

ONGC TRIPURA POWER COMPANY LIMITED

CONTRACT

FOR

FACILITY MANAGEMENT SERVICE

AT

OTPC TOWNSHIP

KHILPARA, GOMATI DISTRICT, TRIPURA

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OTPC

CONTRACT FOR FACILITY MANAGEMENT SERVICE AT OTPC TOWNSHIP, KHILPARA, TRIPURA

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CONTRACT FOR FACILITY MANAGEMENT SERVICE AT OTPC TOWNSHIP, KHILPARA

This contract for facility management service at OTPC Township, Khilpara, Gomati district in Tripura ("**Contract**") is signed on the [•] day of [•], by and between:

ONGC Tripura Power Company Limited, a public limited company incorporated under the Indian Companies Act, 1956 and having its registered office at ONGC Tripura Power Company Limited, Udaipur-Kakraban Road, Palatana P.O., District Gomati, Tripura – 799105 (India) (herein after referred as "**OTPC**" or "**Owner**" which expression shall include its successors and permitted assigns);

AND

 $[\bullet]$, a company incorporated under the laws of $[\bullet]$, having its registered office at $[\bullet]$ (hereinafter referred to as (the "**Contractor**" which expression shall include its successors and permitted assigns).

[Note: Details of the Successful bidder to be inserted.]

The Owner and the Contractor are hereinafter referred to individually as a "**Party**" and collectively as the "**Parties**".

WHEREAS:

- 1. The Owner is owning, operating and maintaining a 2 x 363.3 MW combined cycle power plant at Palatana, which is about 60 (sixty) km from capital city Agartala in the State of Tripura. The Owner has a residential township for its staff and associates at Khilpara in Gomati District, Tripura which is about 5 km from Palatana Plant and 4 km from nearest town of Udaipur, Tripura.
- The Owner, based on a transparent bidding process, has selected the Contractor as the successful bidder for performing the Services (as defined hereinafter) required for Facility Management Service at OTPC Township, Khilpara, Gomati District, Tripura (the "Project").
- 3. The Contractor represents that it has the necessary specialized knowledge, expertise and infrastructure for providing Services and to perform its obligations under this Contract.
- 4. The Owner desires to engage the Contractor to provide the Services in accordance with the terms and conditions specified in this Contract.
- 5. The Contractor is willing and has agreed to provide the Services in accordance with the terms and conditions specified in this Contract.
- 6. The Owner and the Contractor desire to enter into this Contract pursuant to which the Contractor shall perform, and the Owner shall engage the Contractor for the performance of the Services, pursuant to the terms and conditions herein set forth.



NOW, THEREFORE, IN CONSIDERATION OF THE MUTUAL COVENANTS HEREIN SET FORTH, THE PARTIES AGREE AS FOLLOWS:

1.0 **DEFINITION AND INTERPRETATION**

When used in this Contract, the following terms shall have the meanings specified in this Clause 1.0:

- 1.1 **"Abandonment**" means the substantial cessation of the performance of the Services for a continuous period of 7 (seven) days and which cessation is not excused under this Contract.
- 1.2 **"Acceptable Bank**" means a bank listed in Annexure-6 (List of Acceptable Banks).
- 1.3 "Affiliate" means, with respect to a Person, any entity which directly or indirectly:
 - (i) owns or Controls such Person;
 - (ii) is owned or Controlled by such Person; or
 - (iii) is under common ownership or Control with such Person.
- 1.4 **"Applicable Law**" means the substantive or procedural laws of India, whether now or hereafter in effect, including all legislations, acts, rules, regulations, notifications, laws, statutes, awards, orders, decrees, judgments, injunctions, ordinances, codes, requirements, Permits, licenses, Directives, approvals, instructions, standards of any Government Agency, having the force of law.
- 1.5 **"Arbitral Award**" shall have the meaning ascribed to it in Clause 43.3.4.
- 1.6 **"Arbitration Act**" shall have the meaning ascribed to it in Clause 43.3.1.
- 1.7 **"Bankruptcy Event**" means commencement, whether voluntarily or involuntarily, of any proceedings relating to the rescheduling of obligations, bankruptcy, re-organization, insolvency or judicial liquidation or any other similar proceedings.
- 1.8 **"Change in Law Request Date"** shall have the meaning ascribed to it in Clause 44.2.
- 1.9 **"Claim"** shall have the meaning ascribed to it in Clause 27.1.
- 1.10 **"Coercive Practice**" means impairing or harming, or threatening to impair or harm, directly or indirectly, any Person or property to influence any Person's participation or action in relation to negotiation or performance of this Contract.
- 1.11 **"Completion of Services"** shall have the meaning ascribed to it in Clause 9.2.
- 1.12 **"Confidential Information**" shall have the meaning ascribed to it in Clause 47.1.
- 1.13 **"Contract Price**" shall have the meaning ascribed to it in Clause 6.1.1.



- 1.14 **"Contractor Indemnified Parties**" shall have the meaning ascribed to it in Clause 12.2.1.
- 1.15 **"Contractor Staff**" means each individual and collectively the Contractor's employees, labour (skilled, semi-skilled and unskilled), Subcontractors, and their respective employees, contractors (of the Subcontractors), officers, licensees, invitees, agents and representatives, dedicated for the performance of the Services and working at the Site, and any other personnel notified to the Owner by the Contractor as the Contractor's personnel.
- 1.16 "**Contractor's Event of Default**" shall have the meaning ascribed to it in Clause 41.1.1.
- 1.17 "Corrupt Practice" means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any Person connected with the negotiation, signing or performance of this Contract (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Owner who is or has been associated or dealt in any manner, directly or indirectly with the negotiation, signing or performance of this Contract or has dealt with matters concerning this Contract or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the Effective Date such official resigns or retires from or otherwise ceases to be in the service of the Owner, shall be deemed to constitute influencing the actions of a Person connected with the negotiation, signing or performance of this Contract); or (ii) engaging in any manner whatsoever, whether during the negotiation of this Contract or after the execution of this Contract, as the case may be, any Person in respect of any matter relating to the Project or this Contract, who at any time has been or is a legal, financial or technical adviser of the Owner in relation to any matter concerning the Project.
- 1.18 **"Cost of Completion"** shall have the meaning ascribed to it in Clause 41.5.1.
- 1.19 "**Directive**" means any directive issued by a Government Agency.
- 1.20 -DELETED-
- 1.21 "Effective Date" means the date of Letter of Award.
- 1.22 **"Emergency Event**" means a sudden and unexpected event or circumstance which has caused or reasonably threatens to cause (i) serious bodily injury to any personnel employed at the Site or any other Persons at or in the vicinity of the Site; (ii) serious physical damage to the Facility or other material or property located at or in the vicinity of the Site; (iii) a work stoppage or other serious labour disturbance at the Site; (iv) imposition of fines or other penalties or sanctions under any Applicable Law, which fines, penalties or sanctions would be likely to affect seriously the ability of Owner or the Contractor to perform any of its or their obligations under this Contract; or (v) an occurrence of any accident materially impacting on the environment.
- 1.23 **"Facility"** or **"Facilities"** means entire residential and non-residential area available for Facility Management in OTPC Township, Khilpara.
- 1.24 **"Force Majeure**" shall have the meaning ascribed to it in Clause 19.1.



- 1.25 **"Fraudulent Practice**" means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation.
- 1.26 -DELETED-
- 1.27 **"Government Agency**" means any local, State Government in India or the Government of India or any national authority, inspectorate, ministry, department, instrumentality or agency thereof or any corporation (to the extent acting in a legislative, judicial or administrative capacity and not as a contracting party with the Owner) or commission under the direct or indirect control of such local or State Government or the Government of India or any political subdivision thereof or any court, tribunal, judicial body, quasi judicial authority or statutory Person (whether autonomous or not) of the Republic of India which has jurisdiction over the Parties to, or the subject matter of, this Contract or any of the Project Agreements, and this definition includes, for the avoidance of doubt, any authority that may affect the Owner's or the Contractor's ability to perform any or all of its or their obligations under this Contract or any authority that gives consents or permits (including Permits) within India.
- 1.28 "**Governmental Authorizations**" means all approvals, authorizations, permits, licenses, consents, clearances, etc., received or required to be received from Government Agency for the Facility.
- 1.29 **"Hazardous Material**" means (i) "hazardous materials", "hazardous substances", "toxic substances" or "contaminants" as those terms are defined under any Environmental Law, or any other Applicable Laws, (ii) petroleum and petroleum products, including crude oil and any fractions thereof, (iii) any other hazardous, radioactive, toxic or noxious substance, material, pollutant or solid, liquid or gaseous waste, and (iv) any substance that, whether by its nature or its use, is subject to regulation under any Applicable Law or with respect to which any applicable Environmental Law or any Government Agency requires environmental investigation, monitoring or remediation.
- 1.30 **"HES Policy**" means the health, environment and safety policy of the Owner.
- 1.31 -DELETED-
- 1.32 **"Taxes**" shall have the meaning ascribed to it in Clause 8.1.
- 1.33 **"INR**" or **"Rs**" or **"Indian Rupees**" means the legal currency of the Republic of India.
- 1.34 "Lenders" means any and all lenders and institutions providing credit, including interim and long-term financing (including any leveraged lease or any other refinancing thereof) in respect of the development, design, engineering, construction, and operation of the Plant including Facility, and their respective successors and assigns, including any trustee, agent or designee acting on their behalf.
- 1.35 "Letter of Award" or "LOA" means the letter dated [•] issued by the Owner in favour of the Contractor.
- 1.36 "Losses" means any and all liabilities, losses, damages, claims, costs, obligations, charges, demands, cause of action and expenses (including



reasonable attorneys' fees) of whatsoever kind or nature and it does not include indirect and consequential losses.

- 1.37 **"Obstructive Practice**" means and includes (i) deliberately destroying, falsifying, altering, or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an Owner's investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or (ii) acts intended to materially impede the exercise of the Owner's inspection and verification rights provided for under this Contract.
- 1.38 **"Owner Indemnified Parties**" shall have the meaning ascribed to it in Clause 12.1.1.
- 1.39 **"Owner's Staff**" means employees of the Owner employed by the Owner for the operation and maintenance of the Facility.
- 1.40 **"Performance Bank Guarantee"** shall have the meaning ascribed to it in Clause 22.1.
- 1.41 **"Person**" means, unless specified otherwise, a natural person, corporation, society, partnership, joint venture, unincorporated association or other entity.
- 1.42 **"Plant"** means 2 x 363.3 MW gas based combined cycle power plant at Palatana, Tripura.
- 1.43 **"Project**" shall have the meaning ascribed to it in Recital 2.
- 1.44 **"Project Manager"** means the project manager appointed by the Owner pursuant to Clause 5.2.1.
- 1.45 -DELETED-
- 1.46 **"Punch List**" means the list generated during joint inspection of Services by the Owner and the Contractor at the closing stages of completion of Contracts setting out the balance list of works to be fulfilled by the Contractor to fully meet their obligations under this Contract.
- 1.47 "Services" shall have the meaning ascribed to it in Clause 3.1.
- 1.48 "**Site**" means OTPC Township, Khilpara, Gomati District, Tripura where Facility Management Service is to be provided as shown in Annexure-7 (Plot Plan).
- 1.49 **"Staffing Plan**" means the staffing plan to be adopted by the Contractor for the performance of Services and as set out in Annexure-1 (Staffing Plan).
- 1.50 **"Subcontract**" means any contract entered into by the Contractor or its subcontractor with a third party for carrying out any of the responsibilities or obligations of the Contractor under this Contract.
- 1.51 **"Subcontractor**" means any Person carrying out any of the responsibilities or obligations of the Contractor under this Contract under or pursuant to a Subcontract.



- 1.52 "**Subsidiary**" shall have the meaning ascribed to it in Section 4 of the Companies Act, 1956.
- 1.53 **"Technical Specifications**" means the specifications for performing the Services and obligations under this Contract and as set out in Annexure-3 (Technical Specifications and Bill of Quantity (BoQ)).
- 1.54 **"Term**" shall have the meaning ascribed to it in Clause 4.1.1.
- 1.55 **"Termination Date**" means the date upon which termination pursuant to Clause 41.4.1 takes effect.
- 1.56 "**Time for Completion**" or **"Completion of Services**" shall have the meaning ascribed to it in Clause 9.2.
- 1.57 "Willful Misconduct" means, with respect to any Party or Person an intentional or reckless, disregard by such Party or Person, of Applicable Law, any common duty of care, any provision of this Contract, any other document prepared pursuant to this Contract or of Prudent Utility Practice, and relating to the performance by such Party of its obligations there under, but shall not include any error of judgment or mistake made in good faith.

1.58 **Rules of Interpretation**

In the interpretation of this Contract, unless the context otherwise requires:

- 1.58.1 the singular includes the plural and vice versa and in particular (but without limiting the generality of the foregoing) any word or expression defined in the singular has the corresponding meaning used in the plural and vice versa;
- 1.58.2 a reference to any gender includes the other genders;
- 1.58.3 a reference to a Clause, Article, Annexure or Recital is a reference to a Clause, Article, Annexure or Recital in this Contract;
- 1.58.4 the Annexures to this Contract form part of this Contract and will be of full force and effect as though they were expressly set out in the body of this Contract. The provisions of this Contract and the Annexures hereto shall be interpreted harmoniously and only if the provisions of this Contract cannot be interpreted harmoniously with the Annexures or *vice-versa* on account of inconsistencies or ambiguities then the provisions of this Contract shall prevail over the Annexures;
- 1.58.5 in case of any discrepancy between words and figures, the words shall prevail over the figures;
- 1.58.6 a reference to a statute shall be construed as including all statutory provisions consolidating, amending, modifying, supplementing or replacing the statute referred to;
- 1.58.7 a reference to "writing" includes printing, typing, lithography and other means of reproducing words in a visible form;
- 1.58.8 any date of any period set forth in this Contract shall be such date or period as may be adjusted pursuant to the terms and conditions of this Contract;



- 1.58.9 titles or captions of Clauses or Articles contained in this Contract are inserted as a matter of convenience only, and in no way define, limit, extend, describe or otherwise affect the interpretation, meaning or intent of this Contract or the interpretation, meaning or intent of any term or provision contained herein;
- 1.58.10 the rule of construction, if any, that a contract should be interpreted against the Party responsible for the drafting and preparation thereof, shall not apply; and
- 1.58.11 reference to any agreement, deed, document, instrument, or the like shall mean a reference to the same as may have been duly amended, modified or replaced. For the avoidance of doubt, it is clarified that a document shall be construed as amended, modified or replaced only if such amendment, modification or replacement is executed in compliance with the provisions of such document(s).

2.0 **EFFECTIVE DATE OF CONTRACT**

2.1 This Contract shall become effective on the Effective Date and the obligations of the Contractor to provide the Services shall also commence from the Effective Date.

3.0 SCOPE OF SERVICES

- 3.1 The Contractor shall provide all the services required for effective Facility Management Service at OTPC Township, Khilpara, including but not limited to (i) Management of Township Facilities (ii) Housekeeping and cleaning (iii) Trash Removal (iv) Horticulture and Landscaping (v) Electrical Maintenance (vi) Mechanical Maintenance (vii) Security (viii) Civil Maintenance around as set out in further detail in the Technical Specifications and Bill of Quantity (BoQ) (such services, the "**Services**").
- 3.2 The only exclusion from the scope of Services are as specified in Clause 7.0 of Technical Specification. Except for such exclusion specified in Clause 7.0 of Technical specification, all other services including supply of material, fertilizers, manures, seeds, saplings, chemicals, pesticides, insecticides, tools, tackles, instruments, Raw Materials etc required for efficient Facility Management Service are included in the scope of Services of Contractor.
- 3.3 The Contractor expressly agrees that the scope of Services shall also include all such services which may not have been specifically mentioned in this Contract or the Technical Specifications but which may be necessary for the successful fulfillment of Contractor's obligation under this Contract and such services shall be performed by the Contractor without any additional cost to the Owner.

4.0 **TERM AND AUTHORIZATION TO PROCEED**

4.1 **Term**

4.1.1 This Contract shall become effective on the Effective Date and unless terminated earlier in accordance with the provisions of this Contract, this Contract shall remain valid, in full force and in effect for 1 (One) year from 00:00 hrs of ______ ("Term"). The Term may be extended by another Twenty-four (24) months based on performance to be evaluated at the end of the each twelve (12) month period. Each extension shall be for a period not exceeding twelve (12) months.



4.2 Authorization to Proceed

4.2.1 Letter of Award shall be considered as authorization to proceed. Contractor shall commence performance of the Services from the date of Letter of Award and continue the performance of the Services during the Term.

