doesnot show in R3	20.07.2016	13.09.2016	CHAMPAP
8000000320	New sap code for old materails	19.07.2016	22.07.2016	BHASKARC

ID	Description	Created On	Last Changed on	Created By
8000000319	New sap code for Fluorescent Tape	19.07.2016	19.07.2016	BHASKARC
8000000318	Material code generate	19.07.2016	25.07.2016	CHAMPAP
8000000317	MATERIAL CODE REQUIRED	19.07.2016	19.07.2016	BISWAJITS
8000000316	Need to change description for 2500065	18.07.2016	19.07.2016	BHASKARC
8000000315	Medical Equipment for Medical Center	18.07.2016	24.08.2016	KARANB
8000000314	GL Diplay	16.07.2016	25.07.2016	PREMANANDAS
8000000313	Date not indicated in PR.	16.07.2016	24.08.2016	PANNAR
8000000312	TEXT massage to be corrected	16.07.2016	12.10.2016	CHAMPAP
8000000311	New code for Forged Brass Ball Valve	16.07.2016	18.07.2016	BHASKARC
8000000310	Zebra Retro Reflective Tape Y & B	15.07.2016	20.07.2016	NARENDRAG
8000000309	Retro Reflective Tape Yellow	15.07.2016	20.07.2016	NARENDRAG
8000000308	Retro Reflective Tape Red	15.07.2016	20.07.2016	NARENDRAG
8000000307	Authorization for generae code	15.07.2016	15.07.2016	CHAMPAP
8000000306	Equipment identification tags metalPlas	15.07.2016	15.07.2016	NARENDRAG
8000000305	Process for aproval PR less than 10000-	14.07.2016	16.07.2016	PANNAR
8000000304	Storage Locations	14.07.2016	14.07.2016	MANIDEEPD
8000000303	New sap code for 25 mm gate & glove vlv	13.07.2016	14.07.2016	BHASKARC
8000000302	MM Template_HP Carepack	13.07.2016	14.07.2016	PANNAR
8000000301	authorisation required	12.07.2016	13.09.2016	SUPVRFIN1
8000000300	Authorizations provided for inspection	11.07.2016	11.07.2016	HELP_DESK
8000000299	Create item - Apple iPad	11.07.2016	20.07.2016	MAYANKS
8000000298	HP 3545 Deskjet printer_MM_Template	11.07.2016	13.07.2016	PANNAR
8000000297	new vendor creation	09.07.2016	11.07.2016	PRITHVIP
8000000296	Train booked by Company issue	09.07.2016	16.09.2016	NABARUND
8000000295	Stock level updataion	08.07.2016	11.07.2016	BHASKARC
8000000294	New code for 'Security barricade'	08.07.2016	11.07.2016	BHASKARC
8000000293	vendor creation new(2)	05.07.2016	16.08.2016	MANIDEEPD
8000000292	New code (Shaft sealing ring , PN52).	05.07.2016	07.07.2016	BHASKARC

ID	Description	Created On	Last Changed on	Created By
8000000291	Reg :: Creating New Material Code	05.07.2016	05.07.2016	DEBNATHP
8000000290	Modification in SR 8000000273	05.07.2016	14.07.2016	SUNILK
8000000289	creation of vendor	05.07.2016	14.07.2016	SUPVRFIN1
8000000288	Designation Error in PR-Approval	05.07.2016	03.08.2016	JYOTIRMOYB
8000000287	ESS is not opening	05.07.2016	21.07.2016	CHAMPAP
8000000286	MATERIAL CODE REQUIRED	05.07.2016	09.07.2016	BISWAJITS
8000000285	Creation of Material Code	05.07.2016	14.07.2016	JAYDEEPD
8000000284	Trip Approval status not showing	04.07.2016	03.03.2017	SHIVB
8000000283	vendor master creation	04.07.2016	08.07.2016	RAMNARESHB
8000000282	VENDOR CREATION	04.07.2016	04.07.2016	SUPVRFIN1
8000000281	Material code required	04.07.2016	08.07.2016	PRADIPD