5.0 STAFFING AND AUTHORITY

5.1 Contractor's Staff

- 5.1.1 The Site shall be staffed adequately to perform the Services in accordance with the provisions of this Contract, including but not limited to, in a prudent, efficient, reliable and safe manner.
- 5.1.2 The minimum staff to be deployed at Site, both in supervisory as well as workmen categories, shall not be less than what is specified in the Staffing Plan. However, in order to fully meet the Contractor's obligation and perform the Services as defined in this Contract, if any additional manpower, beyond those specified in Staffing Plan, is required to be deployed by Contractor at Site, same shall be deployed by Contractor without any delay and without any additional cost to the Owner.
- 5.1.3 All personnel engaged in the performance of the Services shall be sufficiently trained and experienced in the duties to which they are assigned. Contractor shall demonstrate that the personnel provided under this Contract are properly trained, competent to perform the work assigned and are aware of the HES Policy.
- 5.1.4 The Contractor shall be responsible for maintaining strict discipline and good order amongst its personnel.
- 5.1.5 Contractor shall bear the entire responsibility, liability and risk relating to coverage of Contractor Staff under Applicable Law including but not limited to Workmen's Compensation Act, 1923, Industrial Disputes Act, 1947, Maternity Benefits Act, 1961, Employees' Provident Funds and Miscellaneous Provisions Act, 1952, Contract Labour (Regulation and Abolition) Act, 1970, Employees State Insurance Act, 1948, Factories Act, 1948 and any other relevant act/regulations as will be applicable during the Term.
- 5.1.6 Contractor shall also be solely responsible for the payment of all benefits to the Contractor Staff under Applicable Law, such as provident fund, bonus, retrenchment compensation, leave, etc., and shall keep the Owner indemnified in this regard against any claims. The Owner shall be entitled to, if it is noticed that Contractor is in default, make such payment, solely at its discretion and recover such amounts as deemed fit from any sum due and payable to Contractor by the Owner.
- 5.1.7 Contractor shall be responsible for making any overtime payment for providing Services under this Contract and Owner shall not bear any liability whatsoever in this regard.
- 5.1.8 It shall be responsibility of Contractor to take care of the boarding, lodging, and local transportation for all Contractor Staff engaged in providing Services.



- 5.1.9 The hours of work at the Site shall be decided by the Owner and the Contractor shall adhere to it. Working hours in each shift shall normally be eight (8) hours per day Monday through Saturday.
- 5.1.10 No personnel involved in the provision of Services under this Contract shall be deemed employees of the Owner. Neither Party shall be deemed to be a successor to the other Party under any union, labor, or collective bargaining agreement, or any other similar agreement, to which such Party is or may in the future be a party.
- 5.1.11 The Contractor shall ensure that required Contractor Staff is always available at the Site. If in the opinion of Owner, number of Contractor Staff deployed at site to perform Services is not adequate to meet the time schedule for completion of Services, he may direct Contractor to mobilize additional manpower within reasonable time. In the event of failure of Contractor to mobilize additional manpower as directed by Owner, Owner may mobilize additional manpower at risk and cost of Contractor. Such manpower mobilized by Owner shall be treated as Contractor Staff.
- 5.1.12 The Contractor shall take ESIC registration of all of his employees for adequate insurance coverage.

5.2 **Owner's Staff**

- 5.2.1 Owner shall appoint a project manager (such Person the "**Project Manager**"). Contractor shall report to the Project Manager.
- 5.2.2 Project Manager or Persons authorized by him shall co-ordinate with Contractor and supervise performance of Services.

5.3 **General Personnel Requirement**

- 5.3.1 Contractor shall employ Contractor Staff including labour in sufficient numbers to ensure workmanship to the satisfaction of the Owner. The Contractor shall employ labour in sufficient numbers to maintain the required rate of progress and workmanship of the degree specified in the Contract and to the satisfaction of the Owner.
- 5.3.2 The Contractor shall employ only such Persons, for the performance of Services, who have requisite experience of particular work.
- 5.3.3 The Contractor shall employ only medically fit Persons who are not below 18 (eighteen) years of age. The Contractor shall submit medical fitness report within 10 days of deployment at site.
- 5.3.4 No female staff or labour shall be employed for night shifts or after darkness.
- 5.3.5 Contractor's Staff shall wear identification badges at all times while on work at Site.
- 5.3.6 Contractor shall employ local people under unskilled workmen category.
- 5.3.7 All Contractor Staff shall be considered employees of Contractor only and Owner shall have no relation whatsoever with the Contractor Staff.

5.4 **Discipline of Workmen**



5.4.1 The Contractor shall adhere to the disciplinary rules, regulations and procedures set by the Owner in respect of Contractor Staff at Facility. The Owner shall be at liberty to object to the presence of any Contractor Staff at the Facility or Site if, in the opinion of the Owner, such Person's conduct is inappropriate or such Person is incompetent or negligent or otherwise undesirable or if there is malfeasance in the conduct of such Person's duties or responsibilities to be performed at Facility or if, in the opinion of the Owner, the presence of such Person poses a threat towards safety & security of the Facility or Services or creates an environment detrimental to the interest of the Owner. In such a case the Owner may give written notice to the Contractor identifying the Person(s) concerned and describing the complaint in detail. Upon receipt of such complaint, the Contractor shall immediately remove the relevant Person(s) from the performance of the Services and replace him with appropriate personnel.

6.0 CONTRACT PRICE AND PRICE BASIS

6.1 Contract Price

- 6.1.1 The Owner shall, in consideration for the Services, pay to the Contractor, the contract price comprising of the amounts specified in Part A of Annexure 2 (Contract Price), subject to the terms of this Clause 6.0 and Clause 7.0 (Payment) below ("**Contract Price**").
- 6.1.2 The Contract Price is full compensation to Contractor for faithful and satisfactory performance of all the Services included in this Contract, compliance with all terms and conditions of this Contract, and for Contractor's payment of all obligations incurred in, or applicable to the performance of the Services. Contract Price shall be regulated and paid in the manner described in this Clause 6.0 and Clause 7.0 (Payment).

6.2 **Price Basis**

- 6.2.1 Contract Price, unit prices, pricing for change, and all other prices and rates set forth in the Contract shall remain fixed and firm and shall not be subject to any change whatsoever during the Term.
- 6.2.2 Contract Price includes all Facility Management costs, expenses, overheads, etc., to be incurred by the Contractor and profit margin for the performance of all the Services and obligations under this Contract including but not limited to the following and no additional claim or payment would be admissible therefore:
- 6.2.2.1 Management of Township Facility services including providing Manager, Supervisor and Manpower.
- 6.2.2.2 Housekeeping and Cleaning Services including Sweep Cleaning, Vacuuming, Washroom Cleaning, Glass Surface Cleaning, Deep Cleaning, Damp & Dry Cleaning, Sanitizing, Dusting & Wiping, Fire exit stairs & main stairs cleaning, Common Area Cleaning & Solar panels cleaning and maintenance including supply of Consumables.
- 6.2.2.3 Trash Removal including collection of household waste/garbage from 82 no's of Flats & Club House and arrange to transport/dump it to safe location/approved location by local Municipalities



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- 6.2.2.4 Horticulture and Landscaping Services including Watering, De-weeding, Cultivation and cutting of hedges, Pruning and clipping of hedges etc., Mowing, Top dressing with good earth, manure etc., Sweeping, applying manure and fertilizers, spraying pesticides and insecticides, repair of patches by preparation of soil by digging, leveling and planting new, grass of same variety, disposal of refuse / waste, Stacking, preparation and planting of seasonal flowers, making basins of tree pits etc and Landscaping (as and when required). Providing all tools, tackles, instruments, materials, water pumps, hose pipes, protective equipment's like safety shoes, gloves, helmet, gumboots etc. as applicable as per the nature of the work to all the Contractor Staff for horticulture and landscaping maintenance work.
- 6.2.2.5 Electrical Maintenance Services for Operation & Maintenances of Water Treatment Plant, Bore well, Sewage Treatment Plant, Fire Fighting System, Electrical Systems, DGs, Transformers, All Electrical Panels, Fire Alarm System, Telephone System, etc. pertaining to upkeep & smooth working of the equipment's. Coordination and supervision of required Maintenance will be carried out for the equipment at OTPC Township as per benchmarked maintenance practices / OEM manuals.
- 6.2.2.6 Mechanical Maintenance Services comprising of Operation & Maintenances of Pumps, Plumbing Services, Carpentry Services, Firefighting Equipment, Water Treatment Plants Operation & Supply of Chemicals, Bore well etc.
- 6.2.2.7 Providing Manpower for Township security services.
- 6.2.2.8 Civil Maintenance Services as and when required.
- 6.2.2.9 Any and all other costs and expenses for performing Services, not specifically set forth herein but incurred by the Contractor for fulfillment of its overall obligation covered under this Contract;
- 6.2.3 The Contract Price shall be the full and complete payment for satisfactory discharge of the Contractor's performance of its obligations under this Contract and except as otherwise provided, includes all costs necessary for the supply of the Consumables and compliance with terms and provisions of this Contract.
- 6.2.4 The Contract Price shall include mobilization, demobilization and site establishment charge which shall not be subject to adjustment based upon any additions or deletions to the Contract Price.
- 6.2.5 The Contract Price (including the break-up) specified under Annexure-2 (Contract Price) and Unit Prices specified against each Bill of Quantity (Annexure-3) shall apply regardless of when the Services are performed, during day or night or a holiday.
- 6.2.6 Contract Price shall include all costs associated with and relating to, performing Services in accordance with all Applicable Laws as well as Owner's HES Policy and security regulations.
- 6.2.7 Failure by Contractor to assess fully the scope of Services, as required and described in this Contract shall not be accepted as a basis for variations to the Contract Price or any part thereof such as pricing of individual items and time and material rates for changes.



- 6.2.8 Contract Price shall be inclusive of all applicable Indirect Taxes as specified in Annexure-2 (Contract Price). Tax payable on income or profession of the Contractor shall be the sole responsibility of the Contractor and the Owner shall have no obligation regarding the same.
- 6.2.9 All payments to be made to the Contractor under this Contract shall be made net of any withholding or deduction as may be required under any Applicable Law in force at the relevant time including Income Tax Act, 1961. In case of such deduction made by the Owner from the amount payable to the Contractor, the Owner shall provide the Contractor with appropriate tax deduction certificates.

6.3 **Quantity Variation**

6.3.1 **Bill of Quantity** and **Unit Prices** for Facility Management Service shall be as specified in Annexure - 3. The total quantity variation (with respect to Bill of Quantity) under the Contract shall be limited to ten percent (10%) of the Contract Price. However, for individual items, quantity variation allowed shall have no limit.

7.0 **PAYMENT**

- 7.1 The payment to the Contractor for the performance of the Services under this Contract shall be made by the Owner as per the guidelines and conditions specified herein. Payments to be made hereunder are subject to any adjustment/deductions as per the provisions of this Contract.
- 7.2 The Contract Price will be paid in Indian Rupees only.

7.3 **Payment Term:**

- 7.3.1 **Ten percent (10%)** of the Contract Price shall be released as initial advance within thirty (30) days of receipt of Invoice by Owner on fulfillment of the following conditions:
- 7.3.1.1 Unconditional and unequivocal acceptance of Letter of Award;
- 7.3.1.2 Submission of Performance Bank Guarantee as provided in Clause 22.0;
- 7.3.1.3 Submission of an unconditional Bank Guarantee covering the advance amount which shall be initially kept valid till ninety (90) days after the Time of Completion. Format of Bank Guarantee (ABG) is attached as Annexure-5.
- 7.3.1.4 -DELETED-
- 7.3.2 Subject to the receipt of the Performance Bank Guarantee by the Owner as provided in Clause 22.0 (Performance Bank Guarantee), **Ninety percent** (90%) of the Yearly Facility Management Service Price shall be released on prorata basis as per BOQ rates against progressive completion of Facility Management Services (including any as and when required services) related to Management of Township Facilities, within 30 (thirty) days of receipt of following documents for the previous month from the Contractor by the Owner duly certified by Owner's representative:
- 7.3.2.1 Invoice, Running Account Bill (to be submitted on monthly basis) bearing GST number, HSN code and PAN number of the Contractor duly certified by Project Manager;



- 7.3.2.2 Satisfactory Work completion / Monthly Maintenance completion & measurement certificate duly certified by Project Manager (including any as and when required services);
- 7.3.2.3 monthly maintenance plan vs. actual maintenance work performed,
- 7.3.2.4 attendance register of Contractor Staff for the relevant period.
- 7.3.2.5 List of consumables, plants and trees supplied with Gate entry duly certified by Project Manager;
- 7.3.2.6 Protocols required to be filled-in after completion of work as per approved Field Quality Plan duly signed by quality control engineer of the Owner;
- 7.3.2.7 Calculation of Penalty duly certified by Project Manager;
- 7.3.2.8 Documentary evidence of payment of taxes, duties & levies.
- 7.3.2.9 Documentary evidence of Insurance, PF challan, Muster roll copy, wages copy etc. including certificate of compliance to all statutory requirements.
- 7.3.2.10 Submission of Monthly Safety compliance report/certificate duly signed by Project Manager and verified by Owner EHS department.

7.4 Mode of Payment

- 7.4.1 Payment shall be made either by RTGS or in such other manner as the Parties may mutually agree in writing. All bank charges shall be to the account of Contractor.
- 7.4.2 Applicable income tax/withholding tax/TDS shall be deducted while making payment and necessary certificate as per Applicable Law shall be issued in due course of time.
- 7.4.3 If the Owner disputes any item of an invoice, the Owner shall make payment for the undisputed portion of such invoice when such payment becomes due under this Contract. The Owner shall make the balance payment within 30 (thirty) days after resolution of the dispute in accordance with Clause 43.0 (Settlement of Disputes) of this Contract.

8.0 **TAXES, DUTIES & LEVIES**

- 8.1 The Contract Price is inclusive of all taxes, duties and levies as applicable on the Effective Date, the description and rates of which and the corresponding amounts included in the Contract Price are specified in Part D of Annexure-2 (Contract Price) ("**Taxes**"). Only such Taxes shall be paid / reimbursed by Owner to Contractor as part of the Contract Price against documentary evidence of payment by Contractor thereof.
- 8.2 The Contractor acknowledges and agrees that the description, rates and corresponding amounts of Taxes included in the Contract Price, as specified in Part B of Annexure-2 (Contract Price), has been provided by the Contractor on the Effective Date. The Owner's liability to reimburse/pay the Contractor in respect of any Indirect Tax is restricted to the extent such Indirect Taxes is indicated in Part B of Annexure-2 (Contract Price). In the event this information is subsequently found to be incomplete, incorrect or misleading, the Owner shall



have no liability to reimburse/pay the Contractor the excess amounts with respect to any Indirect Tax, if such amounts are finally levied / imposed / recovered by any Government Agency on / from the Contractor.

- 8.3 Any statutory variation (upward or downward) in Indirect Taxes, as specified in Part B of Annexure-2 (Contract Price) within Time for Completion shall be to the account of the Owner. The Contractor shall submit documentary evidence of above variation along with his invoice.
- 8.4 Imposition of new Indirect Taxes by the Central or State government within the Time for Completion shall be to the Owner's account. However, any increase in the rates of Indirect Taxes or imposition of new Indirect Taxes, beyond the Time for Completion shall be to the Contractor's account and any benefit of statutory downward revision in Indirect Taxes beyond the Time for Completion shall be passed on by the Contractor to the Owner.
- 8.5 In the event that the Owner is required to pay the income tax/withholding tax applicable on Services provided, the Owner shall deduct such taxes from the gross value of the Contractor's invoice and remit the net amount taking into account such deductions. However, the Owner shall furnish a TDS certificate to this effect in favour of the Contractor so as to enable it to take the tax credit.

9.0 **TIME FOR COMPLETION**

- 9.1 The Contractor agrees to provide the Services in a timely manner in accordance with the terms of this Contract. The Contractor admits and acknowledges that time is the essence of this Contract for the performance of the Services.
- 9.2 The facility management services shall be provided for a continuous period of twelve (12) months from the Effective Date (**"Completion of Services"**). Period for facility management service may be extended by another twenty-four (24) months based on performance to be evaluated at the end of the each (12) month period. Each extension shall be for the period not exceeding twelve (12) months.
- 9.3 The Contractor shall promptly notify the Owner of any event or conditions which might delay the completion of Services within Time for Completion and the steps being taken to remedy or mitigate such situation, including on its own initiative and at its own expense, increasing or supplementing the supervision and construction to such an extent so as to restore the lost sequence or progress and provide assurance of compliance with the Time for Completion under this Contract. In the event the steps taken by the Contractor to remedy or mitigate such situation causes the Owner to incur additional costs, the Contractor shall reimburse such costs to the Owner. If the Contractor fails to take necessary steps to remedy or mitigate a delay, then the Owner may take such steps as it may deem necessary, in its sole discretion (including but not limited to engaging other contractors to perform the obligations under this Contract and deduct the cost of the same from the Contract Price).
- 9.4 For the avoidance of doubt, it is clarified that the Owner shall not be responsible to decide when the Contractor should commence, cease or resume the performance of its obligations under this Contract or in any way to superintend the same, so as to relieve the Contractor of the responsibility or of any consequence of its neglect or carelessness or by that of its Subcontractors.

9.5 **Time is of Essence**



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The Contractor agrees to provide the Services in a timely manner in accordance with the terms of this Contract and/or as prescribed by the Owner from time to time. The Contractor admits and acknowledges that time is the essence of this Contract for the performance of the Services.