8000000280	Role Authorization for PO Printout	01.07.2016	01.07.2016	HELP_DESK
8000000279	Revise of item description (2500299)	01.07.2016	01.07.2016	BHASKARC
8000000278	Creation of Material Code	01.07.2016	08.07.2016	JAYDEEPD
8000000277	Plant maintenance access required	01.07.2016	22.08.2016	PRASENJITA
8000000276	E&C purchase group required	01.07.2016	24.08.2016	PRASENJITA
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8000000275	Material code required	30.06.2016	08.07.2016	PRADIPD
8000000274	material creation	30.06.2016	20.07.2016	MANIDEEPD
8000000273	Creation of Vendor in MM	30.06.2016	13.07.2016	SUNILK
8000000272	addition of vendor and material	30.06.2016	13.07.2016	JAYANTAC
8000000271	MM_Template_HP_4430s_top&base_cover	30.06.2016	04.07.2016	PANNAR
8000000270	Generte material code	30.06.2016	13.07.2016	CHAMPAP
8000000269	Miscellaneous vendor required	29.06.2016	16.08.2016	MANIDEEPD
8000000268	MATERIAL CODE REQUIRED	29.06.2016	05.07.2016	BISWAJITS
8000000267	MATERIAL DESCRIPTION CORRECTION REQUIRED	29.06.2016	29.06.2016	PRASENJITA
8000000266	MATERIAL DESCRIPTION CORRECTION REQUIRED	29.06.2016	04.07.2016	PRASENJITA
8000000265	MATERIAL CODE REQUIRED	28.06.2016	05.07.2016	BISWAJITS
8000000264	ESS leave calculation for shift people	28.06.2016	14.07.2016	NARENDRAG

ID	Description	Created On	Last Changed on	Created By
8000000263	Material Creation required	28.06.2016	14.07.2016	MANIDDEPD
8000000262	Material Creation	28.06.2016	08.02.2017	WIPRO_MM1
8000000261	Vendor Master Creation	28.06.2016	24.08.2016	PREMANANDAS
8000000260	new vendor creation	28.06.2016	16.08.2016	MANIDDEPD
8000000259	VENDOR CREATION	28.06.2016	30.06.2016	SUPVRFIN1
8000000258	VENDOR CREATION	28.06.2016	30.06.2016	SUPVRFIN1
8000000257	MATERIAL CODE REQUIRED	28.06.2016	05.07.2016	BISWAJITS
8000000256	MATERIAL CODE CREATION	27.06.2016	13.07.2016	MEENS
8000000255	Material Creation	27.06.2016	07.07.2016	BISWAJITB
8000000254	vendor creation	27.06.2016	16.08.2016	MANIDDEPD
8000000253	PR remarks	27.06.2016	22.08.2016	SHIVB
8000000252	Creation of materials	27.06.2016	07.07.2016	MANIDDEPD
8000000251	New code for OLD material no. MLAC010019	27.06.2016	05.07.2016	BHASKARC
8000000250	forgot password	27.06.2016	01.07.2016	PLNTMGR
8000000249	Material Code Creation	27.06.2016	07.07.2016	JAYDEEPP
8000000248	Material code	27.06.2016	13.07.2016	CHAMPAP
8000000247	Material creation required	27.06.2016	14.07.2016	WIPRO_MM1
8000000246	AUTHORIZATION FOR MRKO	27.06.2016	14.07.2016	JAYANTAC
8000000245	addition of vendor and material	27.06.2016	13.07.2016	JAYANTAC
8000000244	ME5F authorization missing	25.06.2016	20.07.2016	MANIDDEPD
8000000243	create vendor for PMAT	25.06.2016	08.02.2017	PANKAJD
8000000242	Miscellaneous Vendor for PO	25.06.2016	08.02.2017	PANKAJD
8000000241	CREATE VENDOR FOR PMAT	25.06.2016	30.08.2016	PANKAJD
8000000240	SIV Modification Issue	25.06.2016	14.07.2016	MANIDDEPD
8000000239	Material Code creation for Medical Centr	24.06.2016	07.07.2016	KARANB