10.0 CONTRACTOR'S OBLIGATIONS WITH REFERENCE TO SUPPLY OF CONSUMABLES

10.1 General

10.1.1 In addition to other specific obligations set out elsewhere in this Contract, with reference to supply of Consumable the Contractor shall also have the obligations set out in this Clause 10.0.

10.2 Industrial Practice

10.2.1 The Contractor shall be responsible for purchases and/or subcontracting with due care and diligence and in accordance with Prudent Utility Practices, using sound supervisory procedures, and in a professional and workmanlike manner, in accordance with Applicable Law and the Technical Specifications. The Contractor shall procure all Consumables as per specification provided by OEM and from source recommended by OEM (if any) and approved by Owner. The Contractor shall ensure that the Consumables shall be, fit for the purpose for which each of them is intended as per the provisions of this Contract.

10.3 Supply Schedule

- 10.3.1 The Contractor shall ensure that:
- 10.3.1.1 the Consumables are supplied at the appropriate time in order to ensure smooth operation and maintenance of Facility; and
- 10.3.1.2 the Consumables required for uninterrupted, smooth and trouble free operation and maintenance of the Facility are delivered and available on Site at all times from the effective date;
- 10.3.2 It shall be the responsibility of the Contractor to supply Consumables which shall be new and in good condition.
- 10.3.3 The Contractor shall promptly notify the Owner of any event or conditions which might delay the delivery of Consumables and the steps being taken to remedy or mitigate such situation, including on its own initiative and at its own expense, increasing or supplementing the supervision and procurement to such an extent so as to restore the lost sequence or progress and provide assurance of compliance with the timelines under this Contract. In the event the steps taken by the Contractor to remedy or mitigate such situation causes the Owner to incur additional costs, the Contractor shall reimburse such costs to the Owner. If the Contractor fails to take necessary steps to remedy or mitigate a delay, then the Owner may take such steps as it may deem necessary, in its sole discretion (including but not limited to engaging other suppliers to perform the obligations under this Contract and deduct the cost of the same from the Contract Price).
- 10.3.4 For the avoidance of doubt, it is clarified that the Owner shall not be responsible to decide when the Contractor should commence, cease or resume the supply of Consumables or in any way to superintend the same, so as to relieve the



Contractor of the responsibility or of any consequence of its neglect or carelessness or by that of its Subcontractors.

- 10.3.5 The Contractor shall arrange for the transportation of the Consumables from the Loading Point to the Site.
- 10.3.6 The Contractor shall, immediately after dispatch of consignment from the Loading Point, provide to the Owner, at its own cost and expense, all documents/information pertaining to the consignment (in copies), as required by the Owner, including but not limited to (a) commercial invoice; (b) tax invoice; (c) way bill (if applicable); (d) consignment note; (e) packing list; and (f) copies of the inspection certificate/test reports.
- 10.3.7 The Contractor represents that all documents including invoices, certifications, reports etc. submitted by the Contractor to the Owner in accordance with this Contract shall, to the best of the Contractor's knowledge, truly reflect the facts about the activities and transactions to which they pertain and contain no untrue, incorrect or incomplete statements or omissions. The Contractor further represents that all such documents and reports are complete and accurate. The Contractor acknowledges that the Owner and other recipients will rely on those documents and reports. For the avoidance of doubt, it is clarified that acceptance of such reports and documents does not constitute the agreement of the Owner with their contents.
- 10.3.8 The Contractor shall be responsible for obtaining, if necessary, approvals from any Government Agency for transportation of the Consumables on to the mode of transportation arranged by the Contractor. The Owner shall use reasonable endeavours to assist the Contractor in obtaining such approvals, if requested by the Contractor.

10.4 **Compliance with Laws**

- 10.4.1 The Contractor shall at all times be in compliance with all Applicable Laws, in the performance of its obligations under this Contract. The Contractor shall also ensure such compliance by its Subcontractors.
- 10.4.2 The Contractor shall at its cost, in a timely manner so as not to delay the progress of its obligations hereunder and in any event before the time required by Applicable Law, obtain all applicable Permits required for the completion of its obligations under this Contract.
- 10.4.3 The Contractor shall not, under any circumstances, cause or permit, in connection with the obligations to be performed hereunder, the discharge, emission or release of any hazardous substance and/or waste, pollutant, contaminant or other substance in violation of any Applicable Laws.

10.5 **Responsibilities of Contractor with reference to supply of consumables**

10.5.1 The Contractor shall continue to be responsible for the risk of loss or damage to the Consumables till delivery and unloading at Site.

10.6 **Quality Assurance Program**

10.6.1 The Owner or its representative(s) shall have the right to inspect and/or to test the Consumables to check their conformity with the provisions of this Contract prior to their dispatch from manufacturer's works or on receipt at Facility.



- 10.6.2 Within 30 (thirty) days from the Effective Date, the Contractor shall prepare and submit to the Owner for Owner's approval, the Quality Assurance Program which shall *inter alia* specify the required inspections and tests, the procedures involved and the place where such inspections and tests shall be conducted and the customer hold points.
- 10.6.3 Nothing in this Clause 10.0 shall, in any way, release the Contractor from any of its Warranty or other obligations under this Contract.
- 10.6.4 The Contractor shall give not less than 15 (fifteen) day's prior notice as to the time and place of any scheduled inspection. In the event the Contractor fails to provide the Owner and/or their representative(s) at least 15 (fifteen) days prior notice of scheduled inspections, the Contractor shall pay for any costs incurred by the Owner or their representative in conducting the inspection which are greater than the costs which would have been incurred with proper notice. Provided, all costs of the Owner or their representative shall be borne by Owner if 15 (fifteen) day's prior notice is provided by the Contractor.

10.7 Packaging

10.7.1 **General**

10.7.1.1 All Consumables shall be protected and securely packed and transported in a manner commensurate with the transportation stresses and hazards encountered in such supply in accordance with internationally accepted transportation principles. The Contractor shall ensure that the packing provides adequate protection to the Consumables from the rigors of multiple handlings, loadings and unloadings. If any of the Consumables are damaged, lost, stolen, destroyed or otherwise impaired till delivery and unloading at Site, the Contractor shall, at its own cost and expense, restore or replace such affected Consumables. The provisions of this Clause are designed to facilitate preservation, safe arrival, and expeditious movement of the Consumables. The provisions of this Clause are neither a packing manual, nor a substitute for internationally recognized packing practices and the Contractor shall be fully responsible for the quality of packaging.

10.7.2 **Packing Procedure**

- 10.7.2.1 The Consumables shall be packed in accordance with standard practices of the industry and of the mode(s) of transportation to be utilized or expected to be utilized for transportation and as specifically notified by the Owner from time to time.
- 10.7.2.2 The Contractor shall provide packing and packaging to protect the Consumables while in storage for up to 12 (twelve) months.
- 10.7.2.3 The Contractor will use its knowledge of the Consumables to provide supplementary packaging when customary and usual packaging may not provide sufficient protection. The packaging shall be in a manner such that the Consumables are protected against mechanical damage (shocks, rupture, breakage, loss, etc.) and corrosion (rain, salty atmosphere, sand, wind, etc.).
- 10.7.2.4 Additional appropriate packing shall be considered when the Consumables or any component thereof is required to be stored outside.



- 10.7.2.5 The Consumables shall be clean and free from metallic filings, machining debris and cleaning media such as blasting grit, if applicable.
- 10.7.2.6 Contractor shall adhere to the requirements of Applicable Law governing treatment to prevent infestation and mold in wood used in pallets, skids, crates, boxes or any other items used as packing material.
- 10.7.2.7 Contractor shall ensure adequate additional boxing or crating for consolidated small packaged and/or loose items.
- 10.7.2.8 Each item in each package shall be labelled or marked so that it can easily be identified by the packing list. 1 (one) copy each of the final detailed packing list shall be affixed in water tight containment on the outside of each package, container or crate secured under a metal sheet, and one copy shall be placed inside the package, container or crate. The Contractor shall also apply standard symbols indicating care and precaution to be used in handling and storing of each package. For out-of gauge consignments, either heavy or over dimensional, the center of the package shall be marked and clearly indicate the lifting points.
- 10.7.2.9 All means, methods and techniques of packing utilised, shall be appropriate for the conditions and materials involved and in accordance with the current state of the art and keeping with delivery schedule.

10.7.3 **Protection Against Damage in Transit**

10.7.3.1 The Contractor shall prepare all Consumables for delivery in such manner so as to ensure that the packing is adequate, is of minimum size and to protect such Consumables from damage in transit. Further, the packing shall be such that the Consumables shall withstand rough handling, storage in hot and humid climate prevailing at the Site and shall be in compliance with any size, weight or handling limitations that are applicable. The Contractor shall pack the Consumables in such a manner so as to ensure that no damage is caused to the same while in transit or during storage.

10.7.4 Hazardous Materials

- 10.7.4.1 Hazardous Materials shall be packed only in certified containers or only with certified packaging material in accordance with Applicable Law, including BARC and DAE Rules. The Contractor shall clearly mark all packages containing Hazardous Materials with the appropriate symbols and placards.
- 10.7.4.2 The Contractor hereby fully indemnifies the Owner with respect to any liability arising on account of any escape of Hazardous Material.

10.8 **Corrupt/Fraudulent Practices**

The Contractor shall not, directly or indirectly, engage in any Corrupt Practice, Fraudulent Practice, Coercive Practice or Obstructive Practice during the negotiation of this Contract or at any time during the Term.

11.0 **INSURANCE**

11.1 The insurances described below in Clause 11.2 shall be obtained and maintained by the Contractor.



11.2 **Contractor's Insurance Obligation**

11.2.1 Without prejudice to its obligations under this Contract or otherwise under Applicable Law, the Contractor, at its cost, shall arrange, secure and maintain all such insurance as may be required in connection with the performance of the Services and obligatory in terms of Applicable Law to protect its interest and interests of the Owner against all perils relating to performance of Services. The Contractor shall *inter alia* arrange, secure and maintain the following insurance policies:

11.2.1.1 Workmen's Compensation Insurance

- 11.2.1.1.1 This insurance policy shall protect the Contractor against all claims applicable under the Workmen's Compensation Act, 1923. This insurance policy shall also cover the Contractor against claims for injury, disability, disease or death of its (and/or its Subcontractor's) employees, which, for any reason, are not covered under the Workmen's Compensation Act, 1923. This insurance policy shall cover liability for such minimum amounts which shall not be less than:
 - a. Workmen's compensation: As per statutory provisions.
 - b. Employee's liability: As per statutory provisions.

11.2.1.2 **Comprehensive Automobile Insurance**

- 11.2.1.2.1 This insurance policy shall be in such a form to protect the Contractor against all claims for injuries, disability, disease and death to members of public including the employees of the Owner and damage to the property of others arising from the use of motor vehicles during performance of Services, irrespective of the ownership of such vehicles. This insurance policy shall cover liability for the following minimum amounts subject to the Motor Vehicles Act, 1988:
 - a. Fatal Injury: Rs 1,000,000 (Rupees One Million only) each Person & Rs 10,000,000 (Rupees Ten Million only) each occurrence.
 - b. Property Damage: Rs. 10,000,000 (Rupees Ten Million only) each occurrence.

11.2.1.3 **Comprehensive General Liability Insurance**

11.2.1.3.1 This insurance policy shall protect the Contractor against all claims arising from injuries, disabilities, disease or death of members of public or damage to property of others, due to any act or omission on the part of the Contractor, its agents, its employees, its representatives and Subcontractors or from riots, strikes and civil commotion. This insurance policy shall also cover all the liabilities of the Contractor arising out of the Clause 12.0 (Indemnity) of this Contract. This insurance policy shall cover liability for a minimum amount of [Any one accident : Any one year : Rs 10,000,000 (Rupees Ten Million only)]

11.2.1.4 Group Personnel Accident Policy

11.2.1.4.1 This insurance policy shall protect the Contractor against all claims arising from injuries, disabilities, disease or death of any of its and its Subcontractor's employees, due to any accident. This insurance policy shall cover liability for a



minimum amount of for [Any one accident: Any one year: Rs 10,000,000 (Rupees Ten Million only): Rs 10,000,000 (Rupees Ten Million only)].

- 11.2.2 The above are only illustrative list of insurance covers normally required and it will be the responsibility of the Contractor to maintain all necessary insurance coverage to the extent both in time and amount to take care of all its liabilities either direct or indirect, in pursuance of this Contract and as per Good Engineering & Construction Practices.
- 11.2.3 Any deductibles or claims under recovery from the insurance providers shall be to the account of the Contractor.
- 11.2.4 If the Contractor does not maintain the insurance coverage specified in this Clause 11.0, the Owner shall have right, but not the obligation, to provide for such insurance coverage at the Contractor's risk and cost.
- 11.2.5 Neither failure to comply nor full compliance with the insurance provisions of this Contract shall limit or relieve the Contractor of its liabilities and obligations under this Contract and in particular from the Contractor's obligation to hold the Owner harmless in accordance with any indemnity provisions contained in this Contract.

12.0 **INDEMNIFICATION**

12.1 Indemnification by Contractor

- 12.1.1 Contractor agrees to defend, indemnify and hold harmless the Owner, its Affiliates, and all of their directors, officers, employees, agents and representatives ("Owner Indemnified Parties"), from and against any and all Losses arising: by reason of Contractor's actual or asserted failure to comply with any Applicable Law or any provision of this Contract, from actual or asserted violation or infringement of rights in any patent, copyright, proprietary information, trade secret or other property right caused or alleged to be caused by the use of materials, equipment, methods, processes, designs or information furnished by Contractor or its Subcontractors in performance of the Services, from injury to or death of any Person (including employees of the Owner, Contractor and Contractor's Subcontractors or any third party) or from damage to or loss of property (including the property of the Owner or a third party) arising directly or indirectly out of this Contract or out of any acts of omission or commissions of Contractor or its Subcontractors, or from present or future Environmental Claims directly or indirectly related to or arising out of the actual or alleged existence, generation, use, collection, treatment, storage, transportation, recovery, removal, discharge or disposal of Hazardous Material at the Facility and/or adjacent areas solely to the extent arising out of the gross negligence or Willful Misconduct of the Contractor, its Subcontractors or subvendors in the performance of the Services under this Contract.
- 12.1.2 The Owner shall be entitled to retain from payments otherwise due to Contractor such amounts as shall reasonably be considered necessary to satisfy any claims, suits or liens for damages that fall within Contractor's indemnity obligations under this Clause 12.1, until such claims, suits or liens have been settled and satisfactory evidence to that effect has been furnished to the Owner.
- 12.1.3 Contractor acknowledges that specific payment has been incorporated into the Contract Price as legal consideration for Contractor's indemnity obligations as may be provided in this Contract.



12.2 Indemnification by Owner

- 12.2.1 Owner agrees to defend, indemnify and hold harmless the Contractor, its Affiliates, and all of their directors, officers, employees, agents and representatives ("**Contractor Indemnified Parties**") from and against any and all Losses arising out of or resulting from claims of third parties for any damage to or destruction of property of, or death of or bodily injury to, any Person due to any gross negligence or Willful Misconduct of the Owner in the course of performance of its obligations under this Contract; provided that the foregoing obligations shall not apply to the extent the Contractor Indemnified Parties are negligent or to the extent such Losses are caused by the acts of omission or commissions of the Contractor Indemnified Parties.
- 12.3 In the event that the indemnity provisions in this Contract are contrary to the laws of India, then the indemnity obligations applicable hereunder shall be construed to be to the fullest extent allowed by Applicable Law.
- 12.4 Provision of this Clause 12.0 shall survive termination or expiry of this Contract.

13.0 **LIMITATION OF LIABILITY**

- 13.1 Both Owner and Contractor understand and agree that there shall be absolutely no personal liability on the part of any of the members, shareholders, officers, employees, directors, agents, authorized representatives or Affiliates of the Owner or Contractor for the payment of any amounts due hereunder, or performance of any obligations hereunder.
- 13.2 With the exception of those provisions of this Contract providing for the payment of penalty, neither the Contractor nor the Owner shall be liable to the other as a result of any action or inaction under this Contract or otherwise for any special, indirect, incidental or consequential losses such as but not limited to loss of profit, loss of revenue, loss of use of the Facility, loss of power, loss of opportunity, loss of goodwill, loss of contracts or cost of capital. It is hereby agreed that this limitation of liability shall not apply in respect of claims for which either Party is indemnified under Clause 12.0 (Indemnification) or covered by the insurance under Clause 11.0 (Insurance). Nothing in this Clause 13.0 shall reduce the Contractor's liability for penalty in accordance with the provisions of this Contract.
- 13.3 The aggregate liability of the Contractor with respect to all claims arising out of or in connection with performance or non-performance of this Contract whether in contract, warranty, tort or otherwise shall not exceed the Contract Price, provided that this limitation shall not apply in case of negligence, Willful Misconduct or liabilities arising out of indemnity provisions in this Contract.
- 13.4 The provisions of this Contract constitute Contractor's and Owner's exclusive liability, respectively, to each other, and Contractor's and Owner's exclusive remedy, respectively, to each other, with respect to the obligations under this Contract.

14.0SUSPENSION OF SERVICES

14.1 Owner reserves the right, at its convenience, to suspend and reinstate performance of the whole or any part of the Services without invalidating the provisions of this Contract. Orders for suspension or reinstatement of the Services shall be issued to the Contractor in writing.



- 14.2 Upon receiving any such notice of suspension, Contractor shall promptly suspend further performance of the Services to the extent specified, and during the period of such suspension shall take proper care of and protect all equipments at the Site, inventories in stores, supplies and equipment Contractor has with it for performance of the Services. Contractor shall use its best efforts to utilize its material, labor and equipment in such a manner as to mitigate costs associated with suspension. Owner may, at any time, withdraw the suspension of performance of the Services as to all or part of the suspended Services by written notice to the Contractor specifying the effective date and scope of withdrawal, and Contractor shall resume diligent performance of the Services for which the suspension is withdrawn on the specified effective date of withdrawal.
- 14.3 The Time for Completion shall be extended for a period equal to the duration of the suspension provided the suspension is not due to some default on the part of Contractor.
- 14.4 If such suspension continues for a continuous period of 45 (Forty Five) days, at the end of such period, Contractor or Owner may, by a further 30 (thirty) days prior written notice, terminate the Contract and in such case Owner shall pay to the Contractor costs in accordance with Clause 41.5 as if such a termination was a termination under Clause 41.3.

15.0 **APPLICABLE LABOUR LAWS**

- 15.1 The Contractor shall comply with all the rules and regulations under the Applicable Law during the performance of the Services under this Contract.
- 15.2 The Contractor shall comply with all Applicable Laws with respect to employment of labour (issued by the Central Government or the State Government as the case may be).
- 15.3 The Contractor shall *inter alia* comply with the provision of the Payment of Wages Act, 1936, Minimum Wages Act, 1948, Employees Liability Act, 1938, Workmen's Compensation Act, 1923, Industrial Disputes Act, 1947, Maternity Benefits Act, 1961, Employees' Provident Funds and Miscellaneous Provisions Act, 1952, Contract Labour (Regulation and Abolition) Act, 1970, Inter State Migrant Labour Act, 1979 and Employees State Insurance Act, 1948 or any modification thereof or any other law relating thereto and rules made there under from time to time.
- 15.4 The Contractor shall obtain all Permits required under Applicable Law in connection with the Contractor Staff employed by it for performing the Services including but not limited to licenses required under Contract Labour (Regulation and Abolition) Act, 1970 and rules made there under; the registration under the Employees' Provident Funds and Miscellaneous Provisions Act, 1952 and obtaining the Employee Provident Fund (EPF) Code. All registration and statutory inspection costs and expenses (including payment of fees), if any, in respect of the performance of the Services pursuant to this Contract shall be to the account of the Contractor.
- 15.5 The Contractor shall pay to the labour, employed by it, either directly or through Subcontractors, wages in accordance with the provisions of the Minimum Wages Act, 1948 and the Contract Labour (Regulation and Abolition) Act, 1970 as prevalent in Tripura.



- 15.6 The Contractor shall cover contract labourers to be engaged by them during the Term for the purpose of provident fund benefits as per rules under the Contract Labour (Regulation and Abolition) Act, 1970 and the Employees' Provident Funds and Miscellaneous Provisions Act, 1952.
- 15.7 The Contractor shall submit to the Owner on the 10th (tenth) day of every month a return on the prescribed form for the payment of wages under the provisions of the Minimum Wages Act, 1948 and the Contract Labour (Regulation and Abolition) Act, 1970 as prevalent in Tripura. Failure of the Contractor to submit such a form shall be considered as breach of this Contract.
- 15.8 If Owner as "Principal Employer" is held liable to pay contribution, etc. under any Applicable Law or court decision in respect of any Contractor Staff, then Contractor would reimburse the amount of contribution so paid by the Owner and in addition the Contractor shall keep the Owner fully indemnified in this regard.
- 15.9 In the event of the Contractor committing a default or breach of any of the provisions of the Applicable Law as mentioned in this Clause 15.0, as amended from time to time, or in furnishing any information or submitting or filling any form, register/slip under the provisions of such Applicable Law, the Owner shall be at liberty to take recourse to any action it may deem fit, under the circumstances, to protect its own interest. Further, all amounts as may become due for payment to the concerned authorities/agencies on account of such defaults or breach shall be settled by the Owner after recovering the same from the Contractor. The Owner shall be entitled to deduct such amounts from the Contract Price payable to the Contractor under this Contract.

16.0 **PROGRESS REPORT**

16.1 The Contractor shall submit formal written and quantitative reports to the Owner on the progress of the Services in a format approved by the Owner and in sufficient detail to permit the Owner to assess performance. Each monthly progress report shall be submitted no later than the 5th day of the month following that in respect of which it is made, but may report on actual progress only up to the 25th day of the month and anticipated progress thereafter.

17.0 SUBCONTRACTING

17.1 Contractor shall not subcontract any part of the Services.

18.0 **LIEN**

- 18.1 To the full extent permitted by Applicable Law, Contractor hereby waives and releases any and all rights of mechanic's lien and similar rights for payment for services, labor, equipment or materials bought by the Contractor for performance of the Services and granted by law to Persons performing services and bringing things of value to improve or modify land or structures hereon, which Contractor may have against property belonging to the Owner.
- 18.2 Contractor shall at all times promptly pay for all services, materials, equipment and labour used by Contractor in the performance of the Services under this Contract and shall, to the fullest extent allowed by Applicable Law, at its expense keep all properties belonging to the Owner free and clear of any and all of the above mentioned liens and rights of lien arising out of services, labor, equipment or materials furnished by Contractor or its employees, supplier or Subcontractors



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in the performance of the Services. If Contractor fails to release and discharge any lien or threatened lien against the property of the Owner arising out of performance of the Services within 7 (seven) days after receipt of written notice from the Owner to remove such claim of lien, the Owner may, at its option, discharge or release the claim of lien or otherwise deal with the lien claimant, and Contractor shall pay the Owner any and all costs and expenses of the Owner in discharging/releasing such lien, including reasonable attorneys' fees incurred by the Owner.

18.3 The Owner shall have lien on all materials and equipments including those of the Contractor brought to the Site for the purpose of construction, erection, testing and commissioning of the Facility. The Owner shall continue to hold the lien on all such equipment throughout the period of Contract. No material brought to the Site shall be removed from the Site by the Contractor and/or its Sub-contractor(s) without the prior written approval of the Owner.

19.0FORCE MAJEURE

- 19.1 Force majeure is herein defined as any cause which is beyond the reasonable control of the Contractor or the Owner, as the case may be, which the affected Party could not foresee or with a reasonable amount of due diligence could not have foreseen, which could not have been prevented or overcome by the affected Party through the exercise of reasonable skill or care, which does not result from the affected Party's negligence or the negligence of its agents, employees or Subcontractors, and which substantially affects the performance of the obligations under this Contract ("**Force Majeure**"), such as:
- 19.1.1 Natural phenomena, including but not limited to floods, droughts, earthquakes, pandemics, epidemics, cyclone, lightning, storm, plague;
- 19.1.2 Lawful strikes and lawful lockouts and other generalized labour action occurring within India (excluding such events which are Site specific and attributable to Contractor);
- 19.1.3 Act of terrorism or sabotage, act of any Government Agency, including but not limited to war (whether declared or undeclared), invasion or armed conflict, revolution, riot, civil commotion, quarantines, embargoes, in each case occurring inside India or directly involving India;
- 19.1.4 Radioactive contamination or ionising radiation or chemical contamination originating from a source in India or resulting from another Force Majeure event;
- 19.1.5 Fire or explosion, except as may be attributable to the Contractor;
- 19.1.6 An act of God;
- 19.1.7 Any act, failure to act, restraint or regulation, of any Government Agency (excluding actions that constitute remedies or sanctions lawfully exercised as a result of breach by the affected Party of any Applicable Law which is not discriminatory in nature);

provided either Party shall within 7 (seven) days from the occurrence of any such cause notify the other Party in writing.

19.2 For avoidance of doubt, it is clarified that lack of funds shall not be construed as an event of Force Majeure.



- 19.3 Contractor shall not be entitled to, and hereby expressly waives recovery of, any damages suffered by reason of delays of any nature and extension of time shall constitute the sole remedy of the Contractor for delays under this Clause.
- 19.4 Neither Party shall be considered to have defaulted in the performance of any of its obligations under this Contract, when and to the extent such failure of performance shall be due to a Force Majeure event.

Obligation to cure Force Majeure Diligently

- 19.5.1 If either Party claims an event of Force Majeure, then the Party claiming the event shall:
- 19.5.1.1 Provide prompt notice, and in any event within 7 (seven) days from the occurrence of such Force Majeure event, to the other Party of the occurrence of Force Majeure event, stating whether it claims relief under this Clause 19.0 by giving reasons of such event, expected duration of such event and probable impact of such event on the performance of its obligations hereunder;
- 19.5.1.2 Exercise all reasonable efforts to continue to perform its obligations hereunder;
- 19.5.1.3 Consult with the other Party, agree upon the action to be taken and expeditiously take action to correct or cure the event or condition excusing performance;
- 19.5.1.4 Exercise all reasonable efforts to mitigate or limit damages to the other Party to the extent such action will not adversely affect its own interests;
- 19.5.1.5 Furnish weekly reports with respect to its progress in overcoming the adverse affects of such event or circumstances; and
- 19.5.1.6 Provide prompt notice to the other Party of the cessation of the event or condition giving rise to its excuse from performance.
- 19.5.2 The affected Party shall not be obliged, when complying with its obligations under this Clause 19.5, to take any steps which would not be in accordance with Good Engineering & Construction Practices or to take any steps beyond its reasonable control. The suspension of the obligations hereunder of the affected Party shall be of no greater scope and no longer duration than is reasonably necessitated by the Force Majeure event.
- 19.6 So long as the affected Party has at all times since the occurrence of the Force Majeure event complied with the obligations of Clause 19.5 and continues to so comply then, the affected Party shall not be liable for any failure or delay in performing its obligations (other than an obligation to make a payment) under or pursuant to this Contract during the existence of a Force Majeure event; provided, however, that no relief shall be granted to the affected Party pursuant to this Clause 19.6 to the extent that such failure or delay would have nevertheless been experienced by the affected Party had the Force Majeure event not occurred.
- 19.7 If the performance of this Contract is prevented, hindered or delayed for a continuous period of 180 (one hundred eighty) days from the beginning of a Force Majeure event or for an aggregate period of more than 270 (two hundred seventy) days during the Term, due to a Force Majeure event, then the Parties



shall mutually decide further course of action. If mutual settlement cannot be arrived at within 30 (thirty) days, either Party shall have the right to terminate this Contract in accordance with Clause 41.2.

20.0 **REPRESENTATIONS AND WARRANTIES**

- 20.1 The Contractor represents and warrant that:
- 20.1.1 The Contractor is a company duly organized, validly existing and in good standing under the jurisdiction of its incorporation. The Contractor has full power, authority and legal right to execute and deliver and perform its obligations under this Contract. This Contract has been duly executed by its legal representative and constitutes a legal, valid and binding obligation of the Contractor, enforceable in accordance with its terms except to the extent that such enforcement may be limited by any Bankruptcy Event, agreement of creditors, insolvency, moratorium or similar laws affecting generally the enforcement of lenders rights;
- 20.1.2 The execution and delivery of, and performance by, the Contractor of its obligations under this Contract are not in violation of, or in conflict with, any provision of the Contractor's organizational or authorizing documents, and do not constitute a default under any contracts, agreements or other instruments to which the Contractor is a party or by which it is bound, and are not in violation of, or in conflict with, any term or provision of any law applicable to it;
- 20.1.3 The Contractor is not in default under any loan agreement, mortgage, deed of trust, indenture executed by it or any other agreement evidencing indebtedness to which it is a party or by which it or its property is bound or affected to the lenders;
- 20.1.4 There is no legal action, suit, proceeding, inquiry or investigation against the Contractor before or by any Government Agency or such other relevant authority as per laws applicable to it, of which the Contractor has received legal notice or of which it has otherwise become aware, that could adversely affect its ability to comply with its obligations under this Contract;
- 20.1.5 The Contractor has reviewed or examined and has the requisite knowledge and understanding with respect to the Site, the Technical Specifications including its obligations under this Contract, Directives, Local Laws, applicable municipal boundary and its rules/laws, the rules of the applicable electricity transmission & distribution supply system in effect as of the Effective Date, local PWD rules, water drawl and discharge rules/laws and all other factors and conditions affecting the performance of the Contractor's obligations under this Contract (including labour conditions in Tripura) and accepts the same and agrees that the Site, the battery limits and such specifications, information, requirements, obligations, rules and procedures are satisfactory and will not prevent or impair or have any adverse effect on the performance by the Contractor of its obligations under this Contract;
- 20.1.6 It is fully experienced and properly qualified to perform its obligations provided for herein, and that it is properly equipped, organized and financed to perform such Services;
- 20.1.7 It is properly licensed and qualified to do business in all governmental jurisdictions in which the Services are to be performed. Upon written request by Owner, Contractor shall furnish to them such evidence as Owner may require



relating to the Contractor's ability to fully perform the obligations under this Contract; and

- 20.2 The Owner represents and warrant that:
- 20.2.1 The Owner is a Company duly organized, validly existing under Applicable Laws. The Owner has full power, authority and legal right to execute and deliver and perform its obligations under this Contract. This Contract has been duly executed by its legal representative and constitutes a legal, valid and binding obligation of the Owner, enforceable in accordance with its terms except to the extent that such enforcement may be limited by any Bankruptcy Event, agreement of creditors, insolvency, moratorium or similar laws affecting generally the enforcement of Lender's rights;
- 20.2.2 The execution and delivery of, and performance by the Owner of its obligations under this Contract are not in violation of, or in conflict with, any provision of the Owner's organizational or authorizing documents, and do not constitute a default under any contracts, agreements or other instruments to which the Owner is a party or by which it is bound, and are not in violation of, or in conflict with, any term or provision of any Applicable Law;
- 20.2.3 The Owner is not in default under any Loan Agreement, mortgage, deed of trust, indenture executed in relation to any Loan Agreement or any other agreement evidencing indebtedness to which it is a party or by which it or its property is bound or affected to the Lenders;
- 20.2.4 There is no legal action, suit, proceeding, inquiry or investigation against the Owner before or by any Government Agency of which the Owner has received legal notice and which adversely affects its ability to comply with its obligations under this Contract.

21.0 WARRANTY AND WARRANTY PERIOD

- 21.1 The Contractor hereby warrants to the Owner that the Services shall be performed in a manner consistent with the terms of this Contract, all specifications, drawings and standards referred to in this Contract (including under the Technical Specifications) or thereafter furnished by Owner, in accordance with Prudent Utility Practice and Applicable Law (the "**Warranty**"):
- 21.1.1 using the skill, care and diligence to be expected of appropriately qualified and experienced professional engineers with experience in rendering services of a type, nature and complexity similar to the Services in the independent power generation industry;
- 21.1.2 using the standards of all workmanship and fabrication which conform in all respects to the standards specified under the Technical Specifications;
- 21.1.3 services shall be first-class in every particular aspect and free from defects and deficiencies in workmanship;
- 21.1.4 Consumables shall be new, merchantable, of the most suitable grade and fit for their intended purposes; and
- 21.1.5 performance of the Services shall be such that the Facility shall meet all safety, operability and performance criteria as specified in this Contract; and



- 21.1.6 using means, methods and techniques required for the performance of the Services which are appropriate for the conditions and materials involved.
- 21.2 Contractor shall be liable for defects in material and workmanship of the Services provided by it for a period of 12 (twelve) months after the date of expiry of: (i) Term of this Contract; or (ii) termination of this Contract in accordance with the terms hereof, whichever is earlier (the "**Warranty Period**").
- 21.3 Without limitation of any other rights or remedies of the Owner, if any defect in the Services provided under this Contract in violation of the foregoing warranties arises within the Warranty Period, Contractor shall, upon receipt of written notice of such defect, at no cost to the Owner, promptly re-perform such non-conforming portion of the Services and/or promptly furnish design and engineering, labour, equipment and materials necessary to correct such defect and cause the Services to comply fully with the foregoing warranties.
- 21.4 If any replacement, repair or modification is of such a character which may affect the subsequent performance of the Services or any part thereof in accordance with the Contract, Owner may within 30 (thirty) days after such replacement, repair or modification give to the Contractor notice requiring that such further tests be conducted in respect of the relevant part as may be necessary to demonstrate the adequacy and efficacy of the replacement, repair or modification.
- 21.5 In case of a re-performance of Service and/or furnishing of labor, equipment and materials by the Contractor pursuant to Clause 21.3 to correct defects, then such re-performance shall be warranted by Contractor in accordance with the warranties set forth in Clause 21.1 for a period of 12 (twelve) months from the date of re-performance of such Services or date of completion of the correction.
- 21.6 In the event Contractor shall have been notified of any defects in the Services in violation of Contractor's foregoing warranties and shall fail to promptly and adequately correct such defects, Owner shall have the right to correct or to have such defects corrected at the account of Contractor, and Contractor shall promptly pay to the Owner the costs incurred in correcting such defects.
- 21.7 The acceptance of the Services by the Owner shall in no way relieve the Contractor of its obligation under this Clause.
- 21.8 Contractor shall include, as a minimum, the foregoing Warranty requirements in any Subcontract that it places.
- 21.9 The Contractor shall be responsible for payment of all costs, taxes (including all indirect taxes) and duties incurred in the course of performance of its obligations under this Clause 21.0.