8000000238	Creating New Material Code	24.06.2016	24.06.2016	DEBNATHP
8000000237	Create Material Code	24.06.2016	24.06.2016	ALOKESHH
8000000236	creation of material code	23.06.2016	30.06.2016	TAPASHK
8000000235	Creation of material codr	22.06.2016	22.06.2016	TAPASHK
8000000234	Request to extend the character length.	22.06.2016	22.08.2016	MANIDDEPD
8000000233	New code	22.06.2016	22.06.2016	BHASKARC
8000000232	MATERIAL CODE REQUIRED	21.06.2016	22.06.2016	BISWAJITS
8000000231	vendor creation in vendor master	21.06.2016	22.06.2016	SUPVRFIN1
8000000230	please give authorization for f-31	21.06.2016	23.06.2016	SUPVRFIN1



ID	Description	Created On	Last Changed on	Created By
8000000229	New code for old material MGSP001951	21.06.2016	30.06.2016	BHASKARC
8000000228	Material code	20.06.2016	07.07.2016	PRADIPD
8000000227	Create civil group for making order	20.06.2016	24.06.2016	BISWAJITB
8000000226	VENDOR TEMPLATE_HCL SERVICES LTD	20.06.2016	21.06.2016	PANNAR
8000000225	Printer Cartridge MM template	18.06.2016	04.07.2016	PANNAR
8000000224	UNABLE TO TAKE PR PRINT OUT	18.06.2016	24.06.2016	ASHUTOSHC
8000000223	Material Code Generation	17.06.2016	30.06.2016	NARENDRAG
8000000222	authorization of S_ALR_87013612	17.06.2016	28.06.2016	MUKESHM
8000000221	Uploading of New Equipment (GBC TCI)	17.06.2016	14.07.2016	SOUBHIKC
8000000220	Reset password for Quality server 210	17.06.2016	17.06.2016	JAYANTAC
8000000219	Trip country INtrip region do not exist	16.06.2016	04.07.2016	CHAMPAP
8000000218	Relating to PO	16.06.2016	03.08.2016	CHAMPAP
8000000217	Mechanical material creation	16.06.2016	30.06.2016	MANIDEEPD
8000000216	authorization required for T Code MN81L	16.06.2016	28.06.2016	SUPVRFIN1
8000000215	Material creation	16.06.2016	07.07.2016	BISWAJITB
8000000214	ITEM CODE REQUIRED	16.06.2016	20.06.2016	BISWAJITS
8000000213	PO Printout issue	16.06.2016	07.07.2016	PANKAJD
8000000212	service rate 6%	16.06.2016	16.06.2016	SHIKHAK
8000000211	Standard Terms & Conditions PO & WO	16.06.2016	07.07.2016	PANKAJD
8000000210	Material Code generate	16.06.2016	07.07.2016	CHAMPAP
8000000209	Change of item description (2500138)	16.06.2016	17.06.2016	BHASKARC
8000000208	Material creation	15.06.2016	25.06.2016	MANIDEEPD
8000000207	Create Material	15.06.2016	25.06.2016	PANKAJD
8000000206	Missing Authorisation	15.06.2016	13.07.2016	ASHUTOSHC
8000000205	CREATION OF NEW MATERIALS	15.06.2016	21.06.2016	SUBHASHJ
8000000204	Material code	15.06.2016	07.07.2016	PRADIPD
8000000203	vendor creation	15.06.2016	16.06.2016	SUPVRFIN1
8000000202	Issue of Approval on the Travel Request	15.06.2016	30.06.2016	NABARUND
8000000201	The word "SIMULATION" in Expense Report	15.06.2016	21.06.2016	NABARUND

ID	Description	Created On	Last Changed on	Created By
8000000200	Service Tax rate of 6%	14.06.2016	17.06.2016	SHIKHAK
8000000199	Authorisation	14.06.2016	20.06.2016	MGRONI
8000000198	New code for expansion valve & etc	14.06.2016	14.06.2016	BHASKARC
8000000197	Need authorization of PR05,PRFI,PRRW.	14.06.2016	15.06.2016	SUPVRFIN1