22.0 **PERFORMANCE BANK GUARANTEE**

22.1 The Contractor shall, within 15 (fifteen) days of the Effective Date, provide to the Owner an unconditional and irrevocable performance bank guarantee of an amount equivalent to 10% (ten percent) of the Contract Price for due performance of its obligations under this Contract, with an initial validity of up to 90 (ninety) Days beyond the Term, a format of which is attached as Annexure 4 (Form of Performance Bank Guarantee) ("**Performance Bank Guarantee**").



- 22.2 If, at the time of discharge of Performance Bank Guarantee, a dispute has been referred for resolution pursuant to Clause 43.0 (Settlement of Disputes), the Contractor shall, on or before 21 (twenty one) days before the expiry of the Performance Bank Guarantee, issue an extension of the existing Performance Bank Guarantee or issue a separate security in the form of an unconditional and irrevocable bank guarantee for an amount proportionate to the Contract Price for such part, valid till final resolution of the dispute and payment of any amount due as a result thereof, as the case may be.The Contractor shall ensure that such renewed Performance Bank Guarantee is submitted at least 10 days prior to the expiry of the existing Performance Bank Guarantee.
- 22.3 The Performance Bank Guarantee to be submitted by Contractor shall be from an Acceptable Bank and in the form acceptable to the Owner and as prescribed under Annexure-4 (Form of Performance Bank Guarantee). The Performance Bank Guarantee shall be issued in paper form under Structured Financial Messaging System.
- 22.4 The Contractor acknowledges and agrees that the Performance Bank Guarantee shall be held by the Owner as security for the satisfactory completion of the obligations of the Contractor in accordance with this Contract, including recovery of any amounts due to the Owner from the Contractor. The Owner shall have the unconditional option under the Performance Bank Guarantee to invoke and encash the same and shall be entitled to recover from the Performance Bank Guarantee, any amounts which may become due to the Owner from the Contractor.

23.0 **FIELD QUALITY ASSURANCE AND INSPECTIONS**

- 23.1 To ensure the conformance of the Services, performed at the Site by Contractor with the provisions of this Contract, Contractor shall adopt suitable quality assurance program. Owner or its representative(s) shall have the right to inspect and/or to test the Services to check their conformity with the provisions of this Contract.
- 23.2 The quality assurance program proposed for adoption by the Contractor, shall be submitted for review and approval of the Owner, within fifteen (15) calendar days from the date of the Contract, which shall be considered as the Field Quality Program for the purpose of this clause.
- 23.3 No part of the work shall be covered up without carrying out inspection and tests by Owner. Contractor shall uncover such part of the work which have been covered up without carrying out inspection and tests and cover them up after carrying out inspection and tests by Owner. Cost for such uncovering and covering up shall be borne by Contractor.
- 23.4 Contractor shall provide reasonable advance notice for witnessing inspection and tests specified in Field Quality Program. Contractor shall provide at his own cost all facilities including labour, materials, electricity, fuel, water, stores, apparatus, instruments etc reasonably required by the Owner and/or their representative for effectively carrying out such inspection and tests in accordance with the Contract and applicable codes.
- 23.5 Inspection and acceptance of the Services by the Owner and / or their representative shall not limit the liabilities and responsibilities of the Contractor in any manner and shall not prejudice the right of the Owner to reject the



Services if it is found to be defective subsequently. Price for all inspection and tests to be carried out are included in Contract Price. Nothing in this Clause shall relieve the Contractor from any of its Defect Liability or other obligations under the Work Order

24.0 CONSUMABLES AND SPARE PARTS

- 24.1 Contractor shall supply Consumables required from time to time for operation and maintenance of the Facility, which will be consumed during operation and maintenance of Facility and will then need to be replenished, starting from start of Term till expiry of the Term in accordance with the terms and conditions specified in this Contract and as set out in detail in the Technical Specifications.
- 24.2 The Contractor's obligations include procurement, packaging, supply and delivery of the Consumables in accordance with the terms and conditions of this Contract and in accordance with Prudent Utility Practice. The procurement and supply of the Consumables shall be in sequence, using due care and diligence and in timely manner so as to comply with Facility Management Plan & Procedure.
- 24.3 Contractor shall procure and ensure availability of Consumables ahead of start of the Term, but no later than 2 (two) weeks prior to the start of Term, which are required for uninterrupted, smooth and trouble free operation and maintenance of the Facility.
- 24.4 Contractor shall procure and supply all Consumables as per specification provided by OEM and preferably from source recommended by OEM (if any) and in each case approved by Owner.
- 24.5 Contractor shall prepare storage system for receiving all Spare Parts and Consumables and maintain their records in electronic form and in book form. Contractor shall take in its custody, store, and preserve all Spare Parts and tools & tackles available with Owner in accordance with the Prudent Utility Practices.
- 24.6 Contractor shall recommend list of Spare Parts to be procured for 1 (One) year trouble free operation and maintenance of the Facility based on review of list of Spare Parts available with the Owner and based on location of Facility and supply logistics to the Site.
- 24.7 Owner shall procure at its cost and provide to Contractor, Spare Parts required for uninterrupted, smooth and trouble free operation and maintenance of the Facility. Owner shall procure Spare Parts based on requisition for Spare Parts made by Contractor and/or AMC Contractor. Contractor shall be responsible for timely requisition of Spare Parts keeping in mind the purchase requisition approval time, purchase order processing time and lead time for manufacturing and delivery of the Spare Parts. In any event, the Contractor shall submit on a quarterly basis a report on the inventory list/status of the Spare Parts. Any emergency requirement of Spare Parts anticipated as required based on inventory level and Facility condition shall also be requisitioned, with approval of Owner, in order to enable the Owner to timely procure such Spare Parts. Contractor shall provide spare requisition to the owner at least one year in advance based on their prudent operating experience. Requisition, follow up with Owner and timely availability of spares is the responsibility of the Contractor unless otherwise specified by the Owner.



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- 24.8 Contractor shall be responsible for inspection of all incoming materials (including Spare Parts and Consumables) required for Facility within seven days of material receipt at Site. Any rejected material shall be stored separately by Contractor as per material storage plan to be prepared by Contractor and to be approved by Owner.
- 24.9 The Contractor shall arrange packaging and transporting equipment and Spare Parts for repair and/or refurbishment from the Site to repair shop within India within fifteen days of receipt of such parts in store and arrange for transporting equipment and Spare Parts after repair and/or refurbishment from repair shop within India to the Site within fifteen days of dispatch of such parts from the repair shop;
- 24.10 Contractor shall prepare and implement duly approved by Owner a cost effective Inventory Management and Procurement Procedure to ensure that Spare Parts and Consumables required for Facility are properly stored, preserved and accounted for and that adequate stock is available at all times to support uninterrupted operation and maintenance of the Facility. Without prejudice to the preceding sentence, the Owner may develop its own inventory management and procurement manual and provide the same to the Contractor. In the event such inventory management and procurement manual is provided by the Owner to the Contractor at any time during the Term, then the Contractor shall comply with and implement such inventory management and procurement manual and such manual shall prevail over any Inventory Management and Procurement Procedure.
- 24.11 As part of Inventory Management and Procurement Procedure, Contractor shall codify all the materials required to be purchased and stocked. Inventory Management and Procurement Procedure shall also include standard purchase specification, suggested vendors, reorder level, minimum stock level, economic order quantity, lead time for procurement, etc., for all the materials to be procured.
- 24.12 Contractor shall fully assist Owner in technical discussions with vendor, vendor development, vendor evaluation, reverse engineering, alternative supplier development and other cost reduction measures.

25.0 **AMENITIES TO BE PROVIDED BY OWNER AND CONTRACTOR**

- 25.1 Following amenities at Facility shall be provided by Owner:
- 25.1.1 Material storage area, as available at site, shall be provided to Contractor by Owner.
- 25.1.2 Electricity connection at 220V shall be provided in the Maintenance office to be occupied by the Contractor. Electricity charges shall be borne by the Contractor. Contractor shall ensure electricity is not wasted.
- 25.1.3 Water connection shall be provided in the office. Water charges shall be borne by Contractor. Contractor shall ensure that water is not wasted.
- 25.1.4 The Contractor shall keep the entire area allotted to it clean and free from rubbish, debris, etc. during the Term. The Contractor shall employ adequate number of special personnel to thoroughly clean its work area, at least once in a day. All rubbish and scrap material shall be stacked or disposed of in a place to



be identified by the Owner. Materials and stores and allotted Office space shall be so arranged as to permit easy cleaning of the area.

26.0 CHANGE / VARIATION ORDER

- 26.1 The scope of Services shall be subject to change by additions, deletions or revisions thereto by Owner. Contractor shall be notified of such changes by providing written notification.
- 26.2 Contractor shall perform only such changes in the Services which have been notified in writing. If any oral notice or instruction received from Owner involves change in the Contract Price or Time for Completion, Contractor shall forthwith ask Owner to notify such instructions in writing. Any costs incurred by Contractor in performing such changes not notified in writing shall be to Contractor's account. Contractor waives any and all rights to claim compensation from Owner for performing such changes in Services not notified in writing by Owner.
- 26.3 **Bill of Quantity** and **Unit Prices** for performing Services shall be as specified in Annexure-3.

27.0 **CLAIM**

- 27.1 If, for any reason, Contractor considers that an event has occurred pursuant to which it has a right to claim compensation from Owner or an extension of Time for Completion, Contractor shall notify Owner in writing of the existence of such claim (the **"Claim"**) within three (3) days of occurrence of such event and within ten (10) days of notifying Claim, Contractor shall submit to Owner details of Claim as per provisions of Clause 27.2. Contractor shall substantiate its Claim with payroll documents, paid invoices, receipts, records of performance and other documents satisfactory to Owner and subject to its verification. Owner shall not be liable for, and Contractor hereby waives, any claim or potential claim which have not been notified by Contractor in accordance with provisions of this Clause 27.1.
- 27.2 After examining Claim submitted by Contractor, Owner shall determine admissibility of the Claim and the extent, if any, to which the Contract Price and Time for Completion is to be changed and outcome shall be informed to Contractor. If Contractor disputes Owner's decision and notifies Owner within five (5) working days of receiving Owner's Decision, Contractor may seek to resolve the dispute in accordance with Clause 43.0 (Settlement of Disputes). If Contractor decides to proceed pursuant to Clause 43.0 (Settlement of Disputes), Contractor agrees to limit its claim to the amount claimed by it in accordance with Clause 27.1. In no event shall any work be halted, whether or not the claim can be resolved to Contractor's satisfaction, and Contractor shall be bound by the terms and conditions of this Contract to perform the Services without delay till its successful completion.
- 27.3 The following shall not constitute changes and Contractor has no right to make any claim in relation thereto:
- 27.3.1 Instructions, interpretations, decisions or acts by Owner which are:
- 27.3.1.1 to achieve compliance with the Contract by Contractor; or
- 27.3.1.2 to correct errors, omissions, poor engineering, defective workmanship or other failure of the Contractor to comply with the Contract;



- 27.3.2 Delay in the performance of Contractor's work or any additional work caused by Contractor.
- 27.3.3 Any work performed by Contractor arising out of Owner's comments on Contractor's submittals to the extent that such comments are consistent with the Contract.
- 27.4 If Contractor fails to follow the requirements of Clause 27.1, it shall have waived any right to make any claim in respect of the events referred to in Clause 27.1. Contractor's sole remedy in respect of any claim will be as provided in Clause 27.2. No claim by Contractor in relation to events referred to in Clause 27.1 shall be allowed after final payment is made.
- 27.5 Owner shall not be bound to any adjustments in the Contract Price or Time for Completion unless expressly agreed to by Owner in writing.

28.0 BACKCHARGE & PENALTY

- 28.1 A backcharge is a cost sustained by Owner and chargeable to Contractor for the Owner's performance of Services that is the responsibility of Contractor.
- 28.2 Without limitation and by way of example only, backcharge may result from:
- 28.2.1 Services performed by the Owner, at Contractor's request, which are within Contractor's scope of Services under this Contract;
- 28.2.2 Costs sustained by the Owner as a result of Contractor's non-compliance with the provisions of this Contract or Contractor's act of omission or negligence; or
- 28.2.3 Costs incurred by the Owner to fix all defects, deficiencies or errors that may appear in the Services during the Warranty Period.
- 28.3 Upon identification by the Owner of an actual or anticipated backcharge, the Owner will issue a backcharge notice to Contractor. This notice shall describe the backcharge work to be performed, the schedule period for performance, the cost to be charged by the Owner to Contractor for the backcharge and other terms.
- 28.4 A backcharge shall consist of:
- 28.4.1 Labor: at actual cost plus 25 % (twenty five percent) to cover payroll additives;
- 28.4.2 Materials: at actual supplier and freight invoice cost delivered to jobsite;
- 28.4.3 Equipment: at actual third party rental cost or at Owner's equipment rental rates, whichever may be applicable;
- 28.4.4 Subcontracts: At actual cost;
- 28.4.5 All taxes, levies, duties and assessments attributable to the backcharge work; and
- 28.4.6 25% (twenty-five percent) shall be added to the foregoing for indirect costs, overhead, supervision and administration.



- 28.5 Within 24 (twenty-four) hours after receipt of the backcharge notice, Contractor shall fax back to the Owner a signed copy of the backcharge notice, indicating either acceptance of the backcharge or agreement to perform the described backcharge work within the indicated schedule period for performance, utilizing Contractor's supplied labor, material and equipment, as applicable.
- 28.6 Contractor will be required to sign the backcharge notice before commencement of the backcharge work by the Owner or others. In the event Contractor refuses to sign, Owner shall, at its option, proceed with the backcharge work and charge the backcharge cost to Contractor's account. 30 (thirty) days after commencement of the backcharge work or on completion of the backcharge work, whichever occurs earlier, Owner will invoice Contractor for the incurred backcharge cost and the Contractor shall forthwith pay the same.
- 28.7 Penalty on Contractor for non-compliance of work or terms & conditions as per this contract, including technical specifications, shall be as per Clause no. 8.0 (Penalty Provisions) of Annexure-3 (Technical Specifications) attached with this contract.

29.0 CONTRACTOR TO INFORM ITSELF FULLY

- 29.1 Contractor shall be deemed to have carefully examined the Technical Specifications, the Site location and the Facility including documentation, drawings and specifications for the Services and fully acquainted itself with Site conditions and all other conditions relevant to the Services, and its surroundings, including for the mobilization of resources to the Site and transportation of the materials required for the performance of the Services. Contractor shall be deemed to have assumed the risk of such conditions and will, regardless of such conditions, expenses, and difficulty of performing the Services, or negligence of the Owner, if any, fully complete the Services for the Contract Price without further recourse to the Owner in specifications, drawings or otherwise is not guaranteed by the Owner and is furnished only for the convenience of the Contractor.
- 29.2 The Contractor acknowledges that the specifications and drawings provided by the Owner may not be complete in every detail. Contractor shall comply with their manifest intent and general purpose, taken as a whole, and shall not make use of any errors or omissions therein to the detriment of the Owner. In the event the Contractor, in the performance of Services, encounters or comes across any conflict, error, omission or discrepancy in the drawings, specifications, instructions, in work done by any other contractor, or in Site conditions, the Contractor shall promptly notify Owner in writing and Owner shall issue written instructions to be followed in relation to such conflict, error, omission or discrepancy. If Contractor proceeds with the Services prior to receiving such instructions, then required corrections shall be at Contractor's expense.
- 29.3 If any part of Contractor's Services is dependent upon the quality and/or completeness of work performed under another contract, Contractor shall inspect such other work and promptly report to Owner any defects therein which render such work unsuitable for the proper execution of the Services under this Contract. Failure to make such inspections or to report any such defects to Owner shall constitute Contractor's acceptance of such other work as suitable for performing Services provided however, that Contractor shall not be responsible for defects which could not have reasonably been detected.



30.0 **MEASUREMENT OF WORK**

30.1 Measurement of Work

- 30.1.1 The Owner shall, except as otherwise stated, ascertain and determine by measurement the value of the work done in accordance with Contract.
- 30.1.2 All items having a financial value shall be entered in Measurement Book, Level Book, etc. prescribed by the Owner so that a complete record is obtained of all work performed under the Contract.
- 30.1.3 Measurement shall be taken jointly by the Owner and by the Contractor. It is the responsibility of the Contractor to provide equipments, labour and other things necessary for measurements.
- 30.1.4 Measurement record shall be signed by both parties immediately after completion of measurement

31.0 ACCESS TO SITE

- 31.1 Subject to security and safety requirements, reasonable access to the Site at all times, as is necessary to perform the Services in accordance with the terms of this Contract, shall be provided to the Contractor.
- 31.2 In the execution of the Services, no Person other than the Contractor or its duly appointed representative and workmen, shall be allowed to work at the Site, except by the special permission, in writing of the Owner. Contractor shall be solely responsible for the performance and cooperation of its representatives and workmen.
- 31.3 The Owner may allow access to other contractors for working in the Site without interfering with the Services of Contractor.

32.0 **FIRE PROTECTION**

- 32.1 The Contractor shall at all times comply with the HES Policy while performing the Services during the Term. Without prejudice to the obligation under the preceding sentence, the work procedures that are to be used during the performance of the Services shall be those which minimize fire hazards to the extent practicable. The Contractor shall ensure that combustible materials, combustible waste, rubbish and any Hazardous Material shall be collected and removed from the Site at least once each day. Fuel, oils and volatile or flammable materials shall be stored away from the equipment and materials storage areas in safe containers. Untreated canvas, paper, plastic or other flammable flexible materials shall not at all be used at Site for any purpose unless otherwise specified. If any such material is received with any other equipment/material at the Site, the same shall be removed and replaced with acceptable material before moving into the construction or storage area.
- 32.2 The Contractor shall ensure that corrugated paper, fabricated cartons, etc. will not be permitted at the Site either for storage or for handling of materials. All such materials used shall be of water proof and flame resistant type. All other materials which are combustible but are essential for the Services to be performed shall be protected against combustion resulting from welding sparks, cutting flames and other similar fire sources.



33.0 SECURITY

33.1 Contractor shall be solely responsible for all equipment and materials in its custody, stores, loose, semi-assembled and/or installed by it at Site. The Contractor shall make suitable security arrangements to ensure protection of all materials, equipment and Services from theft, fire, pilferage and any other damage and loss. All materials of the Contractor shall enter and leave the project site only with the written permission of the Owner.

34.0 CONTRACTOR'S AREA LIMITS

34.1 The Owner will mark-out the boundary limits of access roads, parking spaces, storage and operational areas for the Contractor and the Contractor shall not trespass the areas which are outside the boundary limits so marked out. The Contractor shall be responsible to ensure that none of the Contractor Staff move out of the areas marked out for its operations. In case of a need for the Contractor Staff to work in areas other than those marked out for it, written permission of the Owner shall be obtained before proceeding to work in such areas.

35.0 TRASPORTATION, MATERIALS HANDLING AND STORAGE

35.1 **Transportation of Materials**

35.1.1 **Responsibility**

- 35.1.1.1 The Contractor shall be fully responsible for the transportation and insurance of all the materials to the Site, including for the payment of all transportation and handling costs and expenses.
- 35.1.1.2 It is acknowledged by the Contractor that the responsibilities for transportation set out in this Clause are included in the Contract Price.
- 35.2 All the materials arriving at the Site shall be promptly received, unloaded, transported and stored in the storage spaces by the Contractor. Such materials shall be used by the Contractor for performance of the Services under this Contract.
- 35.3 Contractor shall be solely responsible for any shortage or damage in handling and/or in storage and use of the materials at the Site.
- 35.4 The Contractor shall maintain an accurate and exhaustive record detailing out the list of all the materials received by it for the purposes of use in performing the Services and shall keep such records open for the inspection of the Owner.
- 35.5 If the materials belonging to the Contractor are stored in areas other than those earmarked for it, the Owner will have the right to get it moved to the area earmarked for the Contractor at the Contractor's cost.

36.0 **COOPERATION AND COORDINATION AT THE SITE**

36.1 In case where the performance of the Services by the Contractor affects the operation of the Facility, such Services of the Contractor shall be scheduled to be performed only in the manner stipulated by the Owner and the same shall be acceptable at all times by the Contractor. The Owner may impose such



restrictions on the facilities provided to the Contractor as it may think fit in the interest of the Owner and the Contractor shall strictly adhere to such restrictions and co-operate with the Owner.

36.2 The field activities of the contractors working at Facility will be coordinated by the Owner and the Owner's decision shall be final in resolving any dispute or conflict between the Contractor and other contractors of the Owner regarding scheduling and co-ordination of Services. Such decision by the Owner shall not be a cause for extra compensation for the Contractor.

37.0 CONTRACTOR'S MATERIALS BROUGHT ON TO SITE

- 37.1 The Contractor shall bring to Site all equipment, materials, including materials handling equipment, tools and tackle for the purpose of performing the Services with prior written notice to the Owner. Ownership of such materials shall remain with Contractor. All such goods shall be used for the purpose of providing the Services only and shall not on any account be removed or taken away by the Contractor without the written permission of the Owner. The Contractor shall nevertheless be solely liable and responsible for any loss or destruction thereof and damage thereto.
- 37.2 After the completion of Term, the Contractor shall remove from the Site under the direction and with written permission of the Owner the materials brought by it for performing the Services which are not property of the Owner. If the Contractor fails to remove such materials, within 15 (fifteen) days of issue of a notice by the Owner to do so then the Owner shall have the liberty to dispose of such materials and credit the proceeds thereto to the account of the Contractor.

38.0 **PROTECTION OF MATERIALS, PROPERTY AND PERSONNEL**

- 38.1 The Contractor shall protect existing structures, roads, drains, pipes, cables, overhead wires and other similar infrastructure existing at or in the vicinity of the Site from any loss or damage while performing Services. Contractor shall make good at his own cost all loss or damage to such infrastructures existing at or in the vicinity of the Site.
- 38.2 The Contractor shall ensure provision of necessary safety equipment as specified under the HES Policy including but not limited to barriers, sign-boards, warning lights and alarms, etc., to provide adequate protection to materials, Persons and property. The Contractor shall be responsible to give reasonable notice to the Owner and the owners of public or private properties and utilities when such properties and utilities are likely to get damaged or injured during the performance of the Services and shall make all necessary arrangements with such owners, in relation to removal and/or replacement or protection of such properties and utilities.
- 38.3 The Owner shall not be responsible or held liable for any damage to materials, Person or property consequent upon the use, misuse or failure of any tools and equipments used by the Contractor Staff, even though such tools and equipments may be furnished, rented or loaned to the Contractor Staff. The acceptance and/or use of any such tools and equipments by Contractor Staff shall be construed to mean that the Contractor accepts all responsibility for and agrees to indemnify and hold the Owner harmless from any and all claims for damages resulting from use, misuse or failure of such tools and equipments.

39.0 **SAFETY**



- 39.1 The Contractor shall at all times comply with the HES Policy while performing the Services. In addition the Contractor shall ensure proper safety of all the workmen, materials, plant and equipment belonging to it or to the Owner or to others working at the Site. The Contractor shall also be responsible for provision of safety equipment required both under Applicable Law and any additionally required by the Owner.
- 39.2 All tools, tackles and equipments used in performing Services by the Contractor shall meet the prescribed Indian/international standards and where such standards do not exist, the Contractor shall ensure these to be absolutely safe/best industry standards. All equipment, tools, tackles shall be strictly operated and maintained by the Contractor in accordance with manufacturer's operation manual and safety instructions and as per procedures/guidelines/rules of the Owner in this regard.
- 39.3 Periodical examinations and all tests for all lifting/hoisting equipment and tackle shall be carried out in accordance with the relevant provisions of Applicable Laws (such as Factories Act, 1948). A register of such examinations and tests shall be properly maintained by the Contractor and will be promptly produced as and when required by Owner or by Owner's representative.
- 39.4 The Contractor shall provide suitable safety equipment of prescribed standard to all employees and workmen according to the need, as may be directed by Owner who will also have right to examine these safety equipment to determine their suitability, reliability, acceptability and adaptability.
- 39.5 The Contractor shall provide safe working conditions to all workmen and employees at the Site including safe means of access, railings, stairs, ladders, scaffoldings, etc. The scaffoldings shall be erected under the control and supervision of an experienced and competent Person.
- 39.6 The Contractor shall not interfere or disturb electric fuses, wiring and other electrical equipment belonging to Owner or other contractors under any circumstance, whatsoever, unless expressly permitted in writing by the Owner to handle such fuses, wiring or electrical equipment.
- 39.7 Before the Contractor connects any electrical appliance to any plug or socket belonging to the other contractor, it shall:
- 39.7.1 satisfy the Owner that the appliance is in good working condition;
- 39.7.2 inform the Owner of the maximum current rating, voltage and phases of the appliances; and
- 39.7.3 obtain permission of the Owner detailing the sockets to which the appliances may be connected.
- 39.8 The Owner will not grant permission to connect until it is satisfied that:
- 39.8.1 the appliance is in good condition and is fitted with a suitable plug; and
- 39.8.2 the appliance is fitted with a suitable cable having 2 (two) earth conductors, 1 (one) of which shall be an earthed metal sheath surrounding the cores.



- 39.9 No electric cable used by the other contractor/Owner will be disturbed without prior permission of the Owner. No weight of any description will be imposed on any cable and no ladder or similar equipment will be rested against or attached to it.
- 39.10 No repair work shall be carried out on any live equipment. The equipment must be declared safe by the Contractor and a permit to work on it should be issued by the Contractor before any repair work is carried out. While working on electric lines/equipment, whether live or dead, suitable and sufficient quantity of tools shall be provided by the Contractor to electricians/workmen/officers.
- 39.11 In case any accident occurs during the performance of the Services, thereby causing any minor or major or fatal injury to Contractor's employees due to any reason, whatsoever, it shall be responsibility of the Contractor to promptly inform the same to the Owner, in prescribed form, and also to all the authorities envisaged under the Applicable Laws.
- 39.12 The Owner shall have the right, at its sole discretion, to stop the work, if in its opinion the work is being carried out in such a way that it may cause accidents and/or endanger the safety of the Person(s) and/or property and/or equipment. In such cases, the Contractor shall be informed in writing about the nature of hazards and possible injury/accident and it shall comply to remove the shortcomings promptly. The Contractor after stopping the specific work may, if necessary, appeal against the order of stoppage of work to the Owner within 3 (three) days of such stoppage of work and decision of the Owner in this respect shall be conclusive and binding on the Contractor.
- 39.13 The Contractor shall not be entitled to any damages/compensation for stoppage of work due to safety reasons as provided in Clause 39.12 above.
- 39.14 The Contractor shall follow and comply with all safety rules, prescribed by the Owner, relevant provisions of Applicable Laws pertaining to the safety of workmen, employees, plant and equipment as may be prescribed from time to time without any demur, protest or contest or reservation. In case of any discrepancy between the statutory requirements and the prescribed safety rules referred above, the more stringent provisions shall be applicable and binding upon the Contractor.
- 39.15 The Contractor acknowledges that providing a safe working environment at the Facility is a material requirement of the HES Policy and this Contract. If the Contractor fails in providing safe working environment as per the provisions of Clause 39.14 above or continues the work even after being instructed to stop work by the Owner as provided in Clause 39.12 above, then it would be a breach of the HES Policy and this Contract. In case of such a breach, the Contractor shall promptly pay to the Owner, on demand, compensation at the rate of Rs. 10,000/- (Rupees ten thousand only) per day or part thereof till the instructions are complied with and so certified by the Owner. However, in case of accident taking place causing injury, to any individual, the provisions contained in Clause 39.16 shall also apply in addition to compensation mentioned in this Clause 39.15.
- 39.16 The Contractor acknowledges that having a zero fatality rate at the Facility is important for the Owner and a material requirement of the HES Policy. If the Contractor does not take all safety precautions and/or fails to comply with the HES Policy, the prescribed safety rules or Applicable Laws for the safety of the equipment and Facility and for the safety of personnel and the Contractor does



not prevent hazardous conditions which cause injury to its own employees or employees of other contractors, or employees of the Owner or any other Person who may be present at Facility or adjacent thereto, the Contractor shall be responsible for payment of compensation to the Owner as per the following schedule:

| a. | Fatal injury or accident causing death: | (Rupees One | These are applicable for death/injury to any Person whatsoever. |
|----|---|--|---|
| b. | Major injuries or accident causing 25% (twenty five percent) or more permanent disablement to workmen or employees: | (Rupees Two Hundred Fifty Thousand only) | |

Permanent disability shall have the same meaning as indicated in Workmen's Compensation Act, 1923. The compensation mentioned above shall be in addition to the compensation payable to the workmen/employees under the relevant provisions of the Workmen's Compensation Act, 1923 and rules framed there under or any other Applicable Laws as applicable from time to time. In case the Owner is made to pay such compensation then the Contractor shall be liable to pay to the Owner such amount in addition to the compensation indicated above.

The amounts paid to the Owner by the Contractor pursuant to Clause 39.16 and/or Clause 39.15 shall be deposited by the Owner in a labour welfare fund which will be utilized by the Owner for the welfare of the labour.

39.17 Safety Code

- 39.17.1 The Contractor shall, at its own expense, arrange for the minimum safety provisions listed in Annexure-8 (Safety Code) to this Contract or as required by the Owner, in respect of all labour directly or indirectly employed for performance of the Services and shall provide all facilities in connection therewith. In case the Contractor fails to make arrangements and provide necessary facilities as aforesaid, the Owner shall be entitled to do so and recover the cost thereof from the Contractor.
- 39.18 Contractor shall not, under any circumstances apply to or enter into negotiations with any Government Agency for acceptance of variations from or revisions to safety or health, or air, water or noise pollution laws or regulations relating to this Contract, or to the performance of Services, without Owner's prior written approval.
- 39.19 Contractor shall not, under any circumstances, cause or permit, in connection with the Services to be performed hereunder, the discharge, emission or release of any Hazardous Materials and/or waste, pollutant, contaminant or other substance in violation of any Applicable Laws. Contractor shall comply with all Applicable Laws (including Environmental Law) requirements applicable to the Services and shall be responsible for compliance with all such requirements relating to the Hazardous Materials, health and safety, notice and training.

40.0 STATUTORY APPROVALS, PERMITS AND FRAUDULENT PRACTICES

40.1 Statutory Approvals



40.1.1 The Contractor shall obtain all clearances, approvals, licenses, permits etc in accordance with applicable rules of Government Agency which are required for performing Services. Price for obtaining clearances, approvals, licenses, permits etc including payment of statutory fees is included in Contract Price.

40.2 **Corrupt / Fraudulent Practices**

40.2.1 The Contractor shall not, directly or indirectly, engage in any Corrupt Practice, Fraudulent Practice, Coercive Practice or Obstructive Practice during the negotiation of this Contract or at any time during the Term.

41.0 **TERMINATION**

41.1 **Termination by Owner for Contractor's Event of Default**

- 41.1.1 Each of the following events, unless occurring solely as a result of breach by the Owner of its obligations under this Contract or a Force Majeure event, shall constitute an event of default and the Owner may terminate this Contract by giving 30 (thirty) days written notice of termination to the Contractor other than in case of Clause 41.1.1.3 where the Owner may terminate this Contract by giving 7 (seven) days written notice ("**Contractor's Event of Default**"):
- 41.1.1.1 Contractor refuses or neglects to comply with any reasonable order given to it in writing by the Owner in connection with the Services to be provided under this Contract;
- 41.1.1.2 Abandonment of the Services by the Contractor;
- 41.1.1.3 Contractor indulging in Corrupt Practices or Coercive Practices or Fraudulent Practices or Obstructive Practices during the signing of this Contract or during the Term in the opinion of the Owner;
- 41.1.1.4 Any Bankruptcy Event or insolvency of the Contractor; provided, that in the case of involuntary bankruptcy proceedings, the Contractor shall have 60 (sixty) days cure period after the commencement of such proceedings to stay or lift such proceedings;
- 41.1.1.5 Transfer or charge by the Contractor of any of its rights or obligations under this Contract without prior written consent of the Owner;
- 41.1.1.6 Any act or omission by the Contractor such that the Owner is or is likely to be or become in breach of any of its obligations under this Contract or constitutes or is likely to give rise to a Owner's event of default as mentioned under Clause 41.2;
- 41.1.1.7 Contractor ceases to carry on its business;
- 41.1.1.8 Failure of the Contractor to comply with an Arbitral Award within 30 (thirty) days of the Arbitral Award or within such time as prescribed under such award, whichever is earlier;
- 41.1.1.9 Contractor has incurred or is liable for penalty in excess of the amount set out in Clause 6.1.1; (6.1.1. reference is wrong)
- 41.1.1.10 Failure by the Contractor to perform any obligation under this Contract with due diligence and expedition including any breach of Applicable Laws and such failure continues after written notice is provided to the Contractor by the Owner;



provided, that the Contractor shall have up to fifteen (15) days after such notice is given to cure such default or to diligently commence and continue in good faith to cure such default prior to any such termination (provided that in no event shall such cure period exceed sixty (60) days including the fifteen (15) days of notice period); or

41.2 **Termination due to Force Majeure Events**

41.2.1 The Owner shall have a right to forthwith terminate this Contract if the performance of this Contract is prevented, hindered or delayed due to a Force Majeure event for a continuous period of 90 (ninety) days from the beginning of a Force Majeure event.

41.3 **Termination for Convenience by Owner**

41.3.1 Owner may terminate this Contract without assigning any reason by giving thirty (30) days written notice of termination to the Contractor.