8000000196	New material code	14.06.2016	30.06.2016	PRADIPD
8000000195	Create a material code	14.06.2016	21.06.2016	MITANGSHUS
8000000194	Change in item description (2501041)	14.06.2016	14.06.2016	BHASKARC
8000000193	MATERIAL CODE REQUIRED	13.06.2016	16.06.2016	BISWAJITS
8000000192	Master Data Creater authrization	13.06.2016	28.06.2016	NARENDRAG
8000000191	Tax not available	13.06.2016	16.06.2016	PANKAJD
8000000190	correction of vendor address	13.06.2016	28.06.2016	PANKAJD
8000000189	material code generate	13.06.2016	28.06.2016	CHAMPAP
8000000188	Forget password	13.06.2016	14.06.2016	PANNAR
8000000187	Create material code	13.06.2016	28.06.2016	PRASENJITA
8000000186	vendor master creation	13.06.2016	14.06.2016	SUPVRFIN1
8000000185	Mandatory requirement for " reported b	10.06.2016	24.06.2016	SUSHILK
8000000184	Material code generation	10.06.2016	13.06.2016	NARENDRAG
8000000183	Vendor Master Creation	10.06.2016	28.06.2016	PREMANANDAS
8000000182	Mandatory requirement for " reported by"	10.06.2016	15.06.2016	SUSHILK
8000000181	ESS second level authorization	10.06.2016	28.06.2016	NARENDRAG
8000000180	Issue Voucher print authority for SOIPL	10.06.2016	22.08.2016	NARENDRAG
8000000179	SAP Civil issue for order creation	10.06.2016	24.06.2016	NARENDRAG
8000000178	AUTHORISATION FOR SERVICE TAX CODE	10.06.2016	20.06.2016	SUPVRFIN1
8000000177	Need Authorization for SIV and SRV print	10.06.2016	21.06.2016	MEENS
8000000176	New material code required	10.06.2016	28.06.2016	TAPASB
8000000175	Justify of text	09.06.2016	14.07.2016	BHASKARC
8000000174	New material code for old code MSGA00025	09.06.2016	10.06.2016	BHASKARC
8000000173	Request to activate SIV Printing Option	09.06.2016	24.06.2016	SMRUTID
8000000172	Vendor Master Creation	09.06.2016	03.08.2016	PANKAJD
8000000171	Training Purpose	09.06.2016	09.06.2016	ENDUSER1

ID	Description	Created On	Last Changed on	Created By
8000000170	MATERIAL CODE REQUIRED	09.06.2016	09.06.2016	BISWAJITS
8000000169	Travel Management authorization	09.06.2016	05.07.2016	SAURABHS
8000000167	password reset	08.06.2016	13.06.2016	PANKAJD
8000000157	Creation of Vendor Master Data	08.06.2016	30.06.2016	MANIDEEPDP
8000000156	MATERIAL CODE REQUIRED	08.06.2016	08.06.2016	BISWAJITS
8000000155	missing authorizations	07.06.2016	14.06.2016	SUBHASHJ
8000000154	Reset of Prod Password	07.06.2016	08.06.2016	WIPRO_PM1
8000000153	missing authorization LP01	07.06.2016	14.06.2016	SHIVB
8000000150	option of dashboard	07.06.2016	24.06.2016	MANIDEEPDP
8000000149	Capex or Opex Materials	07.06.2016	16.06.2016	MANIDEEPDP
8000000148	Vendor Master data creation	07.06.2016	07.07.2016	PREMANANDAS
8000000147	authorization of me54n	06.06.2016	14.06.2016	SUPVRFIN1
8000000146	Expense Report Tour Claim	06.06.2016	24.06.2016	SHIVB
8000000145	missing authorization	06.06.2016	07.06.2016	SHIVB
8000000144	Vendor Creation-LABANYA PODDAR	06.06.2016	07.07.2016	PREMANANDAS
8000000143	PROD password reset	06.06.2016	08.06.2016	SHIVB