41.4 **Termination Procedure**

41.4.1 Notice of termination shall be given to the other Party specifying the termination date with effect from which this Contract shall be terminated ("**Termination Date**") except for the obligations or duties that are stated to survive termination or are to be carried out after termination or owed by a Party at the time of or as a result of such termination. Termination notice shall also specify in reasonable detail the circumstances giving rise to termination of this Contract.

41.5 **Payment on Termination**

- 41.5.1 Owner shall not be liable to make any further payments to the Contractor until the costs of execution and all other expenses incurred by the Owner in completing the Services have been ascertained (the **"Cost of Completion"**). If the Cost of Completion when added to the total amounts already paid to Contractor as at the date of termination exceeds the total amount which would have been payable to the Contractor for performing the Services, the Contractor shall upon demand, pay to the Owner the amount of such excess. Any such excess shall be deemed a debt due by the Contractor to the Owner and shall be recoverable accordingly. If there is no such excess the Contractor shall be entitled to be paid the difference (if any) between the value of the Works ascertained and the total of all payments received by the Contractor as on the date of termination.
- 41.5.2 In the event of termination for convenience by Owner as per Clause 41.3, the Contractor shall be paid compensation, equitable and reasonable, dictated by the circumstances prevalent at the time of termination.
- 41.5.3 Contractor shall not be entitled to any prospective profits or any damages.

41.6 **Obligation upon Termination**

- 41.6.1 Contractor shall discontinue performance of the Services from the Termination Date.
- 41.6.2 Contractor shall preserve and protect tools, construction equipment and facilities on Site, materials purchased for or committed to the Services (whether delivered to the Site or on order), Services in progress and Services completed till receipt of Owner's instructions and if requested by Owner, handover the same to



Owner, including title to said materials, equipment, or dispose of same in accordance with Owner's instructions

- 41.6.3 Contractor shall advise Owner of its outstanding subcontracts pertaining to performance of the terminated Services and, upon request, furnish Owner with complete copies.
- 41.6.4 Contractor shall place no further subcontracts except as may be necessary for completion of such portion of the Services which is not terminated.
- 41.6.5 Contractor shall promptly make every reasonable effort to procure cancellation, upon terms satisfactory to Owner, of all subcontracts to the extent they relate to the performance of Services terminated or, as directed by Owner, shall assign them to Owner, in form satisfactory to Owner, such of its subcontracts as are designated by Owner or shall take such other action relative to such subcontracts as may be directed by Owner.

42.0 **GOVERNING LAW AND JURISDICTION**

- 42.1 This Contract shall be governed by the laws of India.
- 42.2 The courts of New Delhi shall have exclusive jurisdiction in all matters arising under this Contract, including execution of arbitration awards.

43.0 SETTLEMENT OF DISPUTES

43.1 All unsettled disputes or differences arising out of or in connection with this Contract which cannot be amicably resolved by the Parties shall in the first instance be decided by the Owner in accordance with provisions of Clause 43.2 below.

43.2 **Owner's Decision**

- 43.2.1 If any dispute or difference of any kind whatsoever shall arise between the Owner and the Contractor, arising out of this Contract whether during the performance of the Services or after its completion or whether before or after the termination, Abandonment or breach of this Contract, such dispute or difference cannot be amicably settled by the Parties, it shall, in the first place, be referred to and settled by the Managing Director of the Owner, who, within a period of 30 (thirty) days after being requested to do so, shall give written notice of its decision to the Contractor.
- 43.2.2 Save as hereinafter provided, such decision in respect of every matter so referred shall be final and binding upon the Parties until the completion of the entire Services under this Contract and shall forthwith be given effect to by the Parties who shall comply with all such decisions, with all due diligence, whether it requires arbitration, as hereinafter provided or not.
- 43.2.3 If after the Owner has given written notice of its decision to the Contractor and no notice to arbitration has been communicated to it by the Contractor within 30 (thirty) days from the receipt of such notice, the said decision shall become final and binding on the Parties.
- 43.2.4 The Owner's decision (or the failure of the Owner to give decision within the time specified in Clause 43.2.1) and issuance of a written notice for arbitration pursuant to Clause 43.2.3 shall be a condition precedent to the right to request arbitration. It is the intent of this Contract that there shall be no delay in the



execution of the Services and the decision of the Owner, as rendered, shall be promptly observed.

43.2.5 In the event of the Owner failing to notify its decision, as aforesaid, within 30 (thirty) days after being requested, or in the event of a Party being dissatisfied with any such decision, either Party may require that the matters in dispute be referred to arbitration as provided in Clause 43.3.

43.3 Arbitration

- 43.3.1 All disputes or differences in respect of which the decision, if any, of the Owner has not become final or binding as aforesaid, shall be settled by arbitration, under and in accordance with the provisions of the Indian Arbitration and Conciliation Act, 1996 (the "**Arbitration Act**") or any statutory modification, in the manner hereinafter provided. The venue, seat and place of arbitration shall be New Delhi, India.
- 43.3.2 The arbitration shall be conducted in accordance with the Arbitration Act by 3 (three) arbitrators, (1) one each to be nominated by the Contractor and the Owner and the third to be nominated by the 2 (two) arbitrators nominated by the Parties at the commencement of arbitration proceedings. The 3rd (third) arbitrator so appointed shall act as the presiding arbitrator.
- 43.3.3 If one Party fails to appoint its arbitrator within 30 (thirty) days after the other Party has named its arbitrator, the Party which has named an arbitrator may request the President of the Institution of Engineers to appoint the second arbitrator on behalf of such Party. If the two arbitrators appointed by both Parties do not succeed in appointing a third arbitrator within 30 (thirty) days after the latter of the two arbitrators has been appointed, the third arbitrator shall, at the request of either Party, be appointed by the Chairman of OTPC.
- 43.3.4 The decision of the majority of the arbitrators ("**Arbitral Award**") shall be final and binding upon the Parties. The expense of the arbitration shall be paid as may be determined by the arbitrators. The arbitrators may, from time to time, with the consent of both the Parties increase the time for making the award. In the event of any of the aforesaid arbitrators dying, neglecting, resigning or being unable to act for any reason, it will be lawful for the Party concerned to nominate another arbitrator in place of the outgoing arbitrator.
- 43.3.5 The arbitrators shall have full powers to review and/or revise any decision, opinion, directions, certification or valuation of the Owner in consonance with this Contract, and neither party shall be limited in the proceedings before such arbitrators to the evidence or arguments put before the Owner for the purpose of obtaining the said decision.
- 43.3.6 No decision given by the Owner in accordance with the foregoing provisions shall disqualify it from giving evidence before the arbitrators on any matter whatsoever relevant to the dispute or difference referred to the arbitrators as aforesaid.
- 43.4 During settlement of disputes including arbitration proceedings, both Parties shall be obliged to carry out their respective obligations under this Contract.
- 43.5 Parties agree that neither Party to this Contract shall be entitled for any interest on the amount of award.



43.6 The provisions of this Clause 43.0 shall survive termination of this Contract.

44.0 CHANGE IN LAW

44.1 If after the Effective Date there is a Change in Law which is expected to result in the increase or decrease in the Contract Price, then either Party may request the other for a revision of the Contract Price in accordance with Clause 44.2, to reflect any such increase or decrease in costs. Such additional or reduced costs shall not be separately paid or credited if the same has already been accounted for in the Contract Price.

For the avoidance of doubt, it is clarified that any revision to the Contract Price would be restricted to direct transactions between the Parties.

44.2 In case of a Change in Law affecting the Contract Price, the Contractor or the Owner, as the case may be, shall provide notice to the other, of such request, setting forth the proposed amount of, and the relevant details and calculations relating to, such increase or decrease in the Contract Price. Promptly upon, and in any event within 7 (seven) days of, the Contractor or the Owner, as the case may be, receiving such request (such date of receipt the "**Change in Law Request Date**"), the Parties shall discuss such proposed increase or decrease, in good faith and within 60 (sixty) days of the Change in Law Request Date, mutually agree upon a revised Contract Price.

45.0 **ASSIGNMENT**

- 45.1 Except as expressly provided in this Clause, neither Party may assign its rights or obligations hereunder directly or indirectly, whether by pledge, assignment, sale of assets or sale or merger (statutory or otherwise), without the prior written consent of the other Party.
- 45.2 Notwithstanding the foregoing, it is agreed that, without the consent of the Contractor:
- 45.2.1 The Owner may assign or create a security interest over its rights and interest under or pursuant to this Contract or any movable property of the Owner or any rights or assets of the Owner, in favour of any of the Lenders; or
- 45.2.2 The Owner may assign this Contract or its rights or obligations here under to any Subsidiary or Affiliate of the Owner.
- 45.3 The holder of any security interest in this Contract shall not be prevented or impeded by the Contractor from enforcing such security interest. The Contractor shall execute all consents to assignment and/or acknowledgements of any security interest as are requested by the Owner to give effect to the foregoing or to perfect any security interest, and shall provide such certificates and opinions of counsel addressed to the Owner and the Lenders as may be requested in connection with any financing of the Plant. The Contractor agrees that such consents and acknowledgements shall, *inter alia*, include:
- 45.3.1 an agreement by the Contractor to allow the holder of such security interest to cure defaults by the Owner;
- 45.3.2 an acknowledgement by the Contractor that the Owner is not in default under this Contract due to such assignment;



- 45.3.3 representations and warranties by the Contractor;
- 45.3.4 a prohibition against amending, assigning or terminating this Contract without the written consent of the holder of such security interest; and
- 45.3.5 a consent by the Contractor to allow the assignment of the Contract to the successors-in-interest of the holder of such security interest after foreclosure hereon.

46.0 **RELEASE OF INFORMATION**

46.1 The Contractor shall not communicate or use in advertising, publicity, sales releases or in any other medium, photographs or other reproduction of the Services under this Contract, or description of the Site or the Facility, dimensions, quantity, quality or other information, concerning the Services, the Facility, the Site or the Project unless prior written permission has been obtained from the Owner.

47.0 **CONFIDENTIAL INFORMATION**

47.1 Contractor shall keep all drawings, documents, data, photographs, technical information or other information provided directly or indirectly by the Owner in connection with this Contract ("**Confidential Information**") private and confidential for a period of 6 (six) years from the Effective Date and shall not, without the consent of the other Party, publish or divulge to any third party, any Confidential Information or any particulars thereof, whether such Confidential Information has been provided prior to, during or following termination of this Contract.

48.0**PATENT RIGHTS AND ROYALTIES**

- 48.1 Royalties and fees for patents covering materials, articles, apparatus, devices, equipment or processes used in the Services shall be deemed to have been included in the Contract Price. Contractor shall satisfy all demands that may be made at any time for such royalties or fees and it alone shall be liable for any damages or claims for patent infringements and shall keep the Owner indemnified in that regard. Contractor shall, at its own cost and expense, defend all suits or proceedings that may be instituted for alleged infringement of any patent involved in the Services, and, in case of an award of damages, Contractor shall pay for such award. In the event of any suit or other proceedings instituted against the Owner, the same shall be defended at the cost and expenses of Contractor who shall also satisfy/comply any decree, order or award made against Owner.
- 48.2 Contractor hereby represents to the Owner that, as of the Effective Date, Contractor has received no notification of any rightful patent infringement claim which would prejudice the Owner's right to use or maintain the Services.

49.0 **WAIVER**

49.1 **No Waiver of Rights**

The failure of either Party to enforce at any time any of the provisions of this Contract or any rights in respect thereto or to exercise any option therein provided, shall in no way be construed to be a waiver of such provisions, rights or options or in any way to affect the validity of this Contract. The exercise by



either Party of any of its rights herein shall not preclude or prejudice either Party from exercising the same or any other right it may have hereunder.

49.2 **Payments Not to Affect Right of the Owner and Liability of Contractor**

No sum paid on account by the Owner shall affect or prejudice the rights of the Owner against the Contractor or relieve the Contractor of its obligations for the due performance of the Services or be interpreted as approval of the Services done.

50.0 VALIDITY AND SURVIVAL OF PROVISIONS

50.1 Validity of Provisions and Severability

The provisions of this Contract are severable. In the event any provision or condition of this Contract shall be held to be invalid, void or otherwise unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of this Contract. The Parties agree in such circumstances to negotiate an equitable amendment to the provisions of this Contract to give effect to the original intention of the Parties.

50.2 Survival of Provisions

The provisions of this Contract which by their nature are intended to survive the termination or expiry of this Contract shall continue as valid and enforceable obligations of the Parties notwithstanding any such termination or expiry.

51.0 LANGUAGE AND MEASURES

51.1 The governing language for the Contract shall be English. All documents pertaining to this Contract including specifications, schedules, notices, correspondence, operating and maintenance instructions, drawings or any other document shall be written in English language. The metric system of measurement shall be used exclusively in this Contract.

52.0 **NOTICES**

- 52.1 All notices, reports, certificates or other communications to be given by one Party to the other under this Contract shall be in writing and by letter or facsimile transmission or electronic mail (save as in case of major issues relating to this Contract, such as notices of tests, arbitration, termination, etc.) and shall be deemed to be duly given when delivered (in the case of personal delivery), when dispatched (in the case of facsimile transmission or electronic mail, provided that the sender has received a receipt indicating proper transmission) or 3 (three) days after being dispatched by an internationally recognized courier (in the case of a letter) to such Party at its address or facsimile number or electronic mail address specified in Clauses 52.2 and 52.3 below, or at such other address or facsimile number as such Party may hereafter specify for such purpose to the other Party by notice in writing.
- 52.2 Address for Notice to Owner:

Attn: Managing Director ONGC Tripura Power Company Limited 10th Floor, Core-4 and Central,



Scope Minar, Laxmi Nagar, New Delhi – 110092 Email: _____@otpcindia.in

52.3 Address for Notice to Contractor:

[*To be provided by Contractor*] Attn: ______ Address: ______

| Fax: | | |
|--------|--|--|
| Email: | | |
| | | |

52.4 For the avoidance of doubt it is provided that in case of a facsimile transmission, a positive transmission report from the sender's machine will be conclusive evidence of receipt in the absence of evidence to the contrary.

53.0 CONTRACTUAL RELATIONSHIP

- 53.1 The Contractor shall act as an independent contractor performing this Contract. This Contract does not create any agency, partnership, joint ventures or joint relationship between the Parties. Subject to the compliance of this Contract, Contractor shall be solely responsible for the manner in which Services are performed. All employees, representatives or Subcontractors engaged by the Contractor in performing this Contract shall be under the complete control of the Contractor and shall not be deemed to be employees of the Owner and nothing contained in this Contract or in any Subcontract awarded by the Contractor shall be construed to create any contractual relationship between any such employees or representative or Subcontractors and the Owner. Contractor shall be responsible for its acts, defaults or negligence and acts, defaults or negligence of its agencies, servant, Contractor's staff, workmen or Subcontractor.
- 53.2 Nothing contained in this Contract or any Subcontract awarded by Contractor shall create any contractual relationship between any Subcontractor and Owner.

54.0 COPIES OF CONTRACT AND COUNTERPARTS

- 54.1 This Contract shall be signed in 2 (two) originals. The Contractor shall be provided with 1 (one) signed original and the other one will be retained by the Owner.
- 54.2 Subsequent to signing of this Contract, the Contractor, at its own cost, shall provide the Owner with at least 5 (five) photocopies of this Contract within 30 (thirty) days after the signing of this Contract.

55.0 **ENTIRE AGREEMENT**

- 55.1 This Contract constitutes the entire understanding between Parties hereto with respect to the subject matter hereof and supersedes all communication, negotiations and agreement (whether written or oral) of the Parties with respect hereto made prior to the date of this Contract.
- 55.2 There are no understandings or agreements between the Owner and the Contractor which are not fully expressed herein including the Annexures referred to in this Contract.



55.3 No modifications of this Contract shall be valid unless the same is agreed in writing between the Parties hereto and issued as an amendment in writing to this Contract.



Annexure-1

STAFFING PLAN

| • • • • • | OTPC TOWNSHIP, KHILPARA, GOMATI DISTRICT, TRIPURA |
|-----------|---|
| | Annexure-2 |
| | CONTRACT PRICE |
| Part A | |
| [•] | |
| | |
| Part B | |
| [•] | |
| | |
| Part C | |
| [•] | |
| | |
| Part D | |
| [•] | |



TECHNICAL SPECIFICATIONS AND BILL OF QUANTITY

[To be attached]



FORMAT FOR PERFORMANCE BANK GUARANTEE

(To be stamped in accordance with Stamp Act)

Bank Guarantee No.

Date

To, ONGC Tripura Power Company Limited Udaipur-Kakraban Road, P.O. Palatana, District: Gomati, State: Tripura, India - 799105

Dear Sirs,

At the request and for the account of our client having its registered office at (hereinafter referred to as the "Contractor", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns), and in consideration of ONGC Tripura Power Company Ltd having its registered office at ONGC Tripura Power Company Limited, Udaipur-Kakraban Road, P.O. Palatana, District Gomati, Tripura – 799105 (India) (hereinafter referred to as the "Owner", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) having awarded the Contract for Facility Management Service at OTPC Township, Khailpara, Tripura under reference no. dated to the Contractor (as amended, supplemented or modified from time to time in accordance with the terms thereof, hereinafter referred to as the "Contract") and the Contractor having agreed to provide a contract performance guarantee to the Owner for the full and faithful performance of each of Contractor's payment and other obligations under the Contract in an amount equal to Rs [Rupees _____] (as such, amount may change pursuant to terms of the Contract, hereinafter "Aggregate Maximum Amount"),

we, _____, having our head office at _

(hereinafter referred to as the "**Bank**", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) do hereby irrevocably and unconditionally guarantee and undertake to pay to the Owner, immediately on receipt of written demand, any and all monies which the Owner certifies that it is entitled to draw hereunder pursuant to the terms and conditions of the Contract to the extent of the Aggregate Maximum Amount for the claim (s) arising up to the End Date (as defined below) without any demur, reservation, contest, recourse or protest and without any reference to the Contractor. Any such demand made by the Owner on the Bank under this Guarantee shall be (a) conclusive evidence that the Owner is entitled to demand payment thereof from the Bank pursuant to the terms and conditions of the Contract and (b) binding on the Bank, in each case notwithstanding any difference between the Owner and the Contractor or any dispute pending before any court, tribunal, arbitrator or any other authority

Multiple drawings may be made under this Guarantee. The Aggregate Maximum Amount under this Guarantee shall be automatically reduced by the amount paid to the Owner against demands for payment under this Guarantee.

This Guarantee may be amended to extend the then - current End Date upon the written request of the Contractor, but this Guarantee shall not otherwise be amended, and the Aggregate Maximum Amount shall not be reduced without the prior written consent of the Owner.



The Owner shall have the fullest liberty, without affecting in any way the liability of the Bank under this Guarantee, from time to time to extend the time for performance of the Contract by the Contractor. The Owner shall have the fullest liberty, without affecting the liability of the Bank under this Guarantee, to postpone from time to time the exercise of any powers vested in the Owner or of any right which the Owner might have against the Contractor, to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants in the Contract or any other course or remedy or security available to the Owner. The Bank shall not be released of its obligations under this Guarantee by any exercise by the Owner of its liberty with reference to the matters aforesaid or any of them or by reason of any other act of forbearance or other acts of omission or commission on the part of the Owner or any other indulgence shown by the Owner or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the Bank from such obligations.

The Bank also agrees that the Owner, at its option, shall be entitled to enforce this Guarantee against the Bank as a principal debtor in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee the Owner may have in relation to the Contractor's liabilities.

The Bank's liability under this Guarantee is limited to the Aggregate Maximum Amount and it shall remain in force up to and including ______, 202_ (such date as may be extended, the "**End Date**"). The End Date shall be extended from time to time for such period as may be desired by the Owner and accepted by the Contractor on whose behalf this Guarantee has been issued. The Bank hereby agrees to notify the Owner in writing by registered mail not less than 30 (thirty) days prior to any expiration or other cancellation of this Guarantee if for any reason this Guarantee will expire according to its terms or will otherwise be cancelled and the validity of this Guarantee has not been extended beyond the then current End Date. This Guarantee shall expire on the End Date whether returned to us or not, but, Owner may raise a claim occurred on or prior to End Date on Bank within 2 (two) months of End Date of this Guarantee and Bank will honour such claim(s), and no claims will be honoured thereafter.

| Dated this day of, 20 at | |
|--------------------------|--|
|--------------------------|--|

WITNESS

(Signature)_____

(Name) -----

(Name) -----

(Official Address)

(Designation with Bank stamp)

(Signature)

Attorney as per Power of Attorney No. Dated

Note: Currency of this Bank Guarantee shall be INR (Indian Rupees). This Bank guarantee shall be provided under a cover letter from the bank which is duly signed by 2 (two) authorized officers of such bank.



FORMAT FOR ADVANCE BANK GURANTEE

(To be stamped in accordance with Stamp Act)

Bank Guarantee No.

Date

To, ONGC Tripura Power Company Limited Udaipur-Kakraban Road, P.O. Palatana, District: Gomati, State: Tripura, India - 799105

Dear Sirs,

At the request and for the account of our client having its registered office (hereinafter referred to as the "Contractor", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns), and in consideration of ONGC Tripura Power Company Ltd having its registered office at ONGC Tripura Power Company Limited, Udaipur-Kakraban Road, Palatana P.O., District Gomati, Tripura – 799105 (India) (hereinafter referred to as the "Owner", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) having awarded the Contract for Facility Management Service at OTPC Township, Khailpara, Tripura under reference no. dated , to the Contractor (as amended, supplemented or modified from time to time in accordance with the terms thereof, hereinafter referred to as the "Contract") and the Owner having agreed to make advance payments to the Contractor as provided therein in an amount not to exceed Rs _____ (Rupees _) (as such amount may change pursuant to conditions of the Contract, hereinafter **"Aggregate Maximum** Amount"),

having head office we, our at (hereinafter referred to as the "**Bank**", which expression shall, unless inconsistent with the context or meaning thereof, include its successors and assigns) do hereby irrevocably and unconditionally guarantee and undertake to pay to the Owner, immediately on receipt of written demand, any and all monies which the Owner certifies that it is entitled to draw hereunder pursuant to the terms and conditions of the Contract to the extent of the Aggregate Maximum Amount for claim(s) arising up to the End Date (as defined below) without any demur, reservation, contest, recourse or protest and without any reference to the Contractor. Any such demand made by the Owner on the Bank under this Guarantee shall be (a) conclusive evidence that the Owner is entitled to demand payment thereof from the Bank pursuant to the terms and conditions of the Contract and (b) binding on the Bank, in each case notwithstanding any difference between the Owner and the Contractor or any dispute pending before any court, tribunal, arbitrator or any other authority.

This Guarantee may be amended to extend the then-current End Date upon the written request of the Owner with due consent of the Contractor, but this Guarantee shall not otherwise be amended, and the Aggregate Maximum Amount shall not be reduced without the prior written consent of the Owner.

The Owner shall have the fullest liberty, without affecting in any way the liability of the Bank under this Guarantee, from time to time to extend the time for performance of the Contract by the Contractor. The Owner shall have the fullest liberty, without affecting the liability of the Bank under this Guarantee, to postpone from time to time the exercise of any powers vested in the Owner or of any right which the Owner might have against the Contractor, to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants in the Contract or any other course or remedy or security available to the



Owner. The Bank shall not be released of its obligations under this Guarantee by any exercise by the Owner of its liberty with reference to the matters aforesaid or any of them or by reason of any other act of forbearance or other acts of omission or commission on the part of the Owner or any other indulgence shown by the Owner or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the Bank from such obligations.

The Bank also agrees that the Owner, at its option, shall be entitled to enforce this Guarantee against the Bank as a principal debtor in the first instance without proceeding against the Contractor and notwithstanding any security or other guarantee the Owner may have in relation to the Contractor's liabilities.

The Bank's liability under this Guarantee is limited to the Aggregate Maximum Amount and it shall remain in force up to and including [______, 20__] (such date as may be extended, the "**End Date**"). The End Date shall be extended from time to time for such period (not exceeding one year), as may be desired by the Contractor on whose behalf this Guarantee has been issued. The Bank hereby agrees to notify the Owner in writing by registered mail not less than 30 (thirty) days prior to any expiration or other cancellation of this Guarantee if for any reason this Guarantee will expire according to its terms or will otherwise be cancelled and the validity of this Guarantee has not been extended beyond the then current End Date. This Guarantee shall expire on the End Date whether returned to us or not, but, Owner may raise a claim occurred on or prior to End Date on Bank within two months of End Date of this Guarantee and Bank will honour such claim(s), and no claims will be honoured thereafter.

| Dated this day of, 20 at | |
|--|---|
| WITNESS | |
| (Signature) | (Signature) |
| (Name) | (Name) |
| (Official Address) | (Designation with Bank stamp) |
| | Attorney as per Power of Attorney No. Dated |
| Note: Currency of this Bank Guarantee shall be INR (Indian Rupees). This Bank guarantee shall be provided under a cover letter from the bank which is duly signed by 2 (two) authorized officers of such bank. | |



LIST OF ACCEPTABLE BANKS

Foreign banks

| SI. No. | Name of Bank | |
|---------|-------------------------------|--|
| 1. | Citigroup, USA | |
| 2. | HSBC Holdings, United Kingdom | |
| 3. | Standard Charted | |

Indian banks

| SI.No | Name of Indian Banks |
|-------|---------------------------|
| 1. | Allahabad Bank |
| 2. | Bank of Baroda |
| 3. | Bank of India |
| 4. | Canara Bank |
| 5. | Indian Bank |
| 6. | Oriental Bank of Commerce |
| 7. | Punjab National Bank |
| 8. | State Bank of India |
| 9. | Axis Bank |
| 10. | ICICI Bank |
| 11. | Indusind Bank |
| 12. | HDFC Bank |



Annexure-7

SITE



SAFETY CODE

- 1.0 Suitable scaffolds shall be provided for workmen for all work that cannot be safely done from the ground, or from solid construction except such short period work as can be done safely from ladders. When a ladder is used an extra labour shall be engaged for holding the ladder and if the ladder is used for carrying materials as well, suitable footholds and hand-holds shall be provided on the ladder and the ladder shall be given an inclination not steeper than 1/4 to 1 (1/4 horizontal and 1 vertical).
- 2.0 Scaffolding or staging more than 3.25 (three decimal two five) meters above the ground or floor, swing or suspended from an overhead support or erected with stationary support, shall have a guard rail properly attached, bolted, braced and otherwise secured at least 1 (one) meter high above the floor or platform of such scaffolding or staging and extending along the entire length of the outside and ends thereof with only such openings as may be necessary for the delivery of materials. Such scaffolding or staging shall be so fastened as to prevent it from swaying from the building or structure.
- 3.0 Working platforms, gangways, and stairways shall be so constructed that they do not sag unduly or unequally and, if the height of a platform or gangway or stairway is more than 3.25 (three decimal two five) meters above ground level or floor level, it shall be closely boarded, have adequate width and be suitably fenced, as described in para 2 above.
- 4.0 Every opening in the floor of a building or in a working platform shall be provided with suitable means to prevent fall of Persons or materials by providing suitable fencing or railing with a minimum height of 1 (one) meter.
- 5.0 Safe means of access shall be provided to all working platforms and other working places. Every ladder shall be securely fixed. No portable single ladder shall be over 9 (nine) meters in length. Width between side rails in a rung ladder shall in no case be less than 30 (thirty) cm for ladders up to and including 3 (three) meters in length. For longer ladders this width shall be increased at least 6 (six) mm. for each additional 30 (thirty) cm. of length. Uniform step spacing shall not exceed 30 (thirty) cm.
- 6.0 Adequate precautions shall be taken to prevent danger from electrical equipment. No material on any of the locations at the Facility shall be so stacked or placed as to cause danger or inconvenience to any Person or the public. The Contractor shall provide all necessary fencing and lights to protect public from accidents and shall be bound to bear expenses of defense of every suit action or other proceedings at law that may be brought by any Person for injury sustained owing to neglect of the above precautions and to pay any damage and cost which may be awarded in any such suit, action or proceeding to any such Person or which may, with the consent of the Owner, be paid to compromise any claim by any such Person.
- 7.0 **Excavation and Trenching:** All trenches, 1.5 (one decimal five) meters or more in depth, shall at all times be supplied with at least 1 (one) ladder for each 20 (twenty) meter length or fraction thereof. The ladder shall be extended from bottom of trench to at least 1 (one) meter above surface of the ground. Sides of



a trench which is 1.5 (one decimal five) meters or more in depth shall be stepped back to give suitable slope or securely held by timber bracing, so as to avoid the danger of sides collapsing. Excavated material shall not be placed within 1.5 (one decimal five) meters of edge of trench or half of depth of trench, whichever is more. Cutting shall be done from top to bottom. Under no circumstances shall undermining or undercutting be done.

- 8.0 **Demolition:** Before any demolition work is commenced and also during the process of the work :-
- 8.1 All roads and open areas adjacent to the work Site shall either be closed or suitably protected.
- 8.2 No electric cable or apparatus which is liable to be a source of danger or a cable or apparatus used by operator shall remain electrically charged.
- 8.3 All practical steps shall be taken to prevent danger to Persons employed, from risk or fire or explosion, or collapse, or flooding. No floor, roof, or other part of a building shall be so overloaded with debris or materials as to render it unsafe.
- 9.0 All necessary personal safety gear/equipment, as considered adequate by the Owner, shall be made available by Contractor for use of Persons employed on the Site and maintained in a condition suitable for immediate use; and the Contractor shall take adequate steps to ensure proper use of equipment by those concerned. Such safety gear/equipment shall include, but not be limited to as under:-
- 9.1 Workers employed on mixing asphaltic materials, cement and lime mortars/concrete shall be provided with protective footwear and protective goggles.
- 9.2 Those engaged in handling any material which is injurious to eyes shall be provided with protective goggles.
- 9.3 Those engaged in welding works shall be provided with welder's protective eyeshields.
- 9.4 Stone breakers shall be provided with protective goggles and protective clothing and seated at sufficiently safe intervals.
- 10.0 When workers are employed in sewers and manholes, which are in use, the Contractor shall ensure that manhole covers are opened and manholes are ventilated at least for an hour before workers are allowed to get into them. Manholes so opened shall be cordoned off with suitable railing and provided with warning signals or boards to prevent accident to public.
- 11.0 The Contractor shall not employ men below the age of 18 (eighteen) and women on the work of painting with products containing lead in any form. Whenever men above the age of 18 (eighteen) are employed on the work of lead painting, the following precautions shall be taken:
- 11.1 No paint containing lead or lead products shall be used except in the form of paste or readymade paint.
- 11.2 Suitable face masks shall be supplied for use by workers when paint is applied in the form of spray or a surface having lead paint dry rubbed and scrapped.



- 11.3 Overalls shall be supplied by the Contractor to workmen and adequate facilities shall be provided to enable working painters to wash during and on cessation of work.
- 12.0 When work is done near any place where there is risk of drowning, all necessary equipment shall be provided and kept ready for use and all necessary steps taken for prompt rescue of any Person in danger and adequate provision made for prompt first aid treatment for all injuries likely to be sustained during the course of the work.
- 13.0 Use of hoisting machines and tackle including their attachments, anchorages and supports shall conform to the following:-
- 13.1 These shall be of good mechanical construction, sound material and adequate strength and free from patent defects and shall be kept in good working order and properly maintained.
- 13.2 Every rope used in hoisting or lowering materials or as a means of suspension shall be of durable quality and adequate strength, and free from patent defects.
- 14.0 Every crane driver or hoisting appliance operator shall be properly qualified and no Person under the age of 21 (twenty one) years shall be in charge of any hoisting machine including any scaffold or give signals to operator.
- 15.0 In case of every hoisting machine and of every chain ring hook, shackle swivel and pulley block used in hoisting or lowering or as means of suspension, safe working load shall be ascertained by adequate means. Every hoisting machine and all gear referred to above shall be plainly marked with safe working load in English as well in the vernacular language of the area. In case of a hoisting machine a variable safe working load, each safe working load and the conditions under which it is applicable shall be clearly indicated. No part of any machine or of any gear referred to above in the paragraph shall be loaded beyond safe working load except for the purpose of testing.
- 16.0 In case of machine provided by the Owner, safe working load shall be notified by the Owner. As regards Contractor's machines the Contractor shall notify safe working load of each machine to the Owner whenever it brings such machines to Site of work and get the same verified by the Owner.
- 17.0 Motors gearing, transmission, electric wiring and other dangerous parts of hoisting appliance shall be provided with efficient safeguards. Hoisting appliances shall be provided with such means as will reduce to the minimum, the risk of accidental descent of load. Adequate precautions shall be taken to reduce to the minimum, the risk of accidental descent of load. Adequate precautions shall be taken to reduce to the minimum, the risk of accidentally displaced. When workers are employed on electrical installations which are already energized, insulating mats, working apparel such as gloves, sleeves and boots, as may be necessary, shall be provided. Workers shall not wear any rings, watches and carry keys or other materials which are good conductors of electricity.
- 18.0 All scaffolds, ladders and other safety devices mentioned or described herein shall be maintained in a safe condition and no scaffold, ladder or equipment shall be altered or removed while it is in use. Adequate washing facilities shall be provided at or near places of work.



- 19.0 These safety provisions shall be brought to the notice of all concerned by display, in English, Hindi as well as in the vernacular language of the area, on a notice board at a prominent place at the work spot. Persons responsible for ensuring compliance with the Safety Code shall be named therein by the Contractor.
- 20.0 To ensure effective enforcement of the rules and regulations relating to safety precautions, arrangements made by the Contractor shall be open to inspection by the Owner and the Inspecting Officers as defined in the Contractor's Labour Regulation.
- 21.0 No toxic materials or any other chemicals, which in the opinion of the Owner are harmful to human subsistence or local vegetation, shall be used in the Facility without specific permission for their use by the Owner.
- 22.0 Notwithstanding the above conditions 1 to 21, the Contractor is not exempted from the operation of any other Act or Rule in force.