8000000142	about sick leave	04.06.2016	07.06.2016	SUBHASHJ
8000000141	Change my Team & Leave Processor in ESS	04.06.2016	24.06.2016	JAYDEEPPD
8000000140	Duplicated material	04.06.2016	16.06.2016	MANIDEEPDP
8000000139	MATERIAL CODE REQUIRED	04.06.2016	06.06.2016	BISWAJITS
8000000138	Password to be reset for user ID- shivb	04.06.2016	08.06.2016	ASHUTOSHC
8000000136	authorization missing	04.06.2016	20.06.2016	JAYANTAC
8000000135	ABAP	04.06.2016	06.06.2016	ENDUSER1
8000000133	Missing Autorisation	04.06.2016	14.06.2016	ASHUTOSHC
8000000131	Creation of Material Code	04.06.2016	06.06.2016	ALOKESHH
8000000130	New material code	03.06.2016	10.06.2016	TAPASB
8000000125	TAX code not mentioned in vendor master	03.06.2016	06.06.2016	SUPVRFIN1
8000000122	Back dated AFEs	03.06.2016	24.06.2016	ASHUTOSHC
8000000121	Creation of master data	03.06.2016	04.06.2016	MEENS
8000000115	Leave request processor in ESS is incorr	01.06.2016	06.06.2016	ARIKP
8000000113	vendor master creation	01.06.2016	06.06.2016	SUPVRFIN1
8000000112	New material code	01.06.2016	06.06.2016	TAPASB
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ID	Description	Created On	Last Changed on	Created By
8000000111	New Material Code Creation	31.05.2016	06.06.2016	DEBNATHP
8000000105	Creation of code no fro new material	31.05.2016	06.06.2016	TAPASHK
8000000101	HR Travel- Expense receipt not uploading	30.05.2016	06.06.2016	SMRUTID
8000000097	Authorization for FI01 to ShikhaPrithvi	30.05.2016	01.06.2016	WIPRO_FI
8000000096	creation of new material code	30.05.2016	06.06.2016	TAPASHK
8000000095	New Material codes to be created	30.05.2016	06.06.2016	MANIDEEP
8000000094	SIV & SRV print authorisation for O&M	28.05.2016	06.06.2016	WIPRO_PM
8000000092	Material Item Code	28.05.2016	06.06.2016	JAYDEEP
8000000088	New material code	27.05.2016	06.06.2016	TAPASB
8000000087	Spelling mistake	26.05.2016	02.06.2016	BHASKARC
8000000085	New Material code	26.05.2016	06.06.2016	TAPASB
8000000082	Employee Code wrongly mentioned in ESS	24.05.2016	26.05.2016	NABARUND
8000000081	New Material Code Creation	24.05.2016	06.06.2016	DEBNATHP
8000000080	Creation of item code	23.05.2016	06.06.2016	TAPASHK
8000000079	No autorisation for SIV print (ZMM0005)	23.05.2016	06.06.2016	TAPASHK
8000000078	Resetting of password	23.05.2016	24.05.2016	MGRELECT
8000000076	training	20.05.2016	23.05.2016	AKSHAYM
8000000075	Spelling mistake	20.05.2016	26.05.2016	BHASKARC
8000000065	kum	20.05.2016	23.05.2016	BISWAJITS
8000000064	cf	20.05.2016	23.05.2016	BISWAJITS
8000000062	password problem	20.05.2016	02.06.2016	TAPASB
8000000061	Password locked	20.05.2016	23.05.2016	BHASKARC
8000000060	twse	20.05.2016	23.05.2016	TAPASHK
8000000059	password lock	20.05.2016	23.05.2016	BISWAJITS
8000000058	huhzc	20.05.2016	23.05.2016	JAYDEEP
8000000057	password lock	20.05.2016	02.06.2016	DEBNATHP
8000000056	login	18.05.2016	23.05.2016	THAKORP
8000000052	test 13.05.2016	13.05.2016	23.05.2016	WIPRO_BASIS
8000000051	System slow test	13.05.2016	23.05.2016	WIPRO_BASIS